

Helpful Resources

FOOD ASSISTANCE – NEW HAVEN

Believe in Me Empowerment

427 Dixwell Ave 203-772-2771
3rd Thurs of month, 4pm – 6pm

Bethel AME Church

255 Goffe St 203-865-0514
203-915-2947
3rd Sat of month, 10am – 12pm

Breakthrough Church & Life Kingdom Ministries - Newhallville Substation

596 Winchester Ave 203-691-9296
4th Tue of month, 4pm-6pm

481 Shelton Ave
3rd Sat of month, 12pm-2pm

Cathedral of Higher Praise

155 Grand Ave 203-776-7676
2nd Sat of month, 9am-10am

Centro San Jose

290 Grand Ave 203-777-6771
Last Fri of month, 9am-12pm

Christian Community Action

168 Davenport Ave 203-777-7848
M-W, 9:30am-11:45am/2pm-3:45pm
Tue: 2pm-3pm *walk-in registration
Thu, 10am-11:45am

(Visit limit to once per month; priority to families with children and people who are elderly or disabled)

Christian Love Center-West River

154 Derby Ave 203-927-6039
2nd & 4th Thu of month, 4pm-6pm

Community Baptist Church

143 Shelton Ave 203-562-7060
1st Wed of month, 10am-11am

Door of Salvation Church

3 Arch St 203-691-5608
3rd Tue of month, 10am-11am

Downtown Pantry

311 Temple St 203-624-6426
Wed, 2-3pm

Glorified Deliverance

604 Dixwell Ave 203-624-4175
4th Sat of the month, 11am-1pm

Iglesia Jehovah Rohi

577 Howard Ave 203-605-8060
3rd Wed of the month, 10am-12pm

Immanuel Missionary Baptist Church

1324 Chapel St 203-777-8744
4th Sat of month, 8am-9:30am

Jewish Family Services

1440 Whalley Ave 203-397-0796
Wed & Thu, 9am-12pm
*by appointment only

Liberty Educational Service Center

47 Elizabeth St 203-691-9494
203-606-1905
2nd & 4th Sat, 1pm-3pm
*New Haven residents only; must call Friday after 2pm to make appt

Loaves & Fishes

57 Olive St 203-562-2691
Sat, 9am-10:30am

Mount Hope Recovery Center

565 Dixwell Ave 203-785-0656
2 Fridays a month, 5:30pm-6:15pm
*Call for schedule

New Flame Restoration

1375 State St 203-843-8831
3rd Thu of month, 5:30pm-7pm

New Haven Church of Christ

16 Gem St 203-777-2992
2nd & 3rd Fri of month, 11am-12:30pm

New Haven Inner City Enrichment Program - Hill Substation

410 Howard Ave 203-479-0056
last Sat of month, 11am-1pm

Salvation Army - New Haven Corps

450 George St 203-624-9891
Mon, Wed, Fri, 9:30am-11:30am

Second Star of Jacob

185 Chapel St 203-776-9603
last Tue & Thu of month, 9:30am-11am

St. Ann's

930 Dixwell Ave 203-562-5700
1st & 3rd Fri of month, 9am-11am

St. Matthew's Church

388 Dixwell Ave 203-777-0472
2nd Sat of month, 8am-9am
*Call to verify, schedule varies.
*Closed July & Aug; reopens 3rd Sat in Sep.

Upon This Rock Ministries -

Dwight Substation
150 Edgewood Ave 203-387-1215
3rd Sat of month, 9am-11am

Varick AME Zion

242-246 Dixwell Ave 203-624-6245
1st Sat of month, 10am-12pm

Vertical Church - Fair Haven Substation

296 Blatchley Ave
3rd Sat of the month, 11am-1pm

Walk of Faith Church

104 Fairmont Ave 203-469-5134
Wed, 10:30am-1:30pm

Women of the Village - Dixwell Substation

26 Charles St 203-675-9437
203-376-2790
Tue, 12pm-2pm
*Distributes nonperishable food items
4th Fri of month, 4pm-6pm

Helpful Resources

FOOD/DIAPER/FEM HYGIENE ASSISTANCE – REGIONAL & STATEWIDE

Connecticut Food Bank (CFB)

Currently working with other Feeding America Food Banks to share best practices and situational experience.

Dates for mobile pantries:

John S. Martinez School

100 James St, New Haven

Saturday, March 21 11am–12pm

*CFB Mobile Pantry will be onsite to provide fresh food for those in need. Bring your own grocery bags.

Information: 203-469-5000

Full schedule of Mobile Pantry locations and

links to more food resources:

www.ctfoodbank.org/gethelp

United Way of Connecticut

If students/community needs assistance finding food, paying house bills, accessing free childcare or other essential services, call 2-1-1

SNAP (Food Stamps)

Households and individuals wanting to apply for Supplemental Nutrition Assistance Program: check eligibility/apply online, go to www.connect.ct.gov and click on “apply for benefits.”

Women, Infants & Children (WIC)

Supplemental food and nutrition program for pregnant women, new moms and children under of 5 years. To apply: 1-800-741-2142

Connecticut Diaper Bank

Only distributing diapers and Alliance Period Supplies through current partnering agencies.

Helpful Resources

CITY OF NEW HAVEN DEPARTMENTS & SERVICES

New Haven Health Department

Emergency Line: 203.946.4949

Fire Department

Non-Emergency Line: 203.946.6300

Police Department

Non-Emergency Line: 203.946.6316

UNEMPLOYMENT

Connecticut Department of Labor

For questions about unemployment insurance benefits, go to www.filectui.com

Helpful Resources

SOUP KITCHENS – NEW HAVEN

Community Soup Kitchen

84 Broadway 203-624-4594
lunch: M, T, Th, F, 11:30am–1:30pm
breakfast: Sat, 8:30am–9:30am

Downtown Evening Soup Kitchen

311 Temple St 203-624-6426
Mon-Thu, 5:30pm–7pm & Sun, 4:30pm–6pm

United Church

323 Temple St.
Sept-May only (closed during the summer)
Fri, 6pm–7:30pm & Sat, 5pm–6pm

Immanuel Missionary Baptist Church

1324 Chapel St 203-777-8744
Sun, 1:30pm–2:30pm

St. Ann's

930 Dixwell Ave 203-562-5700
M-F, 11:30am–12:30pm

St. Luke's Church

111 Whalley Ave 203-865-0141
lunch (women & children only):
Tue & Thu, 12pm–1pm
breakfast (everyone): Wed, 8:30am–9:30am
*closed July & Aug

St. Martin De Porres

136 Dixwell Ave 203-624-9944
Tue, 8:30am–9:30am
*closed Aug, reopens Sept 11

St. Matthew's Church

388 Dixwell Ave 203-777-0472
3rd, 4th, & 5th Sat of month, 8am–9am

St. Paul's Church

150 Dwight St 203-624-3937
Fri, 8am–9am

St. Thomas More Chapel

268 Park St 203-777-5537
Wed, 11:30am–12:45pm
*1st Wed in Oct and ends last Wed in April

Sunrise Café

57 Olive St 203-495-7600
M-F, 7:30am–9:30am

Thomas Chapel Church of Christ

30 White St 203-865-6254
Wed, 11am–1pm

Varick AME Zion

242 Dixwell Ave 203-624-6245
Mon, 5:30pm–6:30pm
*closed major holidays.

Yale Community Kitchen

323 Temple St 203-624-6426
Fri, 6pm–7pm & Sat, 5pm–6pm (Oct–April)
*closed May–Sept

FOOD PANTRIES & SENIOR MEALS – NEW HAVEN

FOOD PANTRIES/MISC. FOOD RESOURCES SENIOR MEALS

Ed Leduc Memorial Food Pantry

302 Chapel St 203-624-0947

M, W, Th, 10am–12:30pm & 1:30–4:30pm

F, 10–11:30am

*For individuals with HIV. Walk-in with referral from A Place to Nourish Your Health, agency case manager, or setup appt before accessing pantry.

Free Forever Prison Ministry

149 Rosette St 203-772-2555

Call M–F, 9am–5pm for appt

*Food pantry for individuals with HIV or recently incarcerated. Call for info.

Integrated Refugee & Immigrant Service

235 Nicoll St 203-562-2095

Wed, 8:30am–11am

*Food Pantry for immigrants, refugees, asylees, asylum seekers, and CT residents.

Atwater Senior Center

26 Atwater St 203-946-8558

4th Fri of month, 11:30am–1pm

*New Haven residents age 55+

Casa Otonal

148 Sylvan Ave 203-773-9849

M–F, 12pm

*Age 60+

Dixwell/Newhallville Senior Center

255 Goffe St 203-946-8541

M–F, 11:30am

*New Haven residents age 55+

East Shore Senior Center

411 Townsend Ave 203-946-8544

M–F, 11:30am

*New Haven resident Age 55+,

FISH of Greater New Haven

Grocery delivery to needy and homebound Greater New Haven residents.

Call 203-503-0106 M–F, 9am–4pm to schedule assessment.

Delivery Hours: M–F, 12pm–3pm

*Age 60+; income at/below 130% FPL.

Greek Olive Restaurant

402 Sargent Dr 203-495-9990

Wed, 11am–1pm

*Age 60+

LifeBridge Community Services

203-752-9919: Senior meals via Meals on Wheels (delivered M–F) and at 16 different cafés throughout Greater New Haven. Meals served M–F 11:30am–12:30pm

WIRELESS/INTERNET SERVICES

Cricket Wireless

Reconnection fees waived. To qualify, call 1-800-CRICKET.

Comcast Xfinity

Will not disconnect/add late fees for customers who contact company and explain their situation. Customers will have unlimited data for 60 days. Xfinity Wi-Fi hotspots free for anyone.

Comcast Internet Essentials

Comcast is increasing access to and speed of its "Internet Essentials" low-income Internet service. Eligible applicants can receive two free months' service (\$9.95/month). You can apply if:

- You are eligible for public assistance programs (e.g., Medicaid, SNAP, SSI, etc.)
- Live in a city or town served by Comcast
- Haven't subscribed to Comcast Internet within the last 90 days
- Have no outstanding debt to Comcast less than one year old.

For more information, call 1-885-8-INTERNET (1-855-846-8376) or apply online at www.InternetEssentials.com

AT&T

Will not terminate service/charge late fees for wireless, home phone or broadband residential or small business customers for next 60 days. Public Wi-Fi hotspots open to any American. Consumer home internet wireline customers will receive unlimited internet data. Qualified "limited income households" will be able to pay \$10/month for internet access.

Verizon Wireless

Will waive late fees for residential and small business customers affected by COVID-19.

T-Mobile

Customers can set up a payment arrangement online. Customers will receive unlimited cellphone data for the next 60 days, except for roaming. E.

Sprint

For next 60 days, waiving late fees; not stopping service for those unable to pay bills; offering free 20GB mobile hotspot of data and complimentary unlimited data for customers with metered plans by March 17.

PUBLIC UTILITIES (VISIT WEBSITES FOR FULL DETAILS)

United Illuminating

Implementing plans to maintain safe, reliable service. Digital tools: (1) Download mobile app at App Store and Google Play to view/pay bill and view outage info; (2) self-service: 800.722.5584, 24/7 to pay bill, check account balance, etc.; (3) Use website to pay bill, view outage info, start new service, enroll in eBill, etc.; (4) if concerned about paying bill, call 800.722.5584 M-F, 7am-7pm.

Southern CT Gas Company

Implementing plans to maintain safe, reliable service. Digital tools: (1) Download mobile app at App Store and Google Play to view and pay your bill. (2) Self-service: call 800.659.8299, 24/7 to pay bill, check account balance, etc.; (3) Use website to pay bill, start new service, enroll in eBill, etc. (4) If concerned about paying bill, call 800.659.8299 M-F, 8am- to 6:30pm.

Eversource

Suspending disconnections for nonpayment; assisting with financial programs e.g., payment plan). Customers can download mobile app to check account, pay bill, etc. Customer service: -800-286-2000. Note: Be aware of possible "scams" related to current health crisis. Beware of calls threatening to disconnect utility service, demanding payment via unusual means, requesting personal information, etc. Visit [eversource.com](https://www.eversource.com) for guidance and questions.

Community Action Agency of New Haven

(CAANH) Info/Services

Connecticut Energy Assistance Program (CEAP)
CAANH accepting applications for heat assistance, for eligible households, until May 1, 2020. No walk-ins. Call 203.38.7700 X287 to complete energy application by mail or by phone.

Operation Fuel

Statewide program providing one-time emergency energy assistance to those households in crisis and ineligible for energy assistance program; offers seasonal assistance to oil heating clients.

Case Management Services-Family Services Department

Provides access to services/referrals to address barriers; e.g., homelessness, basic needs, housing, vocational, mental health/addiction treatment, employment and transportation assistance.

Passport Transitional Services

Case management services to the homeless people and families

HEALTH RESOURCES

Yale New Haven Health (YNHH)

Call Center: Call 833.ASK.YNHH Health (833.275.9644) to ask questions about COVID-19. Staffed by YNHH professionals. Can provide those experiencing symptoms information about testing and care they need.
#coronavirus

WALK-IN HEALTH SERVICES

Cornell Scott-Hill Health Center

400 Columbus Ave, New Haven
cornellscott.org 203.503.3000
M-T, 8:30am-8pm
F, 8:30am-5pm
Sat, 8:30am-noon
Sun, closed

Concentra Urgent Care

370 James St, New Haven
Concentra.com 203.503.0482
M-F, 8 am to 5 pm
closed Sat and Sun

New Haven Medical Center

77 Grand Ave, New Haven
203.562.8697
M-F, 9am-12pm & 2pm to 5:30 pm
Sat 9am-noon

Medical Walk-In Clinic-Westville

1351 Whalley Ave, New Haven
475.238.8178
M-W, F, 8:30am-5pm
Th, 12pm-7pm
Sat 8am-1pm
closed Sun

WALK-IN MENTAL HEALTH SERVICES

Connecticut Mental Health Center

34 Park St (1st Floor), New Haven
203.974.7713
Sat & Sun, 9am-5pm