

Operations Memorandum

| To: | New Haven Board of Education Finance and Operations Committee |
|-------|---|
| From: | Gilda Herrera, IT Director |
| Date: | 3/21/2023 |
| Re: | Purchase Order with Frontier Communication Corp. to provide Telecom Network Services- PRI and Long-Distance Services |

Answer all questions and have a representative ready to present the details of each question during the Finance & Operations meeting or this proposal may not be advanced for consideration by the full Board of Education.

| Company Information | | | | |
|--|---|-------------------|---------------|--|
| Vendor Name: Frontier Communication Corporate | | | | |
| Doing Business as: (DBA) | | | | |
| Vendor Address: | 401 Merritt | Suite 1, Norwalk | CT 06819-1069 | |
| Vendor Contact Name: | John Creswell | | | |
| Vendor Contact Email: | 800.922.020 |)4/304.344.9756 | | |
| Is the contractor a minority | Is the contractor a minority or women owned small business? N/A | | | |
| Ag | greement/Co | ntract Informatio | on | |
| New or Renewal Agreeme | nt/Contract? | Renewal/Purcha | se Order | |
| Effective Dates: (mm/dd/yy) Multi-yrs. require Board of Aldermen approval | From 7/1 | /2023 | To 6/30/2024 | |
| Total Amount: If Multi-yr. include yr. to yr. breakdown | | | | |
| Funding Source Name: Acct. #: | | | | |
| Contract #: (Local or State) | STATE CT | 18PSX0025 & 17I | PSX0072 | |



Key Questions:

1. What specific service will the contractor provide:

Analog phone lines for the fire and burglar alarm, elevator phone (similar items) and failover lines for the VoIP system for NHPS.

2. How was the contractor selected? *Attach appropriate supporting documents

Quotes

Sealed Bid # _____

□ Sole Source #_____

□ RFP#

State Contract #<u>18PSX0025 & 17PSX0072</u>

Exempt Professional

- \Box Accountant
- \Box Actuary

□ Appraiser

 \Box Architect

 \Box Artist

 \Box Dentist

Engineer

 $\hfill\square$ Expert Professional Consultant

□ Land Surveyor

□ Lawyer

 \Box Physician/Medical Doctor

3. If the vendor was selected through Solicitation (Bid/RFQ/RFP) process; answer the following:

a. Please explain how the vendor was chosen? *Attach Vendor Proposal

The Vendor was selected via the STATE Contract 18PSX0025 & 17PSX0072 for Telecom Network Services- PRI and Long Distance Services

b. Who were the members of the selection committee? (Minimum 3 members required)

N/A



Key Questions: - Continued

4. If this is a renewal with a current vendor, has the vendor has met all obligations under the existing agreement/contract?

Yes, the vendor provides good quality and continuous service to the district and has met all the obligations under state contract.

5. If this agreement/contract is a Renewal, has the cost increase? If yes, by how much? *Attach Renewal Letters

There is no increase from FY22-23 contract, the amount remain unchanged.

6. If this new agreement/contract, has cost for service increased from previous years? If yes, by how much?

N/A - Renewal of services

7. Is this a service that existing staff could provide? Why or why not?

This is not a service that can be provided by staff, and is provided under state contract.



Agreement/Contract Processing Checklist

To ensure timely processing of the submitted Agreement/Contract it is imperative to collect and provide all of the required documentation noted below and provide with submission to board.

Forms/Documents are available in: Drive <u>G:\F&O Agenda Minutes\Agreement_Contract_Checklist\2022-2023</u>

| 1. Has t | this ve | endor performed service(s) in prior fiscal years? |
|---------------------------|-----------------|---|
| If Y | les, | Vendor #_15290_ |
| If No or N | ew, | Vendor must provide completed W9 |
| 2. A qu | ote or | r proposal submitting regarding the agreement/contract. |
| If R | RFP | Attach Vendor Submitted |
| Ot | ther | Copy of State Contract, Quotes, etc. |
| | | es of Liability Insurance (COI) are required for ALL agreements/contracts, reading and select the applicable Rider. |
| It is the s submission | submi on; th | itters responsibility to request the COI from the vendor and attach with the COI from the Vendor <u>must match rider specifications outlined</u> . ain or incorrect COIs will be returned for revision and will delay its processing. |
| Rider 300 | Profe | ssional Services – Onsite Umbrella; w/ Auto; w/ Workers Compensation |
| Rider 305 | Profe | ssional Services – Onsite Umbrella; No Auto; No Workers Compensation |
| Rider 310 | Profe | ssional Services – Onsite Umbrella; w/ Auto; No Workers Compensation |
| Rider 315 | Profe | ssional Services – Onsite Umbrella; w/ Youth under 21 |
| Rider 320 | Profe | ssional Services – Offsite; No Auto; No Workers Compensation |
| Rider 325 | Profe | ssional Services – Offsite; No Auto; No Workers Compensation; w/ Youth under 21 |
| Rider 330 | Profe | ssional Services – Offsite Attorney; No Auto; No Workers Compensation |
| Rider 335 | Profe | essional Services – Onsite; Physician/Dentist; No Auto |
| Rider 340 | Profe | essional Services – Onsite Physician/Dentist w/ Youth under 21 |
| Rider 345 | Profe | essional Services – Onsite Temp Nurses |
| Rider 350 | Profe | essional Services – Cyber – Onsite |
| Rider 355 | Profe | essional Services – Cyber – Offsite |
| | | New Haven requires the information requested in the <u>Disclosure Affidavit</u> before any y, department, or city official seeking agreement/contract shall obtain them, notarized. |
| | | are acceptable. |

Marcie Wilson Contract Specialist

STATE OF CONNECTICUT

DEPARTMENT OF ADMINISTRATIVE SERVICES PROCUREMENT DIVISION 450 Columbus Boulevard, Hartford, CT 06103 CONTRACT AWARD NO .:

18PSX0025

Contract Award Date: 26 February 2018

SUPPLEMENT DATE:

September 30, 2020

CONTRACT AWARD SUPPLEMENT #1 IMPORTANT: This is <u>NOT</u> A PURCHASE ORDER. DO <u>NOT</u> PRODUCE OR SHIP WITHOUT AN AGENCY PURCHASE ORDER.

| FOR: Department of Administrative Services, All Using State Agencies, and Political Subdivisions | | TERM OF CONTRACT: | | |
|--|--|--|---|--|
| | | | | |
| | | July 1, 2020 - | – June 30, 2023 | |
| | | AGENCY REQUISITION NUMBER: | | |
| CHANGE TO IN STATE (NON-SB) | CHANGE TO DAS-CERTIFIED SMALL | CHANGE TO OUT OF STATE | CHANGE TO TOTAL CONTRACT | |
| CONTRACT VALUE | BUSINESS CONTRACT VALUE | CONTRACT VALUE | Award Value | |
| -0 - | -0- | -0- | \$20,000,000.00 | |
| actual value of the Contract. <u>CASH DISCOUNTS:</u> Cash discounts, if within the discount period. <u>PRICE BASIS:</u> Unless otherwise notec for packing or packages. CONTRACTOR INFORMATION: | ntract Award amount stated is intend any, shall be given SPECIAL ATTENTIO d, prices include delivery and transport MENT WEB PAGE FOR THE MOST CURRENT CONTR | DN, but such cash discount shall not b | e taken unless payment is made ency. No extra charge is to be made | |
| Company Name: Frontier Comm | unications | | | |
| Company Address: 310 Orange St | treet, New Haven, CT | | | |
| Contact Person: George Cummin | ngs | Tel. No.: 860-927-73 | 83 | |
| Company/Contact Person Email Addr | ress: <u>George.commings@ftr.com</u> | | | |
| Company Web Site: <u>www.frontier.</u> | <u>com</u> | Delivery: | | |
| Certification Type (SBE,MBE or None): | | Contract Value: \$20,0 | 00,000.00 | |
| Prompt Payment Terms: 0% 00 Net 45 | | Agrees to Supply Political SubDivisions: | | |

Supplement 2 extends the Contract for 3 years. Please use <u>https://app.az.gov/page.aspx/en/ctr/contract_manage_public/49885</u> for Contract. All terms and conditions not otherwise affected by this supplement remain unchanged and in full force and effect.

APPROVED

Marcie Wilson Contract Specialist

(Original Signature on Document in Procurement Files)

Prev. Rev. 4/28/14

Jean Del Greco Contract Specialist

860-713-5623 *Telephone Number*

STATE OF CONNECTICUT

DEPARTMENT OF ADMINISTRATIVE SERVICES PROCUREMENT DIVISION 450 Columbus Boulevard, Hartford, CT 06103 CONTRACT AWARD NO .:

17PSX0072

Contract Effective Date:

1 October 2017

Bid Due Date: 12 July 2017

SUPPLEMENT DATE: 13 June 2019

CONTRACT AWARD SUPPLEMENT #6

IMPORTANT: This is <u>NOT</u> A Purchase Order. Do <u>NOT</u> Produce or Ship without an Agency Purchase Order.

| FOR: Department of Administrative Services, All Using State Agencies, Political Subdivisions, and Not-for-Profit Organizations | | TERM OF CONTRACT: | |
|---|--|--|---|
| | | October 1, 2017 through September 30, 2021 | |
| Organizations | | AGENCY REQUISITION NUMBER: 0000004755 | |
| CHANGE TO IN STATE (NON-SB) CONTRACT VALUE | CHANGE TO DAS-CERTIFIED SMALL BUSINESS CONTRACT VALUE | CHANGE TO OUT OF STATE CONTRACT VALUE | CHANGE TO TOTAL CONTRACT AWARD VALUE |
| - | - | - | - |
| NOTE : Dollar amounts listed next to (actual or implied). They are for CH | | amounts, however, they do <u>not</u> reflect | t any expected purchase amounts |

Supplement 6 is issued to update pricing on Exhibit 3 – Price Schedule (Windstream)

All terms and conditions not otherwise affected by this supplement remain unchanged and in full force and effect.

DEPARTMENT OF ADMINISTRATIVE SERVICES

By:___

(Original Signature on Document in Procurement Files) Name: Jean Del Greco Title: Contract Specialist Date: 6/13/2019

Prev. Rev. 4/28/14

Marcie Wilson Contract Specialist

860-713-5622 *Telephone Number*

STATE OF CONNECTICUT

DEPARTMENT OF ADMINISTRATIVE SERVICES PROCUREMENT DIVISION 450 Columbus Boulevard, Hartford, CT 06103 CONTRACT AWARD NO .:

17PSX0072

Contract Effective Date:

1 October 2017 Bid Due Date:

12 July 2017

SUPPLEMENT DATE: 4 September 2018

CONTRACT AWARD SUPPLEMENT #5

IMPORTANT: This is NOT A Purchase Order. Do NOT Produce or Ship without an Agency Purchase Order.

| FOR: Department of Administrative Services, All Using State Agencies, Political Subdivisions, and Not-for-Profit Organizations | | TERM OF CONTRACT: | |
|---|--|---|--|
| | | October 1, 2017 through September 30, 2021 AGENCY REQUISITION NUMBER: 0000004755 | |
| Siganizations | | | |
| CHANGE TO IN STATE (NON-SB) CONTRACT VALUE | CHANGE TO DAS-CERTIFIED SMALL BUSINESS CONTRACT VALUE | CHANGE TO OUT OF STATE CONTRACT VALUE | CHANGE TO TOTAL CONTRACT Award Value |
| - | - | - | - |
| NOTE : Dollar amounts listed next to (actual or implied). They are for CH | • | amounts, however, they do <u>not</u> reflect | any expected purchase amounts er concerning items delivered and/o |

Supplement 5 is issued to update pricing on Exhibit 3 – Price Schedule (Windstream)

All terms and conditions not otherwise affected by this supplement remain unchanged and in full force and effect.

DEPARTMENT OF ADMINISTRATIVE SERVICES

By:___

(Original Signature on Document in Procurement Files) Name: Marcie Wilson Title: Contract Specialist Date: 9/4/2018

Prev. Rev. 4/28/14

Daniel Dion *Contract Analyst*

860-713-5168 *Telephone Number*

STATE OF CONNECTICUT

DEPARTMENT OF ADMINISTRATIVE SERVICES PROCUREMENT DIVISION 450 Columbus Boulevard, Hartford, CT 06103 CONTRACT AWARD NO .:

17PSX0072

Contract Effective Date:

1 October 2017

Bid Due Date: 12 July 2017

SUPPLEMENT DATE: 25 June 2018

CONTRACT AWARD SUPPLEMENT #4 IMPORTANT: This is NOT a Purchase Order. Do NOT Produce or Ship without an Agency Purchase Order.

| FOR: Department of Administrative Services, All Using State | | TERM OF CONTRACT: | | |
|--|--|--|---------------------------------------|--|
| | | October 1, 2017 through September 30, 2021 | | |
| Agencies, Political Subdivisions, | and Not-for-Profit | | | |
| Organizations | | | | |
| | | | 000004755 | |
| CHANGE TO IN STATE (NON-SB) | CHANGE TO DAS-CERTIFIED SMALL | CHANGE TO OUT OF STATE CHANGE TO TOTAL CO | | |
| CONTRACT VALUE | BUSINESS CONTRACT VALUE | CONTRACT VALUE | Award Value | |
| | | | | |
| - | - | - | - | |
| NOTICE TO CONTRACTORS: This not | tice is not an order to ship. Purchase | Orders against contracts will be furnis | shed by the using agency or agencies | |
| on whose behalf the contract is mad | de. INVOICE SHALL BE RENDERED DIF | RECT TO THE ORDERING AGENCY. | | |
| NOTE: Dollar amounts listed next to | each contractor are possible award | amounts, however, they do <u>not</u> reflect | any expected purchase amounts | |
| actual or implied). They are for CH | | | | |
| | | promptly to the Procurement Manage | - | |
| an daaa nanalana dana analana mbaaad | - | re found not to comply with the specif | | |
| • | | ractor to deliver within a reasonable p | eriod of time specified. Please issue | |
| insatisfactory from the agency's vie | | • | | |
| insatisfactory from the agency's vie orders and process invoices prompt | ly. | | | |
| insatisfactory from the agency's vie orders and process invoices prompt | ly. | ION, but such cash discount shall not l | oe taken unless payment is made | |
| unsatisfactory from the agency's vie orders and process invoices prompt CASH DISCOUNTS: Cash discounts, i | ly. | | pe taken unless payment is made | |
| unsatisfactory from the agency's vie orders and process invoices prompt <u>CASH DISCOUNTS</u> : Cash discounts, i within the discount period. | ly. if any, shall be given SPECIAL ATTENT | | | |

PLEASE NOTE:

Supplement 4 is issued to revise Supplement 1. Exhibit 3- Price Schedule (Windstream) corrected.

All terms and conditions not otherwise affected by this supplement remain unchanged and in full force and effect.

SP-37IT - Rev. 11/17/16 Prev. Rev. 4/28/14

DEPARTMENT OF ADMINISTRATIVE SERVICES

By:__

(Original Signature on Document in Procurement Files) Name: **DANIEL DION** Title: Contract Analyst Date: 6/25/2018

DEPARTMENT OF ADMINISTRATIVE SERVICES

By:___

(Original Signature on Document in Procurement Files) Name: **TINA COSTANZO** Title: Contract Team Leader Date: 6/25/2018

Prev. Rev. 4/28/14

Daniel Dion Contract Analyst

860-713-5168 Telephone Number

STATE OF CONNECTICUT

DEPARTMENT OF ADMINISTRATIVE SERVICES PROCUREMENT DIVISION 450 Columbus Boulevard, Hartford, CT 06103 CONTRACT AWARD NO .:

17PSX0072

Contract Effective Date:

1 October 2017 Bid Due Date:

12 July 2017

SUPPLEMENT DATE: 19 June 2018

CONTRACT AWARD SUPPLEMENT #3 IMPORTANT: This is <u>NOT</u> a Purchase Order. Do <u>NOT</u> Produce or Ship without an Agency Purchase Order.

DESCRIPTION: Telecom Network Services- PRI and Long Distance Services

| FOR: | | TERM OF CONTRACT: | | |
|--|---|--|---|--|
| Department of Administrative Services, All Using State Agencies, Political Subdivisions, and Not-for-Profit Organizations | | October 1, 2017 throu | ıgh September 30, 2021 | |
| 0 | | AGENCY REQUISITION NUMBER: 00 | 00004755 | |
| CHANGE TO IN STATE (NON-SB) CONTRACT VALUE | CHANGE TO DAS-CERTIFIED SMALL BUSINESS CONTRACT VALUE | CHANGE TO OUT OF STATE CONTRACT VALUE | CHANGE TO TOTAL CONTRACT Award Value | |
| | | EST \$1,000,000 | EST \$1,000,000 | |
| (actual or implied). They are for CH <u>NOTICE TO AGENCIES</u> : A complete services rendered on orders placed unsatisfactory from the agency's vie orders and process invoices prompt <u>CASH DISCOUNTS</u> : Cash discounts, within the discount period. <u>PRICE BASIS</u> : Unless otherwise note for packing or packages. | explanatory report shall be furnished against awards listed herein which are ewpoint, as well as failure of the contr | promptly to the Procurement Manage e found not to comply with the specifi actor to deliver within a reasonable p ON, but such cash discount shall not b | er concerning items delivered and/or ications or which are otherwise eriod of time specified. Please issue be taken unless payment is made | |
| CONTRACTOR INFORMATION: | | RACTOR INFORMATION (http://doc.ct.gov/mr | 201 200202020-2) | |
| | REMENT WEB PAGE FOR THE MOST CURRENT CONT PSS Network Services Inc., o/b/ | | | |
| | un County Parkway, Ashburn, | | | |
| Tel. No.: (617) 875-0265 | ······································ | Contract Value: \$1 | ,000,000 | |
| Contact Person: David Vegan | | | | |
| – | tennial Drive Piscataway, NJ 0 | 8854 | | |
| Contact Person E-mail Address: da | vid.m.vegan@verizon.com | | | |
| | | | | |

Remittance Address: Same as above

Certification Type (SBE,MBE or None): **None**

Prompt Payment Terms: 0% 00 Net 45

Agrees to Supply Political SubDivisions: Yes

PLEASE NOTE:

Supplement 3 is issued to add Verizon Business Network Services Inc. to the Contract effective June 19, 2018.

All terms and conditions not otherwise affected by this supplement remain unchanged and in full force and effect.

SP-37IT - Rev. 11/17/16 Prev. Rev. 4/28/14

DEPARTMENT OF ADMINISTRATIVE SERVICES

By:_

(Original Signature on Document in Procurement Files) Name: **DANIEL DION** Title: Contract Analyst Date:

DEPARTMENT OF ADMINISTRATIVE SERVICES

By:__

(Original Signature on Document in Procurement Files) Name: **TINA COSTANZO** Title: Contract Team Leader Date:

Prev. Rev. 4/28/14

Daniel Dion *Contract Analyst*

860-713-5168 *Telephone Number*

STATE OF CONNECTICUT

DEPARTMENT OF ADMINISTRATIVE SERVICES PROCUREMENT DIVISION 450 Columbus Boulevard, Hartford, CT 06103 CONTRACT AWARD NO .:

17PSX0072

Contract Effective Date:

1 October 2017

Bid Due Date: 12 July 2017

SUPPLEMENT DATE: 23 May 2018

CONTRACT AWARD SUPPLEMENT #2 IMPORTANT: This is NOT a Purchase Order. Do NOT Produce or Ship without an Agency Purchase Order.

| DESCRIPTION: | | | |
|--|---|---|---------------------------------------|
| Telecom Network Services- PRI a | nd Long Distance Services | | |
| FOR: Department of Administrative Services, All Using State | | TERM OF CONTRACT: October 1, 2017 through September 30, 2021 | |
| | | | |
| Organizations | | | |
| - | | AGENCY REQUISITION NUMBER: 00 | 00004755 |
| CHANGE TO IN STATE (NON-SB) | CHANGE TO DAS-CERTIFIED SMALL | CHANGE TO OUT OF STATE | CHANGE TO TOTAL CONTRACT |
| CONTRACT VALUE | BUSINESS CONTRACT VALUE | CONTRACT VALUE | Award Value |
| _ | _ | _ | _ |
| | _ | _ | _ |
| NOTICE TO CONTRACTORS: This no | tice is not an order to ship. Purchase | Orders against contracts will be furnis | hed by the using agency or agencies |
| | de. INVOICE SHALL BE RENDERED DIR | | |
| | | amounts, however, they do <u>not</u> reflect | any expected purchase amounts |
| (actual or implied). They are for CH | • | | |
| | | promptly to the Procurement Manage | - |
| • | 0 | e found not to comply with the specifi | |
| unsatisfactory from the agency's vie | wpoint, as well as failure of the contr | actor to deliver within a reasonable pe | eriod of time specified. Please issue |
| orders and process invoices prompt | ly. | | |
| CASH DISCOUNTS: Cash discounts, | if any, shall be given SPECIAL ATTENTI | ION, but such cash discount shall not b | e taken unless payment is made |
| within the discount period. | | | |
| PRICE BASIS: Unless otherwise note | d, prices include delivery and transpo | ortation charges fully prepaid f.o.b. age | ency. No extra charge is to be made |
| for packing or packages. | | | |
| | | | |
| | | | |

PLEASE NOTE:

Supplement 2 is issued to revise Supplement 1. Exhibit 3- Price Schedule (Windstream) corrected.

All terms and conditions not otherwise affected by this supplement remain unchanged and in full force and effect.

SP-37IT - Rev. 11/17/16 Prev. Rev. 4/28/14

DEPARTMENT OF ADMINISTRATIVE SERVICES

By:__

(Original Signature on Document in Procurement Files) Name: **DANIEL DION** Title: Contract Analyst Date: 5/23/2018

DEPARTMENT OF ADMINISTRATIVE SERVICES

By:__

(Original Signature on Document in Procurement Files) Name: **TINA COSTANZO** Title: Contract Team Leader Date: 5/23/2018

SP-3/II - Rev. 11/1//16 Prev. Rev. 4/28/14

Daniel Dion *Contract Analyst*

860-713-5168 *Telephone Number*

STATE OF CONNECTICUT

DEPARTMENT OF ADMINISTRATIVE SERVICES PROCUREMENT DIVISION 450 Columbus Boulevard, Hartford, CT 06103 CONTRACT AWARD NO .:

17PSX0072

Contract Effective Date:

1 October 2017

Bid Due Date: 12 July 2017

SUPPLEMENT DATE: 17 May 2018

CONTRACT AWARD SUPPLEMENT #1 IMPORTANT: This is <u>NOT</u> a Purchase Order. Do <u>NOT</u> Produce or Ship without an Agency Purchase Order.

| DESCRIPTION: | | | | |
|---|---|---|--------------------------------------|--|
| Telecom Network Services- PRI and FOR: | Long Distance Services | TERM OF CONTRACT: | | |
| Department of Administrative Services, All Using State | | October 1, 2017 through September 30, 2021 | | |
| Agencies, Political Subdivisions | · • | | | |
| Organizations | , | | | |
| | | AGENCY REQUISITION NUMBER: 00 | 00004755 | |
| CHANGE TO IN STATE (NON-SB) CHANGE TO DAS-CERTIFIED SMALL | | CHANGE TO OUT OF STATE | CHANGE TO TOTAL CONTRACT | |
| CONTRACT VALUE | BUSINESS CONTRACT VALUE | CONTRACT VALUE | Award Value | |
| | | EST \$545,000 | EST \$545,000 | |
| NOTICE TO CONTRACTORS: This no | otice is not an order to ship. Purchase | Orders against contracts will be furnis | hed by the using agency or agencies | |
| | de. INVOICE SHALL BE RENDERED DI | | , , . | |
| | • | amounts, however, they do <u>not</u> reflect | any expected purchase amounts | |
| (actual or implied). They are for CH | • | | | |
| | | promptly to the Procurement Manage | | |
| | | re found not to comply with the specific ractor to deliver within a reasonable pe | | |
| orders and process invoices promp | | | enou of time specified. Please issue | |
| | , | ION, but such cash discount shall not b | e taken unless payment is made | |
| within the discount period. | ,, C | | . , | |
| PRICE BASIS: Unless otherwise not | ed, prices include delivery and transp | ortation charges fully prepaid f.o.b. age | ency. No extra charge is to be made | |
| for packing or packages. | | | | |
| CONTRACTOR INFORMATION: | | | | |
| | | TRACTOR INFORMATION. (<u>http://das.ct.gov/mp</u> | 1.aspx?page=8) | |
| Company Name: Windstream S | - | | | |
| | tion Plaza 5 th Floor, Hartford, | | | |
| Tel. No.: (860) 656-0313 | Fax No.: (860) | 728-4995 Contract Value: \$5 4 | 45,000 | |
| Contact Person: Jason Grover | | | | |
| Contact Person Address: Same as | above | | | |
| Company E-mail Address and/or Co | mpany Web Site: Jason.grover@ | windstream.com / <mark>www.winds</mark> t | t <u>ream.com</u> | |
| Remittance Address: Same as al | oove | | | |
| Certification Type (SBE,MBE or None) | : None | Agrees to Supply Po | litical SubDivisions: Yes | |
| Prompt Payment Terms: 0% 00 N | | | | |
| | | | | |

PLEASE NOTE:

Supplement 1 is issued to add Windstream Services LLC to the Contract effective May 17, 2018.

All terms and conditions not otherwise affected by this supplement remain unchanged and in full force and effect.

SP-37IT - Rev. 11/17/16 Prev. Rev. 4/28/14

DEPARTMENT OF ADMINISTRATIVE SERVICES

By:___

(Original Signature on Document in Procurement Files) Name: **DANIEL DION** Title: Contract Analyst Date: 5/17/2018

DEPARTMENT OF ADMINISTRATIVE SERVICES

By:___

(Original Signature on Document in Procurement Files) Name: **TINA COSTANZO** Title: Contract Team Leader Date: 5/17/2018 **CONTRACT AWARD** SP-38IT - Rev. 11/17/16 Prev. Rev. 5/21/14

Daniel Dion CT Career Trainee - Contract Analyst

860-713-5168 Telephone Number

STATE OF CONNECTICUT

DEPARTMENT OF ADMINISTRATIVE SERVICES PROCUREMENT DIVISION 450 Columbus Boulevard, Hartford, CT 06103 CONTRACT AWARD NO .:

17PSX0072

Contract Effective Date:

1 October 2017 Bid Due Date:

12 July 2017

CONTRACT AWARD

IMPORTANT: This is <u>NOT</u> A Purchase Order. Do <u>NOT</u> Produce or Ship without an Agency Purchase Order.

DESCRIPTION:

| Telecom Network Services- PRI a | nd Long Distance Services | | | |
|--|---------------------------------------|---|---------------------------------|--|
| FOR: Department of Administrative Services, All Using State | | TERM OF CONTRACT: October 1, 2017 through September 30, 2021 | | |
| | | | | |
| Organizations | | | | |
| | | AGENCY REC | QUISITION NUMBER: | 000004755 |
| IN STATE (NON-SB) | DAS CERTIFIED SMALL | 0 | UT OF STATE | TOTAL CONTRACT |
| CONTRACT VALUE | BUSINESS CONTRACT VALUE | Cor | NTRACT VALUE | Award Value |
| 2,000,000 EST | | | | 2,000,000 EST |
| NOTICE TO CONTRACTORS: This not | tice is not an order to ship. Purchas | e Orders against | contracts will be furi | nished by the using agency or agencies |
| on whose behalf the contract is mad | ie. INVOICE SHALL BE RENDERED DI | RECT TO THE OR | DERING AGENCY. | |
| NOTE: Dollar amounts listed next to | each contractor are possible awar | d amounts, how | vever, they do <u>not</u> re | flect any expected purchase amounts |
| (actual or implied). They are for CH | RO use only. | | | |
| | | | | ger concerning items delivered and/or |
| services rendered on orders placed a | - | | | |
| , , , | • • | tractor to delive | r within a reasonable | period of time specified. Please issue |
| orders and process invoices prompt | | | | |
| CASH DISCOUNTS: Cash discounts, i | f any, shall be given SPECIAL ATTEN | TION, but such c | ash discount shall no | t be taken unless payment is made |
| within the discount period. | | | | |
| | d, prices include delivery and transp | portation charges | s fully prepaid f.o.b. a | agency. No extra charge is to be made |
| for packing or packages. | | | | |
| CONTRACTOR INFORMATION: REFER TO THE CONTRACT ON THE DAS PROCUR | | | ON (http://doc.ct.gov/n | |
| Company Name: Frontier Comm | | TRACTOR INFORMATI | on. <u>(http://das.ct.gov/h</u> | ipi.aspx:page=oj |
| Company Address: 5 West Service | | า | | |
| Tel. No.: (860) 947-7383 | Fax No.: (860) | | Contract Malues 6 | 2 000 000 EST |
| | · · / | 947-7383 | | 52,000,000 EST |
| Contact Person: George Cummi | - | | Delivery: <10-1 | 5 business days; >10 ICB |
| Contact Person Address: Same as | | | | |
| Company E-mail Address and/or Con | npany Web Site: grc440@ftr.co | m / <u>www.fro</u> | ntier.com | |
| Remittance Address: Same as ab | ove | | | |
| Certification Type (SBE,MBE or None): | None | | Agrees to Supply | Political SubDivisions: Yes |
| Prompt Payment Terms: 0% 00 Net 45 | | | | |

This is a partial award and other companies may be added after bid evaluations are complete.

The signature below by the DAS Procurement Director is evidence that the Contractor's solicitation response has/have been accepted and that the Contractor(s) and DAS are bound by all of the terms and conditions of the Contract.

DEPARTMENT OF ADMINISTRATIVE SERVICES

By:___

(Original Signature on Document in Procurement Files) Name: Daniel Dion Title: CT Career Trainee- Contract Analyst Date: 10/16/2017

DEPARTMENT OF ADMINISTRATIVE SERVICES

By:_

(Original Signature on Document in Procurement Files) Name: **Carol Wilson** Title: Procurement Director Date: 10/16/2017

TELECOMM NETWORK SERVICES - PRI AND LONG DISTANCE SERVICES

Additional Information for Departments Utilizing this Contract:

Frontier Communications of Connecticut

Repair Work/ Trouble Reporting: Frontier Customer Network Operation Center (888-637-9620) is available 24x7x365. Repair center responsible for resolution with customer contact on trouble ticket. Service Repair & Escalation Guideline has been provided. Frontier local Service Manager will work with entities to develop mutually agreeable solutions and is responsible to escalate and close ticket with the repair center and customer. The State of Connecticut assigned Service Manager shall develop a method for historical repair data reporting.

Escalation Procedure: Frontier Customer Network Operation Center manages repairs with internal escalation guidelines. Local Service Managers are available to larger customers to assist in escalation and resolution. Service Repair & Escalation Guideline has been provided.

Portal Access and Outages: Frontier portal access will be provided to customers as needed. Portal is currently inventory and billing tool. Customer repair reporting and status via the portal is a future enhancement expected in 2018. Local service manager will provide information when it becomes available.

Expedite Fees: Included in Exhibit 3. Expedite charges would apply if services are required before normal installation timeframes.

Ordering and Billing of Services: Order requests are processed by service and installation teams. Billing for services commence upon customer acceptance and can be provided via paper billing, electronic media and/or portal access based on customer request.

If you have any questions concerning this contract, please contact the Contract Specialist assigned to this contract.

TELECOMM NETWORK SERVICES - PRI AND LONG DISTANCE SERVICES

Additional Information for Departments Utilizing this Contract:

Verizon Business Network Services Inc., o/b/o MCI Communications Services, Inc.

Repair Work/ Trouble Reporting: The Repairs application is found on the Verizon Enterprise Center under the Repairs tab. It is completely web-based, so it can offer State of Connecticut a simple yet robust electronic ticketing tool and a circuit testing tool that enables users to initiate their own circuit monitoring and loop-back testing. Subscribers can open, track, or update tickets for a broad range of products in the Verizon Wireline product set.

Within Repairs, users can:

- Create and update tickets
- Report issues fast:
- Simple two-step process
- Search capabilities; efficient routing
- Track ticket status
- Get near real-time status updates:
- Quick Status
- Email and pager notifications

- Ticket summary
- Verify and monitor network health
- Identify the source of issues quickly:
- Circuit and line tests
- Review ticket history
- View and analyze ticket trends:
- Custom searches and filters
- Reports

Escalation Procedure:

- 1st Level Escalation: On-Duty Lead/Supervisor
- 2nd Level Escalation: Manager
- 3rd Level Escalation: Senior Manager
- 4th Level Escalation: Director

Providing names and phone numbers for individuals in these roles, as well as shift times, will be part of the implementation plan that will be initiated to transition services. Shift times are as follows, noted in EST. These overlapping shift times will ensure availability of resources to assist with any escalations.

- Days 7 a.m. to 4 p.m.
- Swing 3 p.m. to 12 a.m.
- Mids 12 a.m. to 7 a.m.

Portal Access and Outages: The Verizon Enterprise Center has been developed to ensure effective management of telecommunications to help Verizon customers attain sales goals, improve productivity, achieve greater customer satisfaction, and impact the bottom line. The Verizon Enterprise Center is a comprehensive application suite that will enable the customer to manage their Verizon Voice and any Data and Internet services on a web based portal.

Expedite Fees: Included in Exhibit 3.

If you have any questions concerning this contract, please contact the Contract Specialist assigned to this contract.

TELECOMM NETWORK SERVICES - PRI AND LONG DISTANCE SERVICES

Additional Information for Departments Utilizing this Contract:

Windstream

Guaranteed Time to Repair: Windstream agrees to a guaranteed time to repair for an emergency trouble of less than 2 hours and a routine trouble within 4 hours of when the trouble was initially reported. Escalation upon creation of ticket, trouble shoot and resolve remotely or engage the LEC for further isolation and repair as needed.

Escalation Procedure: Based on the priority assigned, the ERC technician must resolve the service issue or commence escalation within the timeframe associated with that priority. Escalation includes some or all of the following:

- Notification of the lead ERC technician as to the status of the trouble
- Escalation with the involved carrier or vendor detailed testing and escalation procedures are in place with all carriers utilized by Windstream.
- Engagement of additional internal resources as may be required
- Initiation of conference calls and vendor meets as may be required
- Involvement of Windstream senior management based on the severity of the service issue

On a daily basis, ERC management reviews all open trouble tickets to determine what additional corrective action or resources are required. The priority system is utilized as a guideline for escalation and allocation of resources. All service calls, regardless of priority assigned, are addressed within the overall trouble resolution process. Priority assignment drives escalation timeframes, and assists the lead ERC technician in the allocation of resources.

Throughout the trouble resolution process, customers have access to Windstream personnel for both status and escalation via phone or online in the Windstream customer portal. Follow-up calls into repair can be placed to obtain the current status of a trouble. Customers can also speak directly with the ERC technician working on a trouble.

At this time, Windstream does not have auto escalation. An escalation can occur 1 of 4 ways; Customer can request an escalation via Windstream Online, Customer can utilize the escalation list provided at the time of install, Account Manager assigned to the account can facilitate the requests internally or the WS Remote repair Technician can request internally for assistance.

Portal Access and Outages: Windstream provides each customer with 24 x 7 secure access to a password-protected individual service portal via Windstream Online which is free to every Windstream subscriber. This online customer service tool provides a secure source of information, account management, and problem resolution accessible from any Internet-connected computer. Windstream Online's versatile information tools

Contract #17PSX0072

help customers analyze service usage patterns, spot trends before they become problems, and plan for growth and change accordingly. Our customers can manage their Windstream services directly, adding and changing features, as well as review bills and payment history. Windstream has provided a WINOnline User's Guide.

Ordering and Billing of Services: Windstream builds an account with a rate sheet to indicate services at contractual pricing. This generates an invoice which is typically billed to the HQ and as a NON-BILLABLE CHILD (A Separate account on the Master Invoice).

If you have any questions concerning this contract, please contact the Contract Specialist assigned to this contract.

INFORMATION PROCESSING SYSTEMS CONTRACT CONTRACT # 17PSX0072

Between

THE STATE OF CONNECTICUT

Acting by its

DEPARTMENT OF ADMINISTRATIVE SERVICES

And

FRONTIER COMMUNICATIONS OF CONNECTICUT

TELECOMM NETWORK SERVICES PRI AND LONG DISTANCES SERVICES

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EXHIBIT 1 – NOTICE TO EXECUTIVE BRANCH STATE CONTRACTORS AND

PROSPECTIVE STATE CONTRACTORS OF CAMPAIGN CONTRIBUTION AND SOLICITATION LIMITATIONS

- EXHIBIT 2 DELIVERABLES DOCUMENT
- **EXHIBIT 3 PRODUCT & PRICING SCHEDULE**
- EXHIBIT 4 SYSTEM SUPPORT AND SERVICE LEVEL AGREEMENTS (SLAS)

This Contract (the "Contract") is made as of(the "Effective Date") as shown on the contract award form, number SP-38 corresponding to the subject procurement and is by and between, the contractor identified on such Form SP-38 (the "Contractor,") which is attached and shall be considered a part of this Contract, with a principal place of business as indicated on the signature page form, number SP-26, acting by the duly authorized representative as indicated on the SP-26, and the State of Connecticut, Department of Administrative Services ("DAS"), with a principal place of business at 450 Columbus Blvd., Suite 1202, Hartford, Connecticut 06103, acting by Carol Wilson, its Procurement Director, in accordance with Sections 4a-2 and 4a-51 of the Connecticut General Statutes.

Now therefore, in consideration of these presents, and for other good and valuable consideration, the receipt and sufficiency of which the parties acknowledge Contractor and the State agree as follows:

1. TERM OF CONTRACT

This Contract shall become effective upon the ("Effective Date"), and shall continue uninterrupted for four (4) years from the Effective Date. DAS, in its sole discretion, may extend this Contract one or more times for a combined total period not to exceed the complete length of the original term.

2. **DEFINITIONS**

- a) Acceptance: Determination made by the Department upon successful User Acceptance Test that the Deliverable, or if applicable, System, performs to the Specifications and fulfills the business and technical requirements of the Contract.
- b) Acceptance Date: The date the Department accepts a Deliverable or System in accordance with Section
 7 below shall be deemed the Acceptance Date for each Deliverable or System.
- c) **Alteration:** The modification, changing, refashioning, remodeling, remaking, revising or reworking of any part of the System or Deliverable.
- d) **Claims**: All actions, suits, claims, demands, investigations, and proceedings of any kind, open, pending, or threatened, whether mature, un-matured, contingent, known or unknown, at law or in equity in any form.
- e) **Confidential Information:** Any name, number or other information that may be used, alone or in conjunction with any other information, to identify a specific individual including, but not limited to, such individual's name, date of birth, mother's maiden name, motor vehicle operator's license number, Social Security number, employee identification number, employer or taxpayer identification number, alien registration number, government passport number, health insurance identification number, demand deposit account number, savings account number, credit card number, debit card number or unique biometric data such as fingerprint, voice print, retina or iris image, or other unique physical representation. Without limiting the foregoing, Confidential Information shall also include any information that DAS classifies as "confidential" or "restricted." Confidential Information shall not include information that may be lawfully obtained from publicly available sources or from federal, state, or local government records which are lawfully made available to the general public.

- f) Confidential Information Breach: Generally, an instance where an unauthorized person or entity accesses Confidential Information in any manner, including but not limited to the following occurrences: (1) any Confidential Information that is not encrypted or protected is misplaced, lost, stolen or in any way compromised; (2) one or more third parties have had access to or taken control or possession of any Confidential Information that is not encrypted or protected without prior written authorization from the State; (3) the unauthorized acquisition of encrypted or protected Confidential Information together with the confidential process or key that is capable of compromising the integrity of the Confidential Information; or (4) if there is a substantial risk of identity theft or fraud to the client, the Contractor, the Department or State.
- g) **Contractor Parties:** A Contractor's members, directors, officers, shareholders, partners, managers, principal officers, representatives, agents, consultants, employees or any one of them or any other person or entity with whom the Contractor is in privity of oral or written contract and the Contractor intends for such other person or entity to Perform under this Contract in any capacity.
- h) **Corrective Action Plan:** A detailed written plan produced by the Contractor at the request of the Department to correct or resolve Contractor deficiency(ies) identified by the Department in accordance with Section 13.
- i) **Cutover:** The point in time when 100% of the network services are fully operational, the network services are installed in accordance with this bid specification.
- j) **Deliverable:** Any product, service, or warranty that is required to be delivered to the Department under this Contract or available under Exhibit 3, or both, whether produced by the Contractor or by a third party as a supplier or subcontractor to the Contractor.
- k) Deliverables Document: Exhibit 2 to this Contract Document which sets forth and describes the Services and Deliverables that are to be provided or made available under to this Contract and the specific requirements and terms applicable to those Services and Deliverables.
- Deliverables Implementation Schedule: Document which itemizes the timing requirements, including phases, and Department signoffs, as applicable or appropriate, for specific Deliverables and/or Services to be provided pursuant to the Contract.
- m) **Department:** Any and all departments, commissions, boards, bureaus, agencies, institutions, public authorities, offices, councils, associations, instrumentalities, entities or political subdivisions of the State that issue duly authorized Purchase Orders against this Contract.
- n) **Goods:** For the purposes of this Contract, all things which are movable at the time that this Contract is effective and which include, without limiting this definition, supplies, materials and equipment, as specified in the Solicitation and set forth in Exhibit 2 or Exhibit 3, or both.
- Improvement: Contractor changes made to Deliverables from time to time either to provide additional functions for Department use or to correct errors and other Performance deficiencies noted by the Department and reported to the Contractor.
- p) Key Contractor Personnel: The individual employees of Contractor who will be assigned to the Project. Page 5 of 38

- q) **Perform:** For the purposes of this Contract, the verb "to perform" and the Contractor's performance set forth in this Contract and its exhibits are referred to as "Perform," "Performance" and other capitalized variations of the term.
- r) **POP (Primary Operation Period):** The days and hours of normal system operations and availability, which is to be to be 24 hours and 7 Days.
- s) **Product & Pricing Schedule:** Exhibit 3 to this Contract Document which lists the Deliverables and Services available under this Contract and establishes the component or unit pricing and price schedules for each Deliverable and Service available pursuant to this Contract.
- t) **Product Schedule Update**: Update to the Product & Pricing Schedule in accordance with Section 3 of this Contract to make additional products or services available under this Contract or to alter the pricing of products or services listed in the Product & Pricing Schedule.
- u) **Purchase Order:** Document issued by a Department for one or more Goods, Deliverables or Services in accordance with the terms and conditions of this Contract.
- v) **Records:** All working papers and such other information and materials as may have been accumulated by the Contractor in Performing this Contract, including but not limited to, documents, data, plans, books, computations, drawings, specifications, notes, reports, records, estimates, summaries, memoranda and correspondence, kept or stored in any form.
- w) **Services:** The Performance of labor or work set forth in Exhibit 2 or in the Statement of Work, whichever is applicable.
- x) **Site**: Location(s) specified by Department where Deliverables are to be installed or Services rendered.
- y) Solicitation: Request for Proposal entitled TELECOMM NETWORK SERVICES PRI AND LONG DISTANCES SERVICES dated 02 June 2017.
- z) **Specifications:** The written technical and non-technical detailed documentation of the Deliverables' and the System's capabilities, as approved and accepted in writing by the Department prior to acceptance of the System.
- aa) **State:** The State of Connecticut, including the Department and any office, department, board, council, commission, institution or other agency or entity of the State.
- bb) **Statement of Work (SOW):** Statement issued in connection with a Purchase Order for a Deliverable or Service available under this Contract which sets forth all work and payment requirements for Contractor's Performance in connection with said Purchase Order.

- cc) **System:** Contractor furnished or otherwise supplied Deliverables that collectively and in an integrated fashion fulfills the business and technical requirements of this Contract and its exhibits.
- dd) **Term:** The original term of the Contract plus any extensions exercised under Section 1 of the Contract.
- ee) **Termination**: An end to this Contract prior to the end of its Term.
- ff) **Upgrade**: A change to the primary version number of the Licensed Software, generally providing additional features or functionality
- gg) **Update**: A change to the Licensed Software to correct bugs or defects, patches or changes to enable the Licensed Software to operate on new or upgraded operating platforms.
- hh) User Acceptance Testing (UAT): Phase in which the State tests the functionality of a Deliverable with real world scenarios to determine if the Deliverable performs in accordance with the agreed upon design as contained in the Specifications.
- ii) **Warranty Period:** The 12 month period commencing upon the Acceptance Date for the System.

3. ACQUIRING DELIVERABLES AND SERVICES

a) Subject to the terms and conditions of this Contract, Contractor shall sell, transfer, convey and/or license to the State any duly ordered Deliverable and/or Perform the Services in accordance with Exhibit 2, or in accordance with a Statement of Work, if applicable. Such Deliverables or Services, as appropriate, shall be itemized in and available under the Product & Pricing Schedule and may be acquired through properly issued Purchase Orders.

b) Any Purchase Order is subject to the terms of this Contract and shall remain in effect until Department acceptance of full Performance of all Deliverables and Services contained in the applicable Purchase Order, unless terminated sooner under the terms of this Contract. Neither party shall be bound by any additional terms different from those in this Contract that may appear on a Purchase Order or other form document issued by either party.

c) Contractor may supplement Exhibit 3 at any time to make additional products, services and related terms available to the State, provided that the effective date of each supplement is stated thereon. Any supplement shall be transmitted to the DAS with a cover letter documenting formal approval of the supplement by a Contractor representative legally empowered to so act. The supplement will only be deemed accepted by DAS if it issues a Product Schedule Update letter to Contractor, indicating its concurrence with the supplement.

d) Notwithstanding any other provision of this Contract, no material change may be made to the Deliverables set forth in Exhibit 2 that alters the nature or scope of the Deliverables or their intended use. Any change in the Deliverables set forth in Exhibit 3 shall be conditioned upon the new product(s) being of a similar nature and having a similar use as the defined Deliverables. An update of the Deliverables or the addition of products that are related to or serve similar functions as the Deliverables is permissible only with the prior written approval of the DAS.

e) Beginning three (3) years from the Effective Date, Contractor, upon ninety (90) calendar days prior written notice to DAS, may update the pricing on Exhibit 3 effective July 1 of any State of Connecticut fiscal year, provided: (1) the Product Schedule Update is transmitted and approved in the same manner as described for supplements in subsection 3.c.; (2) no software license or Deliverable maintenance or service rate is increased within the first year following acceptance of a Deliverable; and (3) any such price increase shall not exceed the lesser of (i) 2.5% and (ii) the average annual percentage increase over the immediately preceding calendar year in the 'Consumer Price Index' – Hartford, Connecticut Average for all Urban Consumers (CPI-U) (All items, 1982-84 = 100) published monthly by the Bureau of Labor Statistics of the United States Department of Labor or, should that index cease to be published, the most comparable index published on a regular basis by the US Government since the later of the date of this Contract or Contractor's latest Product Schedule.

f) Contractor shall provide the State with a discount on any Product Schedule Update according to the discount, if any, shown on the Exhibit 3.

g) The Department is authorized to use any Licensed Software solely for the State's business purposes in connection with the Deliverables. The right to use any such Licensed Software, unless expressly stated otherwise elsewhere in this Contract, shall be perpetual and nonexclusive.

h) No additions to or reductions in the Deliverables and prices for work completed in the Performance of any Purchase Order shall be permitted unless the Department issues a change order in accordance the provisions of Section 5.

i) The Department shall issue a Purchase Order when acquiring any Deliverable or Service available under this Contract and, if appropriate, a Statement of Work mutually acceptable to the purchasing Department and the Contractor.

4. **PROJECT PERSONNEL**

a) The Department shall designate a project administrator (the "Project Administrator"), who may be replaced at the discretion of the Department. The Project Administrator shall have the authority to act for the Department under this Contract for any Deliverable(s) initially acquired/installed from the Contractor and such authority shall continue to be in effect throughout the term of this Contract.

Department shall, in its discretion, have the right to require and approve Key Contractor Personnel. If Department is dissatisfied with the performance of any prior approved Key Contractor Personnel, Department shall notify Contractor of Department's desire to change any Key Contractor Personnel. Contractor shall make such requested change within thirty (30) calendar days of the request for such change.

5. CHANGE ORDERS

a) The Department may, at any time, with written notice to Contractor, request changes within the scope of Exhibit 2 or Statement of Work, if applicable. Such changes shall not be unreasonably denied or delayed by Contractor. Such changes may include, but are not be limited to, modifications or other changes required by new or amended State and/or Federal laws and regulations relating to functional requirements and processing procedures, or involving the correction of System deficiencies. Prior to expiration of any Warranty Period, any changes required because the System does not fully perform in accordance with this Contract, shall be made by Contractor without charge to the Department. Any investigation necessary to determine the source of the problem requiring the change shall be done by Contractor at its sole cost and expense.

b) A change order request may be issued only by the Department and must be in writing. As soon as possible after Contractor receives a written change order request, but in no event later than fifteen (15) calendar days thereafter, the Contractor shall provide the Department with a written statement confirming the change has no price impact on the Contract or, if there is a price impact, Contractor shall provide the Department a written statement explaining the price increase or decrease involved in implementing the requested change.

c) If the Department issues a change order requesting a change to the System to comply with changes to Federal or State law, or changes to regulations affecting the Department, the Contractor shall perform the changes at no additional cost to the Department.

d) No change order with a price impact will be effective until Contractor receives written confirmation from the Department.

6. DELIVERABLE INSTALLATION & DEINSTALLATION

a) Contractor shall provide all pre-installation and post-installation Deliverable compatibility system surveys, consultation, reference manuals, onsite operational training to facilitate proper installation and operation of all Deliverables.

b) Contractor represents and warrants that it shall complete installation of the System in accordance with the Contract.

c) Department ordered de-installation, relocation and, or, reinstallation of any system previously installed at a Department Site or Department designated Site shall be at Department's expense according to Contractor's prices then in effect for such services. If de-installation, relocation and, or, reinstallation of any system previously installed at a Department Site or Department designated Site is necessary due to Contractor error, the Department shall not incur expenses for such services.

7. DELIVERABLE EVALUATION & ACCEPTANCE

a) Any Deliverable furnished by Contractor under the terms of this Contract will be subject to User Acceptance Testing. User Acceptance Testing for each Deliverable begins as of the date the Department notifies the Contractor in writing that the Deliverable provided for UAT has been successfully installed in the Department's development and testing computer environment and is ready for UAT. The following procedures will apply during UAT:

- 1) The Department shall provide Contractor with (a) written notice of Acceptance of the Deliverable or (b) a written statement which identifies in reasonable detail, with references to the applicable requirements, the deficiencies preventing Acceptance.
- 2) Contractor shall have five (5) business days, or such other period mutually agreed upon by the parties in writing, from the date it receives the notice of deficiencies to complete corrective actions to make Deliverable conform in all material respects to the applicable Specifications. The Department shall review the corrected Deliverable and notify Contractor in writing of acceptance or rejection in accordance with the foregoing provisions of this section.
- 3) The Acceptance Date for a Deliverable shall be the date of written notice of Acceptance of the Deliverable from Department to Contractor.
- b) Upon Acceptance of each of the Deliverables required under Exhibit 2, the Department shall perform Page 9 of 38

UAT on the System prior for Acceptance prior to implementing the System in the Department's production environment. If UAT for the System is successfully completed, the Department shall in writing notify the Contractor of the Department's Acceptance the System, and the date of such notice will be the Acceptance Date for the System.

c) If requested by Contractor, Department shall complete Contractor's acceptance certificate, in a form reasonably acceptable to Department, so long as such certificate does not amend, alter or modify in any way the terms and conditions of this Contract or the obligations hereunder.

8. PAYMENTS AND CREDITS

a) The Department shall pay for Deliverables only upon acceptance of the Deliverable(s) pursuant to Section 7 and receipt of a properly documented invoice from the Contractor whichever is the later date. The Department shall pay Contractor within 45 days after the Deliverable Acceptance Date and receipt of Contractor's properly documented invoice, whichever is the later date.

The State of Connecticut shall not pay the following types of charges:

State and Federal Taxes Regulatory Cost Recovery charges Federal Universal Service charges Administrative charges and fees Late Fee Cancellation charges and fees

b) The State shall make all payments to the Contractor through electronic funds transfer via the Automated Clearing House ("ach"). Contractor shall enroll in ACH through the Office of the State Comptroller prior to sending any invoice to the State. The Contractor may obtain detailed information regarding ACH at: <u>http://www.osc.ct.gov/vendor/directdeposit.html</u>.

c) No assignment of receivables by Contractor shall relieve Contractor of any obligations under this Contract without prior written Department consent in each such instance. Notwithstanding any such assignment, Contractor represents and warrants that the Deliverable shall be and remain free of any repossession or any Claims by Contractor or its successors and assigns, subject to the terms and conditions of this Contract.

e) Notwithstanding the subsection 8(b), the Department may make purchases using the State of Connecticut Purchasing Card (MasterCard) in accordance with Memorandum No. 2011-11 issued by the Office of the State Comptroller. Contractor shall be equipped to receive orders issued by the Client Agency using the MasterCard. The Contractor shall be responsible for the credit card user-handling fee associated with MasterCard purchases. The Contractor shall charge to the MasterCard only upon acceptance of Goods delivered to the Client Agency or the rendering of Services. The Contractor shall capture and provide to its merchant bank, Level 3 reporting at the line item level for all orders placed by MasterCard. Questions regarding the state of Connecticut MasterCard Program may be directed to Ms. Kerry DiMatteo, Procurement Card Program Administrator at 860-713-5072.

9. RESERVED

10. RESERVED

11. SYSTEM RELIABILITY

a) The reliability, at any point in time, of the System shall be determined by the System's operational capability for productive Department use as configured and installed within the specified operating environment. Continued acceptability of the reliability of the System's performance shall be based on the Department's experienced rate of recoverable and non-recoverable System operating errors or failures that preclude productive Department use of the System according to the requirements of this Contract and Contractor operating specifications.

b) The required reliability (Computed % Reliability) for the System (exclusive of scheduled and routine maintenance) during any calendar month is ninety-nine point nine percent (99.9999%) uptime availability for aforesaid productive Department use, computed as follows:

(Available-Time-per-Month) - (Downtime-per-Month)

Computed % Reliability = -----

(Available-Time-per-Month)

with Available-Time-per-Month equated to 24 hours times the number of days in the month, which shall be deemed to correspond to POP during each calendar month and Downtime-per-Month equated to those hours of Available-Time-per-Month during which the Department or any specific site is precluded from aforesaid productive System use. EXAMPLE:

Given: Available-Time-per-Month was 720 hours.

Downtime per-Month was 3.60 hours.

(720 – 3.60) Then: Computed % Reliability = ----- = 99.5% 720

c) A given instance of System downtime shall start after receipt by the Contractor of a Department service request to remedy any operational System deviation, error, or failure condition(s), and end with documented proof, reasonably acceptable to the Department by Contractor to the Department that such System status has been fully restored to the applicable agreed operational specifications and made ready for productive Department use. However, the calculated time period of such an instance of System downtime shall exclude the following periods:

- 1. Any nonproductive System use time caused by the Department or the Department's authorized third party and not related to a deficiency in the System.
- 2. Any time during which the Department fails to make the System available for Contractor's remedial service.
- 3. Any downtime investigated by Contractor which is then determined by the Contractor and the Department to be a non-downtime instance following such investigation.

12. RESERVED

13. RESERVED

14. RESERVED

15. CONFIDENTIALITY; NONDISCLOSURE

a) The State shall exercise at least the same degree of care to safeguard any trade secrets or confidential information of Contractor Licensed Software as the State does its own property of a similar nature and shall take reasonable steps to assure that neither the Licensed Software nor any part thereof received by the State under this Contract shall be disclosed for reasons other than its own business operations. Such prohibition on disclosures shall not apply to disclosures by the State to its employees or its representatives, provided such disclosures are reasonable steps to ensure that the Deliverable, and provided further that the State shall take all reasonable steps to ensure that the Deliverable is not disclosed by such parties in contravention of this Contract. The State's performance of the requirements of this section shall be subject to the State of Connecticut Freedom of Information Act, as amended.

b) All Records, including any data owned by the State in any form, in the possession of the Contractor or Contractor Parties must remain within the United States and may be not be stored, hosted or otherwise maintained outside of the United States.

16. PROTECTION OF CONFIDENTIAL INFORMATION

a) Contractor and Contractor Parties, at their own expense, have a duty to and shall protect from a Confidential Information Breach any and all Confidential Information which they come to possess or control, wherever and however stored or maintained, in a commercially reasonable manner in accordance with current industry standards.

b) Each Contractor or Contractor Party shall develop, implement and maintain a comprehensive data security program for the protection of Confidential Information. The safeguards contained in such program shall be consistent with and comply with the safeguards for protection of Confidential Information, and information of a similar character, as set forth in all applicable federal and state law and written policy of the Department or State concerning the confidentiality of Confidential Information. Such data-security program shall include, but not be limited to, the following:

- 1. A security policy for employees related to the storage, access and transportation of data containing Confidential Information;
- 2. Reasonable restrictions on access to records containing Confidential Information, including access to any locked storage where such records are kept;
- 3. A process for reviewing policies and security measures at least annually;

- 4. Creating secure access controls to Confidential Information, including but not limited to passwords; and
- 5. Encrypting of Confidential Information that is stored on laptops, portable devices or being transmitted electronically.

c) The Contractor and Contractor Parties shall notify DAS, the Department and the Connecticut Office of the Attorney General as soon as practical, but no later than twenty-four (24) hours, after they become aware of or suspect that any Confidential Information which Contractor or Contractor Parties have come to possess or control has been subject to a Confidential Information Breach. If a Confidential Information Breach has occurred, the Contractor shall, within three (3) business days after the notification, present a credit monitoring and protection plan to the Commissioner of Administrative Services, the Department and the Connecticut Office of the Attorney General, for review and approval. Such credit monitoring or protection plan shall be made available by the Contractor at its own cost and expense to all individuals affected by the Confidential Information Breach. Such credit monitoring or protection plan shall include, but is not limited to reimbursement for the cost of placing and lifting one (1) security freeze per credit file pursuant to Connecticut General Statutes § 36a-701a. Such credit monitoring or protection plans shall be approved by the State in accordance with this section and shall cover a length of time commensurate with the circumstances of the Confidential Information Breach. The Contractors' costs and expenses for the credit monitoring and protection plan shall not be recoverable from DAS, the Department, any State of Connecticut entity or any affected individuals.

d) The Contractor shall incorporate the requirements of this section in all subcontracts requiring each Contractor Party to safeguard Confidential Information in the same manner as provided for in this section.

e) Nothing in this section shall supersede in any manner Contractor's or Contractor Party's obligations pursuant to HIPPA or any provisions of this Contract concerning the obligations of the Contractor as a Business Associate of Covered Entity.

17. RESERVED

18. RISK OF LOSS & INSURANCE

a) The State shall not be liable to Contractor for any risk of Deliverable loss or damage while Deliverable is in transit, or while in the Department's possession, except when such loss or damage is due directly to the Department's negligence or intentional misconduct. Nothing in this section is intended nor shall it be construed, in any manner, as waiving or compromising the sovereign immunity of the State.

b) Throughout the Term, Contractor shall maintain, at Contractor's sole cost and expense, a policy or policies of commercial general liability insurance, including contractual liability coverage, in an amount not less than \$1,000,000.00 for all damages arising out of bodily injuries to, or death of, all persons and injuries to or destruction of property, in any one accident or occurrence, and, subject to that limit per accident, a total (or aggregate) limit of \$2,000,000.00 per occurrence for all damages arising out of bodily injuries to, or death of, all

persons and injuries to or destruction of property per policy period. Such insurance policy or policies shall name the State as additional insured. Contractor shall provide the State a certificate of insurance evidencing the above coverage on an annual basis and shall not begin performance of the Services until such a certificate has been provided to DAS, and, if requested, the Department.

c) During the Term, and for a period of three (3) years thereafter, the Contractor shall carry Professional Liability Insurance in the amount of \$1,000,000 per Claim and Annual Aggregate. Contractor shall provide the State a certificate of insurance evidencing such Professional Liability Insurance coverage upon written request on an annual basis and shall not begin Performance of the Services until such a certificate has been provided to the Department.

d) All insurance with the exception of the professional liability insurance required under (c) above must be written on an occurrence basis as opposed to "claims made" basis.

19. DELIVERABLE ALTERATIONS

a) This section applies only to Deliverables that do not include or incorporate Licensed Software as an operational component and applies only to Alterations made during the Warranty Period.

b) During the Warranty Period, Alterations of a Deliverable may be made by the Department only with the prior written consent of Contractor and/or manufacturer. Such consent shall not be unreasonably withheld or delayed and shall be provided without cost to the Department.

20. FORCE MAJEURE

Neither party shall be responsible for delays or failures in its obligations herein due to any cause beyond its reasonable control. Such causes shall include, but not be limited to, strikes, lockouts, riot, sabotage, rebellion, insurrection, acts of war or the public enemy, acts of terrorism, unavailable raw materials, telecommunication or power failure, fire, flood, earthquake, epidemics, natural disasters, and acts of God.

21. ANTITRUST

Contractor hereby irrevocably assigns to the State of Connecticut all rights, title and interest in and to all Claims associated with this Contract that Contractor now has or may or will have and that arise under the antitrust laws of the United States, 15 USC Section 1, *et seq.* and the antitrust laws of the State of Connecticut, Connecticut General Statute § 35-24, *et seq.*, including but not limited to any and all Claims for overcharges. This assignment shall become valid and effective immediately upon the accrual of a Claim without any further action or acknowledgment by the parties.

22. GENERAL PROVISIONS

a) Section headings and document titles used in this Contract are included for convenience only and shall not be used in any substantive interpretation of this Contract.

b) If any term or condition of this Contract is decided by a proper authority to be invalid, the remaining provisions of the Contract shall be unimpaired and the invalid provision shall be replaced by a provision which

comes closest to the intention underlying the invalid provision. Contractor shall comply with the statutes, regulations, Executive Orders and policies incorporated into this Contract to the extent that such statutes, regulations, Executive Orders and/or policies are applicable to Contractor in connection with its Performance under this Contract.

c) The failure at any time by either party to this Contract to require performance by the other party of any provision hereof shall not affect in any way the full right to require such performance at any time thereafter. The failure of either party to enforce or pursue a right or remedy shall not constitute a waiver of the right or remedy itself, unless such a waiver is expressed in writing and signed by a duly authorized representative of the waiving party.

d) In any case where the consent or approval of either party is required to be obtained under this Contract, such consent or approval shall not be unreasonably withheld or delayed. No such consent or approval shall be valid unless in writing and signed by a duly authorized representative of that party. Such consent or approval shall apply only to the given instance, and shall not be deemed to be a consent to, or approval of, any subsequent like act or inaction by either party.

e) The Department shall not remove or destroy any proprietary markings or proprietary legends placed upon or contained within any Deliverable.

f) Except as may be otherwise provided for in this Contract, the Department shall not assign, mortgage, alter, relocate or give up possession of any Deliverable to which Contractor retains title without the prior written consent of Contractor.

g) Contractor represents and warrants that it shall not, without prior written consent from the State, make any reference to the Department or the State in any of Contractor's advertising or news releases. The Contractor may use the State's and/or the Department's name as a specific citation within proposals it submits.

h) Neither Department nor Contractor's personnel who had substantive contact with personnel of the other in the course of the Performance of the Services hereunder shall directly or indirectly employ, solicit, engage or retain the services of such an employee of the other party to this Contract during its Term and for a period of one year from the Termination of this Contract or such longer period as may be required by State statute. This provision shall not restrict the right of either party to solicit or recruit generally in the media.

i) The Department shall cooperate with Contractor in the Performance by Contractor of the services hereunder, including, (i) providing Contractor with adequate working space, equipment and facilities and timely access to data, information, and personnel of the State; (ii) providing experienced and qualified personnel to perform their assigned tasks and duties in a competent and timely fashion; (iii) providing a stable, fully functional system infrastructure environment which will support the Deliverables and allow Contractor and the Department to work productively; and (iv) promptly notifying Contractor of any issues, concerns or disputes with respect to the services provided by Contractor hereunder. The Contractor shall not be responsible for, among other things, the performance of the Department's personnel and agents, and the accuracy and completeness of all data and information provided to Contractor by the Department for purposes of the performance of the services hereunder.

j) Each of the State and Contractor is an independent contractor and neither of them is, nor shall be considered to be, nor shall purport to act as, the other's agent, partner, fiduciary, joint venturer, or representative.

k) Contractor may (i) provide any Services to any person or entity, and (ii) develop for itself, or for others, materials or processes including those that may be similar to those produced as a result of the services

hereunder, provided that, Contractor complies with its obligations of confidentiality set forth in Sections 15 and 16.

I) All references in this Contract to any statute, public act, regulation, code or executive order shall mean such statute, public act, regulation, code or executive order, respectively, as it has been amended, replaced or superseded at any time. Notwithstanding any language in this Contract that relates to such statute, public act, regulation, code or executive order, and notwithstanding a lack of a formal amendment to this Contract, this Contract shall always be read and interpreted as if it contained the most current and applicable wording and requirements of such statute, public act, regulation, code or executive order as if their most current language had been used in and requirements incorporated into this Contract at the time of its execution.

23. COMMUNICATIONS

a) Unless notified otherwise by the other party in writing, correspondence, notices, and coordination between the parties to this Contract as to general business matters or the terms and conditions herein shall be directed to:

State:Connecticut Department of Administrative Services
Procurement Division
Carol Wilson
450 Columbus Blvd., Suite 1202
Hartford, CT 06103

<u>Contractor:</u> As shown on the contract award form, number SP-38

b) Details regarding Contractor invoices and all technical or day-to-day administrative matters pertaining to any Deliverable shall be directed to:

Department: The individual specified in the applicable Purchase Order

Contractor: The individual designated by Contractor in their Proposal or as the Contractor may otherwise designate in writing to the Department.

24. RESERVED

25. WHISTLEBLOWER PROVISION

This Contract may be subject to the provisions of Section 4-61dd of the Connecticut General Statutes. In accordance with this statute, if an officer, employee or appointing authority of the Contractor takes or threatens to take any personnel action against any employee of the Contractor in retaliation for such employee's disclosure of information to any employee of the contracting state or quasi-public agency or the Auditors of Public Accounts or the Attorney General under the provisions of subsection (a) of such statute, the Contractor shall be liable for a civil penalty of not more than five thousand dollars for each offense, up to a maximum of twenty per cent of the value of this Contract. Each violation shall be a separate and distinct

offense and in the case of a continuing violation, each calendar day's continuance of the violation shall be deemed to be a separate and distinct offense. The State may request that the Attorney General bring a civil action in the Superior Court for the Judicial District of Hartford to seek imposition and recovery of such civil penalty. In accordance with subsection (f) of such statute, each large state contractor, as defined in the statute, shall post a notice of the provisions of the statute relating to large state contractors in a conspicuous place which is readily available for viewing by the employees of the Contractor.

26. DISCLOSURE OF PUBLIC RECORDS PROVISION

This Contract may be subject to the provisions of Section 1-218 of the Connecticut General Statutes. In accordance with this statute, each contract in excess of two million five hundred thousand dollars between a public agency and a person for the performance of a governmental function shall (a) provide that the public agency is entitled to receive a copy of records and files related to the performance of the governmental function, and (b) indicate that such records and files are subject to FOIA and may be disclosed by the public agency pursuant to FOIA. No request to inspect or copy such records or files shall be valid unless the request is made to the public agency in accordance with FOIA. Any complaint by a person who is denied the right to inspect or copy such records of Information Commission in accordance with the provisions of Sections 1-205 and 1-206 of the Connecticut General Statutes.

27. FORUM AND CHOICE OF LAW

The parties deem the Contract to have been made in the City of Hartford, State of Connecticut. Both parties agree that it is fair and reasonable for the validity and construction of the Contract to be, and it shall be, governed by the laws and court decisions of the State of Connecticut, without giving effect to its principles of conflicts of laws. To the extent that any immunities provided by Federal law or the laws of the State of Connecticut do not bar an action against the State, and to the extent that these courts are courts of competent jurisdiction, for the purpose of venue, the complaint shall be made returnable to the Judicial District of Hartford only or shall be brought in the United States District Court for the District of Connecticut only, and shall not be transferred to any other court, provided, however, that nothing here constitutes a waiver or compromise of the sovereign immunity of the State of Connecticut. The Contractor waives any objection which it may now have or will have to the laying of venue of any Claims in any forum and further irrevocably submits to such jurisdiction in any suit, action or proceeding.

28. BREACH

a) If either party breaches the Contract in any respect, the non-breaching party shall provide written notice of the breach to the breaching party by overnight or certified mail, return receipt requested, to the most current address the breaching party has furnished for the purposes of correspondence and afford the breaching party an opportunity to cure within thirty (30) days from the date that the breaching party receives the notice. In the case of a Contractor breach, DAS may set forth any period greater or less than thirty (30) days, so long as such time period is otherwise consistent with the provisions of this Contract (for the purposes of this paragraph, the time period set forth by the non-breaching party shall be referred to as the "right to cure period"). The right to cure period shall be extended if the non-breaching party is satisfied that the breaching party is making a good faith effort to cure, but the nature of the breach is such that it cannot be cured within the right to cure period.

b) In the event of a breach, DAS may require the Contractor to prepare and submit to DAS or the Department a Corrective Action Plan in connection with an identified breach. The Corrective Action Plan shall provide a detailed explanation of the reasons for the cited deficiency(ies), the Contractor's assessment or diagnosis of the cause, and a specific proposal to cure or resolve the deficiency(ies). The Contractor shall submit the Corrective Action Plan within ten (10) business days following the request for the plan by the State and is subject to approval by the Department or DAS, which approval shall not unreasonably be withheld. Notwithstanding the submission and acceptance of a Corrective Action Plan, Contractor remains responsible for achieving all Performance criteria. The acceptance of a Corrective Action Plan shall not excuse prior substandard Performance, relieve Contractor of its duty to comply with Performance standards, or prohibit the State from pursuing additional remedies or other approaches to correct substandard Performance.

c) The written notice of the breach may include an effective Termination date. If the identified breach is not cured by the stated Termination date, unless otherwise modified by the non-breaching party in writing prior to such date, no further action shall be required of any party to effect the Termination as of the stated date. If the notice does not set forth an effective Termination date, the non-breaching party shall be required to provide the breaching party no less than twenty four (24) hours written notice prior to terminating the Contract, such notice to be provided in accordance with Section 29(c).

d) If the Department reasonably and in good faith determines the Contractor has not Performed in accordance with the Contract, the State may withhold payment in whole or in part in an amount reasonably related to the non-performance pending resolution of the Performance issue, provided that the State notifies the Contractor in writing prior to the date that the payment would have been due.

e) Notwithstanding any provisions in this Contract, DAS may terminate this Contract with no right to cure period for Contractor's breach or violation of any of the provisions in the section concerning Representations and Warranties and revoke any consent to assignments given as if the assignments had never been requested or consented to, without liability to the Contractor or Contractor Parties or any third party.

f) Termination under this Breach section is subject to the provisions of the Termination section in this Contract.

29. TERMINATION

a) Notwithstanding any provisions in this Contract, the DAS, through a duly authorized employee, may Terminate the Contract whenever DAS makes a written determination that such Termination is in the best interests of the State. DAS shall notify the Contractor in writing of Termination pursuant to this section, which notice shall specify the effective date of Termination and the extent to which the Contractor must complete its Performance under the Contract prior to such date.

b) Notwithstanding any provisions in this Contract, DAS, through a duly authorized employee, may, after making a written determination that the Contractor has breached the Contract, Terminate the Contract in accordance with the provisions in the Breach section of this Contract.

c) DAS shall send the notice of Termination via certified mail, return receipt requested, to the Contractor at the most current address which the Contractor has furnished to DAS for purposes of correspondence, or by hand delivery. Upon receiving the notice from the DAS, the Contractor shall immediately discontinue all services affected in accordance with the notice, undertake commercially reasonable efforts to mitigate any losses or damages and deliver to the Department all Records. The Records are deemed to be the property of the Department and the Contractor shall deliver them to the Department no later than thirty (30) days after

the Termination of the Contract or fifteen (15) days after the Contractor receives a written request from the Department for the Records. The Contractor shall deliver those Records that exist in electronic, magnetic or other intangible form in a non-proprietary format, such as, but not limited to, ASCII or .TXT.

d) Upon receipt of a written notice of Termination from DAS, the Contractor shall cease operations as DAS directs in the notice, and take all actions that are necessary or appropriate, or that DAS may reasonably direct, for the protection, and preservation of the Goods and any other property. Except for any work which DAS directs the Contractor to Perform in the notice prior to the effective date of Termination, and except as otherwise provided in the notice, the Contractor shall terminate or conclude all existing subcontracts and purchase orders and shall not enter into any further subcontracts, purchase orders or commitments.

e) The Department shall, within forty-five (45) days of the effective date of Termination, reimburse the Contractor for its Performance rendered and accepted by the Department, in addition to all reasonable costs, incurred after Termination in completing those portions of the Performance which the notice required the Contractor to complete. However, the Contractor is not entitled to receive and the Department is not obligated to tender to the Contractor any payments for anticipated or lost profits. Upon request by DAS, the Contractor shall assign to DAS or the Department, or any replacement contractor which DAS or the Department designates, all subcontracts, purchase orders, and other information pertaining to its Performance, and remove from State premises, whether leased or owned, all of Contractor's property, equipment, waste material and rubbish related to its Performance, all as DAS may request.

f) For breach or violation of any of the provisions in the section concerning Representations and Warranties, the DAS may Terminate the Contract in accordance with its terms and revoke any consents to assignments given as if the assignments had never been requested or consented to, without liability to the Contractor or Contractor Parties or any third party.

g) Upon Termination of the Contract, all rights and obligations shall be null and void, so that no party shall have any further rights or obligations to any other party, except with respect to the sections which survive Termination. All representations, warranties, agreements and rights of the parties under the Contract shall survive such Termination to the extent not otherwise limited in the Contract and without each one of them having to be specifically mentioned in the Contract.

h) Termination of the Contract pursuant to this section shall not be deemed to be a breach of the Contract by the State.

30. REPRESENTATIONS AND WARRANTIES

The Contractor represents and warrants to the State for itself and the Contractor Parties that:

a) if they are entities, they are duly and validly existing under the laws of their respective states of organization and authorized to conduct business in the State of Connecticut in the manner contemplated by the Contract. Further, as appropriate, they have taken all necessary action to authorize the execution, delivery and Performance of the Contract and have the power and authority to execute, deliver and Perform their obligations under the Contract;

b) they will comply with all applicable State and Federal laws and municipal ordinances in satisfying their obligations to the State under and pursuant to the Contract, including, but not limited to (1) Connecticut General Statutes Title 1, Chapter 10, concerning the State's Codes of Ethics and (2) Title 4a concerning State purchasing, including, but not limited to Section 22a-194a concerning the use of polystyrene foam;

c) the execution, delivery and Performance of the Contract will not violate, be in conflict with, result in a breach of or constitute (with or without due notice and/or lapse of time) a default under any of the following, as applicable: (1) any provision of law; (2) any order of any court or the State; or (3) any indenture, agreement, document or other instrument to which it is a party or by which it may be bound;

d) they are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any governmental entity;

e) as applicable, they have not, within the three years preceding the Contract, in any of their current or former jobs, been convicted of, or had a civil judgment rendered against them or against any person who would Perform under the Contract, for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a transaction or contract with any governmental entity. This includes, but is not limited to, violation of Federal or state antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records or property, making false statements, or receiving stolen property;

f) they are not presently indicted for or otherwise criminally or civilly charged by any governmental entity with commission of any of the offenses listed above;

g) they have not within the three years preceding the Contract had one or more contracts with any governmental entity terminated for breach or default;

h) they have not employed or retained any entity or person, other than a bona fide employee working solely for them, to solicit or secure the Contract and that they have not paid or agreed to pay any entity or person, other than a bona fide employee working solely for them, any fee, commission, percentage, brokerage fee, gifts, or any other consideration contingent upon or resulting from the award or making of the Contract or any assignments made in accordance with the terms of the Contract;

i) to the best of their knowledge, there are no Claims involving the Contractor or Contractor Parties that might reasonably be expected to materially adversely affect their businesses, operations, assets, properties, financial stability, business prospects or ability to Perform fully under the Contract;

j) they shall disclose, to the best of their knowledge, to the State in writing any Claims involving them that might reasonably be expected to materially adversely affect their businesses, operations, assets, properties, financial stability, business prospects or ability to Perform fully under the Contract, no later than twenty (20) calendar days after becoming aware of any such Claims. For purposes of the Contractor's obligation to disclose any Claims to the State, the ten (10) calendar days in the section of this Contract concerning disclosure of Contractor Parties litigation shall run consecutively with the ten (10) days provided for in this representation and warranty;

k) their participation in the Solicitation process is not a conflict of interest or a breach of ethics under the provisions of Title 1, Chapter 10 of the Connecticut General Statutes concerning the State's Code of Ethics;

 the proposal submitted by Contractor in response to the Solicitation was not made in connection or concert with any other person, entity or proposer, including any affiliate (as defined in the Tangible Personal Page 20 of 38 Property section of this Contract) of the proposer, submitting a proposal for the same Solicitation, and is in all respects fair and without collusion or fraud;

m) they are able to Perform under the Contract using their own resources or the resources of a party who was not a proposer;

n) the Contractor shall obtain in a written contract all of the representations and warranties in this section from any Contractor Parties and require that provision be included in any contracts and purchase orders with such Contractor Parties;

o) they have paid all applicable workers' compensation second injury fund assessments concerning all previous work done in Connecticut; they have a record of compliance with Occupational Health and Safety Administration regulations without any unabated, willful or serious violations;

p) they are not delinquent in the payment of unemployment compensation contributions;

q) they are not delinquent in the payment of any taxes owed, or, that they have filed a sales tax security bond, and they have, if and as applicable, filed for motor carrier road tax stickers and have paid all outstanding road taxes;

r) all of their vehicles have current registrations and, unless such vehicles are no longer in service, they shall not allow any such registrations to lapse;

s) each Contractor Party has vested in the Contractor plenary authority to bind the Contractor Parties to the full extent necessary or appropriate to ensure full compliance with and Performance in accordance with all of the terms and conditions of the Contract and that all appropriate parties shall also provide, no later than fifteen (15) days after receiving a request from DAS or the Department, such information as DAS or the Department may require to evidence, in their sole determination, compliance with this section;

t) they either own or have the authority to use all the Goods;

u) to the best of Contractor's knowledge, the Goods do not infringe or misappropriate any patent, copyright, trade secret or other intellectual property right of a third party;

v) the Department's use of any Goods in a manner consistent with this Contract shall not infringe or misappropriate any patent, trade secret or other intellectual property right of a third party;

w) if they procure any Goods, they shall sub-license such Goods and that the Department shall be afforded the full benefits of any manufacturer or subcontractor licenses for the use of the Goods; and

x) they shall assign or otherwise transfer to the Department, or afford the Department the full benefits of any manufacturer's warranty for the Goods, to the extent that such warranties are assignable or otherwise transferable to the Department.

31. DISCLOSURE OF CONTRACTOR PARTIES LITIGATION

The Contractor shall require that all Contractor Parties, as appropriate, disclose to the Contractor, to the best of their knowledge, any Claims involving the Contractor Parties that might reasonably be expected to materially adversely affect their businesses, operations, assets, properties, financial stability, business prospects or ability to Perform fully under the Contract, no later than twenty (20) calendar days after becoming aware of any such Claims. Disclosure shall be in writing.

32. STATE COMPTROLLER'S SPECIFICATIONS

In accordance with Conn. Gen. Stat. § 4d-31, this Contract is deemed to have incorporated within it, and the Contractor shall deliver the Goods and Services in compliance with, all specifications established by the State Comptroller to ensure that all policies, procedures, processes and control systems, including hardware, software and protocols, which are established or provided by the Contractor or Contractor Parties, are compatible with and support the State's core financial systems, including but not limited to, accounting, payroll, time and attendance, and retirement systems.

33. CHIEF INFORMATION OFFICER SUBCONTRACT APPROVAL

In accordance with Conn. Gen. Stat. § 4d-32, the Contractor shall not award a subcontract for work under this Contract without having first obtained the written approval of the Chief Information Officer of the Department of Administrative Services or their designee of the selection of the subcontractor and of the provisions of the subcontract. The Contractor shall deliver a copy of each executed subcontract or amendment to the subcontract to the Chief Information Officer, who shall maintain the subcontract or amendment as a public record, as defined in Conn. Gen. Stat. § 1-200.

34. RIGHTS TO AND INTEGRITY OF PUBLIC RECORDS

In accordance with Conn. Gen. Stat. § 4d-34, (a) neither the Contractor nor Contractor Parties shall have any Title in or to (1) any public records which the Contractor or Contractor Parties possess, modify or create pursuant to a contract, subcontract or amendment to a contract or subcontract, or (2) any modifications by such contractor, subcontractor, employee or agent to such public records; (b) neither the Contractor nor Contractor Parties shall impair the integrity of any public records which they possess or create; and (c) public records which the Contractor or Contractor Parties possess, modify or create pursuant to this Contract or other contract, subcontract or amendment to a contract or subcontract shall at all times and for all purposes remain the property of the State. For purposes of this section, "public records" shall have the meaning set forth in Conn. Gen. Stat. § 4-33, as it may be modified from time to time.

35. PUBLIC RECORDS AND FOIA

In accordance with Conn. Gen. Stat. § 4d-35, any public record which a state agency provides to the Contractor or Contractor Parties shall remain a public record for the purposes of subsection (a) of Section 1-210 and as to such public records, the State, the Contractor and Contractor Parties shall have a joint and several obligation to comply with the obligations of the state agency under the Freedom of Information Act (FOIA), as defined in Section 1-200, provided that the determination of whether or not to disclose a particular record or type of record shall be made by such state agency.

36. DISCLOSURE OF PUBLIC RECORDS

In accordance with Conn. Gen. Stat. § 4d-36, neither the Contractor nor Contractor Parties shall disclose to the public any public records (a) which they possess, modify or create pursuant to this Contract or any contract, subcontract or amendment to a contract or subcontract and (b) which a state agency (1) is prohibited from disclosing pursuant to state or federal law in all cases, (2) may disclose pursuant to state or federal law only to certain entities or individuals or under certain conditions or (3) may withhold from disclosure pursuant to state or federal law. This provision shall not be construed to prohibit the Contractor from disclosing such public records to any Contractor Parties to carry out the purposes of its subcontract. For purposes of this section, "public records" shall have the meaning set forth in Conn. Gen. Stat. § 1-200, as it may be modified from time to time.

37. PROFITING FROM PUBLIC RECORDS

In accordance with Conn. Gen. Stat. § 4d-37, neither the Contractor nor Contractor Parties shall sell, market or otherwise profit from the disclosure or use of any public records which are in their possession pursuant to this Contract or any contract, subcontract or amendment to a contract or subcontract, except as authorized in this Contract. For purposes of this section, "public records" shall have the meaning set forth in Conn. Gen. Stat. § 1-200, as it may be modified from time to time.

38. CONTRACTOR'S OBLIGATION TO NOTIFY DAS CONCERNING PUBLIC RECORDS

In accordance with Conn. Gen. Stat. § 4d-38, if the Contractor or Contractor Parties learn of any violation of the provisions of Conn. Gen. Stat. §§ 4d-36 or 4d-37 they shall, no later than seven calendar days after learning of such violation, notify the Chief Information Officer of such violation.

39. GENERAL ASSEMBLY ACCESS TO RECORDS

In accordance with Conn. Gen. Stat. § 4d-40, the Joint Committee on Legislative Management and each nonpartisan office of the General Assembly shall continue to have access to DAS records that is not less than the access that said committee and such offices have on July 1, 1997.

40. CONTINUITY OF SYSTEMS

a) This section is intended to comply with Conn. Gen. Stat. §4d-44, as it may be amended.

b) The Contractor acknowledges that the Systems and associated services are important to the function of State government and that they must continue without interruption. Pursuant to Conn. Gen. Stat. §4d-44, as it may be amended, if the work under the Contract, any subcontract, or amendment to either, is transferred back to the State or to another contractor at any time for any reason, then the Contractor shall cooperate fully with the State, and do and Perform all acts and things that DAS deems to be necessary or appropriate, to ensure continuity of state agency information system and telecommunication system facilities, equipment and services so that there is no disruption or interruption in Performance as required or permitted in the Contract. The Contractor shall not enter into any subcontract for any part of the Performance under the

Contract without approval of such subcontract by DAS, as required by Conn. Gen. Stat. §4d-32, as it may be amended, and without such subcontract including a provision that obligates the subcontractor to comply fully with Conn. Gen. Stat. §4d-44, as it may be amended, as if the subcontractor were in fact the Contractor. The Contractor shall make a full and complete disclosure of and delivery to DAS or its representatives of all Records and "Public Records," as that term is defined in Conn. Gen. Stat. §4d-33, as it may be amended, in whatever form they exist or are stored and maintained and wherever located, directly or indirectly concerning the Contract.

c) The parties shall follow the below applicable and respective procedures in order to ensure the orderly transfer to the State the following:

- facilities and equipment: Unless a shorter period is necessary or appropriate to ensure compliance with subsection (a) above, in which case that shorter period shall apply, the Contractor shall deliver to DAS, F.O.B. Hartford, Connecticut or other State location which DAS identifies, all facilities and equipment related to or arising out of the Contract, subcontract or amendment, no later than 10 days from the date that the work under the Contract is transferred back to the State or to another contractor for any reason. The Contractor shall deliver the facilities and equipment to DAS, during DAS's business hours, in good working order and in appropriately protective packaging to ensure delivery without damage. Concurrent with this delivery, the Contractor shall also deliver all related operation manuals and other documentation in whatever form they exist and a list of all related passwords and security codes;
- 2. software Deliverables created or modified pursuant to the Contract, subcontract or amendment: Unless a shorter period is necessary or appropriate to ensure compliance with subsection (a) above, in which case that shorter period shall apply, the Contractor shall deliver to DAS, F.O.B. Hartford, Connecticut or other location which DAS identifies, all Deliverables, no later than 10 days from the date that the work under the SOW or Contract is transferred back to the State or to another contractor for any reason. The Contractor shall deliver such Deliverables to DAS, during DAS's business hours, in good working order, and if equipment shall be delivered, in appropriately protective packaging to ensure delivery without damage. Concurrent with this delivery, the Contractor shall also deliver all Deliverable-related operation manuals and other documentation in whatever form they exist, if delivery of such manuals and documentation is required by this Contract or the SOW for such Deliverable, and a list of all Deliverable passwords and security codes; and
- 3. Public Records, as defined in Conn. Gen. Stat. §4d-33, as it may be amended, which the Contractor or Contractor Parties possess or create pursuant to the Contract, subcontract or amendment: Unless a shorter period is necessary or appropriate to ensure compliance with subsection (a) above, in which case that shorter period shall apply, the Contractor shall deliver to DAS, F.O.B. Hartford, Connecticut or other State location which DAS identifies, all Public Records created or modified pursuant to the Contract, Statement of Work, subcontract or amendment and requested in writing by DAS (provided that Contractor may redact confidential information of Contractor, its personnel or third parties to the extent permitted by applicable law) no later than the latter of (1) the time specified in the section in this Contract concerning Termination for the return of Public Records and (2) 10 days from the date that the work under the Contract or Statement of Work is transferred back to the State or to another contractor for any reason. The Contractor shall deliver to DAS those Public Records in electronic, magnetic or other intangible form in a non-proprietary format, such as, but not limited to, ASCII or TXT. The Contractor shall deliver to DAS, during DAS's business hours,

those Public Records and a list of all applicable passwords and security codes, all in appropriately protective packaging to ensure delivery without damage.

d) If the Contractor employs former State employees, the Contractor shall facilitate the exercising of any reemployment rights that such State employees may have with the State, including, but not limited to, affording them all reasonable opportunities during the workday to interview for State jobs. The Contractor shall include language similar to this section in all of its contracts with its subcontractors and applicable Contractor Parties so that they are similarly obligated.

41. TANGIBLE PERSONAL PROPERTY

a) The Contractor on its behalf and on behalf of its Affiliates, as defined below, shall comply with the provisions of Conn. Gen. Stat. §12-411b, as follows:

- For the term of the Contract, the Contractor and its Affiliates shall collect and remit to the State
 of Connecticut, Department of Revenue Services, any Connecticut use tax due under the
 provisions of Chapter 219 of the Connecticut General Statutes for items of tangible personal
 property sold by the Contractor or by any of its Affiliates in the same manner as if the
 Contractor and such Affiliates were engaged in the business of selling tangible personal
 property for use in Connecticut and had sufficient nexus under the provisions of Chapter 219 to
 be required to collect Connecticut use tax;
- 2. A customer's payment of a use tax to the Contractor or its Affiliates relieves the customer of liability for the use tax;
- The Contractor and its Affiliates shall remit all use taxes they collect from customers on or before the due date specified in the Contract, which may not be later than the last day of the month next succeeding the end of a calendar quarter or other tax collection period during which the tax was collected;
- 4. The Contractor and its Affiliates are not liable for use tax billed by them but not paid to them by a customer; and
- 5. Any Contractor or Affiliate who fails to remit use taxes collected on behalf of its customers by the due date specified in the Contract shall be subject to the interest and penalties provided for persons required to collect sales tax under chapter 219 of the general statutes.

b) For purposes of this section of the Contract, the word "Affiliate" means any person, as defined in Section 12-1 of the general statutes, that controls is controlled by, or is under common control with another person. A person controls another person if the person owns, directly or indirectly, more than ten per cent of the voting securities of the other person. The word "voting security" means a security that confers upon the holder the right to vote for the election of members of the board of directors or similar governing body of the business, or that is convertible into, or entitles the holder to receive, upon its exercise, a security that confers such a right to vote. "Voting security" includes a general partnership interest.

c) The Contractor represents and warrants that each of its Affiliates has vested in the Contractor plenary authority to so bind the Affiliates in any agreement with the State of Connecticut. The Contractor on its own behalf and on behalf of its Affiliates shall also provide, no later than 30 days after receiving a request by the State's contracting authority, such information as the State may require to ensure, in the State's sole

determination, compliance with the provisions of Chapter 219 of the Connecticut General Statutes, including, but not limited to, §12-411b.

42. INDEMNIFICATION

a) The Contractor shall indemnify and defend the State and its officers, representatives, agents, servants, employees, successors and assigns from and against any and all (1) Claims arising, directly or indirectly, in connection with the Contract for the acts of commission or omission (collectively, the "Acts") of the Contractor or Contractor Parties; and (2) liabilities, damages, losses, costs and expenses, including but not limited to, attorneys' and other professionals' fees, arising, directly or indirectly, in connection with Claims, Acts or the Contract. The Contractor shall use counsel reasonably acceptable to the State in carrying out its obligations under this section. The Contractor's obligations under this section to indemnify, defend and hold harmless against Claims includes Claims concerning confidentiality of any part of or all of the Contractor's bid, proposal or any Records, any intellectual property rights, other proprietary rights of any person or entity, copyrighted or non-copyrighted compositions, secret processes, patented or unpatented inventions, articles or appliances furnished or used in the Performance.

b) The Contractor shall not be responsible for indemnifying or holding the State harmless from any liability arising due to the negligence of the State or any third party acting under the direct control or supervision of the State.

c) The Contractor shall reimburse the State for any and all damages to the real or personal property of the State caused by the Acts of the Contractor or any Contractor Parties. The State shall give the Contractor reasonable notice of any such Claims.

d) The Contractor's duties under this section shall remain fully in effect and binding in accordance with the terms and conditions of the Contract, without being lessened or compromised in any way, even where the Contractor is alleged or is found to have merely contributed in part to the Acts giving rise to the Claims and/or where the State is alleged or is found to have contributed to the Acts giving rise to the Claims.

e) The Contractor shall carry and maintain at all times during the term of the Contract, and during the time that any provisions survive the term of the Contract, sufficient commercial general liability insurance to satisfy its obligations under this Contract. The Contractor shall cause the State to be named as an additional insured on the policy and shall provide (1) a certificate of insurance, (2) the declaration page and (3) the additional insured endorsement to the policy to DAS all in an electronic format acceptable to DAS prior to the Effective Date of the Contract evidencing that the State is an additional insured. The Contractor shall not begin Performance until the delivery of these 3 documents to DAS. Contractor shall provide an annual electronic update of the 3 documents to DAS on or before each anniversary of the Effective Date during the Contract Term. The State shall be entitled to recover under the insurance policy even if a body of competent jurisdiction determines that the State is contributorily negligent.

f) This section shall survive the Termination of the Contract and shall not be limited by reason of any insurance coverage.

43. SOVEREIGN IMMUNITY

The parties acknowledge and agree that nothing in the Contract shall be construed as a modification, compromise or waiver by the State of any rights or defenses of any immunities provided by Federal law or the

laws of the State of Connecticut to the State or any of its officers and employees, which they may have had, now have or will have with respect to all matters arising out of the Contract. To the extent that this section conflicts with any other section, this section shall govern.

44. SUMMARY OF STATE ETHICS LAWS

Pursuant to the requirements of Section 1-101qq of the Connecticut General Statutes, the summary of State ethics laws developed by the State Ethics Commission pursuant to Section 1-81b of the Connecticut General Statutes is incorporated by reference into and made a part of the Contract as if the summary had been fully set forth in the Contract.

45. AUDIT AND INSPECTION OF PLANTS, PLACES OF BUSINESS AND RECORDS.

a) The State and its agents, including, but not limited to, the Connecticut Auditors of Public Accounts, Attorney General and State's Attorney and their respective agents, may, at reasonable hours, inspect and examine all of the parts of the Contractor's and Contractor Parties' plants and places of business which, in any way, are related to, or involved in, the performance of this Contract.

b) The Contractor shall maintain, and shall require each of the Contractor Parties to maintain, accurate and complete Records. The Contractor shall make all of its and the Contractor Parties' Records available at all reasonable hours for audit and inspection by the State and its agents.

c) The State shall make all requests for any audit or inspection in writing and shall provide the Contractor with at least twenty-four (24) hours' notice prior to the requested audit and inspection date. If the State suspects fraud or other abuse, or in the event of an emergency, the State is not obligated to provide any prior notice.

d) The Contractor will pay for all costs and expenses of any audit or inspection which reveals information that, in the sole determination of the State, is sufficient to constitute a breach by the Contractor under this Contract. The Contractor will remit full payment to the State for such audit or inspection no later than 30 days after receiving an invoice from the State. If the State does not receive payment within such time, the State may setoff the amount from any moneys which the State would otherwise be obligated to pay the Contractor in accordance with this Contract's Setoff provision.

e) The Contractor shall keep and preserve or cause to be kept and preserved all of its and Contractor Parties' Records until three (3) years after the latter of (i) final payment under this Contract, or (ii) the expiration or earlier termination of this Contract, as the same may be modified for any reason. The State may request an audit or inspection at any time during this period. If any Claim or audit is started before the expiration of this period, the Contractor shall retain or cause to be retained all Records until all Claims or audit findings have been resolved.

f) The Contractor shall cooperate fully with the State and its agents in connection with an audit or inspection. Following any audit or inspection, the State may conduct and the Contractor shall cooperate with an exit conference.

g) The Contractor shall incorporate this entire section verbatim into any contract or other agreement that it enters into with any Contractor Party.

46. CAMPAIGN CONTRIBUTION RESTRICTION

For all State contracts, defined in Conn. Gen. Stat. §9-612(g)(1) as having a value in a calendar year of \$50,000 or more, or a combination or series of such agreements or contracts having a value of \$100,000 or more, the authorized signatory to this Contract expressly acknowledges receipt of the State Elections Enforcement Commission's notice advising state contractors of state campaign contribution and solicitation prohibitions, and will inform its principals of the contents of the notice, as set forth in "Notice to Executive Branch State Contractors and Prospective State Contractors of Campaign Contribution and Solicitation Limitations," attached as Exhibit 1.

47. EXECUTIVE ORDERS

This Contract is subject to the provisions of Executive Order No. Three of Governor Thomas J. Meskill, promulgated June 16, 1971, concerning labor employment practices, Executive Order No. Seventeen of Governor Thomas J. Meskill, promulgated February 15, 1973, concerning the listing of employment openings and Executive Order No. Sixteen of Governor John G. Rowland promulgated August 4, 1999, concerning violence in the workplace, all of which are incorporated into and are made a part of the Contract as if they had been fully set forth in it. The Contract may also be subject to Executive Order No. 14 of Governor M. Jodi Rell, promulgated June 19, 2008 concerning use of System Development, and Executive Order No. 49 of Governor Dannel P. Malloy, promulgated May 22, 2015, mandating disclosure of certain gifts to public employees and contributions to certain candidates for office in accordance with their respective terms and conditions. If Executive Orders14, 19 or 49 are applicable, it is deemed to be incorporated into and are made a part of the Contractor's request, the State shall provide a copy of these orders to the Contractor.

48. NONDISCRIMINATION

a) For purposes of this Section, the following terms are defined as follows:

- i. "Commission" means the Commission on Human Rights and Opportunities;
- ii. "Contract" and "contract" include any extension or modification of the Contract;
- iii. "Contractor" and "contractor" include any successors or assigns of the Contractor or contractor;
- iv. "Gender identity or expression" means a person's gender-related identity, appearance or behavior, whether or not that gender-related identity, appearance or behavior is different from that traditionally associated with the person's physiology or assigned sex at birth, which gender-related identity can be shown by providing evidence including, but not limited to, medical history, care or treatment of the gender-related identity, consistent and uniform assertion of the gender-related identity or any other evidence that the gender-related identity is sincerely held, part of a person's core identity or not being asserted for an improper purpose;
- v. "good faith" means that degree of diligence which a reasonable person would exercise in the performance of legal duties and obligations;
- vi. "good faith efforts" shall include, but not be limited to, those reasonable initial efforts necessary to comply with statutory or regulatory requirements and additional or substituted efforts when it is determined that such initial efforts will not be sufficient to comply with such requirements;

- vii. "marital status" means being single, married as recognized by the state of Connecticut, widowed, separated or divorced;
- viii. "mental disability" means one or more mental disorders, as defined in the most recent edition of the American Psychiatric Association's "Diagnostic and Statistical Manual of Mental Disorders", or a record of or regarding a person as having one or more such disorders;
- ix. "minority business enterprise" means any small contractor or supplier of materials fifty-one percent or more of the capital stock, if any, or assets of which is owned by a person or persons:
 (1) who are active in the daily affairs of the enterprise, (2) who have the power to direct the management and policies of the enterprise, and (3) who are members of a minority, as such term is defined in subsection (a) of Connecticut General Statutes § 32-9n; and
- x. "public works contract" means any agreement between any individual, firm or corporation and the State or any political subdivision of the State other than a municipality for construction, rehabilitation, conversion, extension, demolition or repair of a public building, highway or other changes or improvements in real property, or which is financed in whole or in part by the State, including, but not limited to, matching expenditures, grants, loans, insurance or guarantees.

For purposes of this Section, the terms "Contract" and "contract" do not include a contract where each contractor is (1) a political subdivision of the state, including, but not limited to, a municipality, (2) a quasi-public agency, as defined in Conn. Gen. Stat. Section 1-120, (3) any other state, including but not limited to any federally recognized Indian tribal governments, as defined in Conn. Gen. Stat. Section 1-267, (4) the federal government, (5) a foreign government, or (6) an agency of a subdivision, agency, state or government described in the immediately preceding enumerated items (1), (2), (3), (4) or (5).

b) (1) The Contractor agrees and warrants that in the performance of the Contract such Contractor will not discriminate or permit discrimination against any person or group of persons on the grounds of race, color, religious creed, age, marital status, national origin, ancestry, sex, gender identity or expression, intellectual disability, mental disability or physical disability, including, but not limited to, blindness, unless it is shown by such Contractor that such disability prevents performance of the work involved, in any manner prohibited by the laws of the United States or of the State of Connecticut; and the Contractor further agrees to take affirmative action to insure that applicants with job-related qualifications are employed and that employees are treated when employed without regard to their race, color, religious creed, age, marital status, national origin, ancestry, sex, gender identity or expression, intellectual disability, mental disability or physical disability, including, but not limited to, blindness, unless it is shown by the Contractor that such disability prevents performance of the work involved; (2) the Contractor agrees, in all solicitations or advertisements for employees placed by or on behalf of the Contractor, to state that it is an "affirmative action-equal opportunity employer" in accordance with regulations adopted by the Commission; (3) the Contractor agrees to provide each labor union or representative of workers with which the Contractor has a collective bargaining Agreement or other contract or understanding and each vendor with which the Contractor has a contract or understanding, a notice to be provided by the Commission, advising the labor union or workers' representative of the Contractor's commitments under this section and to post copies of the notice in conspicuous places available to employees and applicants for employment; (4) the Contractor agrees to comply with each provision of this Section and Connecticut General Statutes §§ 46a-68e and 46a-68f and with each regulation or relevant order issued by said Commission pursuant to Connecticut General Statutes §§ 46a-56, 46a-68e and 46a-68f; and (5) the Contractor agrees to provide the Commission on Human Rights and Opportunities with such information requested by the Commission, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of the Contractor as relate to the provisions of this Section and Connecticut General Statutes § 46a-56. If the contract is a public works

contract, the Contractor agrees and warrants that he will make good faith efforts to employ minority business enterprises as subcontractors and suppliers of materials on such public works projects.

c) Determination of the Contractor's good faith efforts shall include, but shall not be limited to, the following factors: The Contractor's employment and subcontracting policies, patterns and practices; affirmative advertising, recruitment and training; technical assistance activities and such other reasonable activities or efforts as the Commission may prescribe that are designed to ensure the participation of minority business enterprises in public works projects.

d) The Contractor shall develop and maintain adequate documentation, in a manner prescribed by the Commission, of its good faith efforts.

e) The Contractor shall include the provisions of subsection (b) of this Section in every subcontract or purchase order entered into in order to fulfill any obligation of a contract with the State and such provisions shall be binding on a subcontractor, vendor or manufacturer unless exempted by regulations or orders of the Commission. The Contractor shall take such action with respect to any such subcontract or purchase order as the Commission may direct as a means of enforcing such provisions including sanctions for noncompliance in accordance with Connecticut General Statutes §46a-56; provided if such Contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the Commission, the Contractor may request the State of Connecticut to enter into any such litigation or negotiation prior thereto to protect the interests of the State and the State may so enter.

f) The Contractor agrees to comply with the regulations referred to in this Section as they exist on the date of this Contract and as they may be adopted or amended from time to time during the term of this Contract and any amendments thereto.

g) (1) The Contractor agrees and warrants that in the performance of the Contract such Contractor will not discriminate or permit discrimination against any person or group of persons on the grounds of sexual orientation, in any manner prohibited by the laws of the United States or the State of Connecticut, and that employees are treated when employed without regard to their sexual orientation; (2) the Contractor agrees to provide each labor union or representative of workers with which such Contractor has a collective bargaining Contract or other contract or understanding and each vendor with which such Contractor has a contract or understanding, a notice to be provided by the Commission on Human Rights and Opportunities advising the labor union or workers' representative of the Contractor's commitments under this section, and to post copies of the notice in conspicuous places available to employees and applicants for employment; (3) the Contractor agrees to comply with each provision of this section and with each regulation or relevant order issued by said Commission pursuant to Connecticut General Statutes § 46a-56; and (4) the Contractor agrees to provide the Commission, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of the Contractor which relate to the provisions of this Section and Connecticut General Statutes § 46a-56.

h) The Contractor shall include the provisions of the foregoing paragraph in every subcontract or purchase order entered into in order to fulfill any obligation of a contract with the State and such provisions shall be binding on a subcontractor, vendor or manufacturer unless exempted by regulations or orders of the Commission. The Contractor shall take such action with respect to any such subcontract or purchase order as the Commission may direct as a means of enforcing such provisions including sanctions for noncompliance in accordance with Connecticut General Statutes § 46a-56; provided, if such Contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the Commission,

the Contractor may request the State of Connecticut to enter into any such litigation or negotiation prior thereto to protect the interests of the State and the State may so enter.

49. HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT

- (a) If the Contactor is a Business Associate under the requirements of the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), as noted in this Contract, the Contractor must comply with all terms and conditions of this Section of the Contract. If the Contractor is not a Business Associate under HIPAA, this Section of the Contract does not apply to the Contractor for this Contract.
- (b) The Contractor is required to safeguard the use, publication and disclosure of information on all applicants for, and all clients who receive, services under the Contract in accordance with all applicable federal and state law regarding confidentiality, which includes but is not limited to HIPAA, more specifically with the Privacy and Security Rules at 45 C.F.R. Part 160 and Part 164, subparts A, C, and E; and
- (c) The Client Agency is a "covered entity" as that term is defined in 45 C.F.R. § 160.103; and
- (d) The Contractor is a "business associate" of the Agency, as that term is defined in 45 C.F.R. § 160.103; and
- (e) The Contractor and the Client Agency agree to the following in order to secure compliance with HIPAA, the requirements of Subtitle D of the Health Information Technology for Economic and Clinical Health Act ("HITECH Act"), (Pub. L. 111-5, §§ 13400 to 13423), and more specifically with the Privacy and Security Rules at 45 C.F.R. Part 160 and Part 164, subparts A, C, D and E (collectively referred to herein as the "HIPAA Standards").
- (f) Definitions:
 - (1) "Breach" shall have the same meaning as the term is defined in section 45 C.F.R. 164.402 and shall also include any use or disclosure of PHI that violates the HIPAA Standards.
 - (2) "Business Associate" shall mean the Contractor.
 - (3) "Covered Entity" shall mean the Client Agency.
 - (4) "Designated Record Set" shall have the same meaning as the term "designated record set" in 45 C.F.R. § 164.501.
 - (5) "Electronic Health Record" shall have the same meaning as the term is defined in section 13400 of the HITECH Act (42 U.S.C. §17921(5).
 - (6) "Individual" shall have the same meaning as the term "individual" in 45 C.F.R. § 160.103 and shall include a person who qualifies as a personal representative as defined in 45 C.F.R. § 164.502(g).
 - (7) "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 C.F.R. part 160 and part 164, subparts A and E.
 - (8) "Protected Health Information" or "PHI" shall have the same meaning as the term "protected health information" in 45 C.F.R. § 160.103, and includes electronic PHI, as defined in 45 C.F.R. 160.103, limited to information created, maintained, transmitted or received by the Business Associate from or on behalf of the Covered Entity or from another Business Associate of the Covered Entity.
 - (9) "Required by Law" shall have the same meaning as the term "required by law" in 45 C.F.R. § 164.103.

- (10) "Secretary" shall mean the Secretary of the Department of Health and Human Services or his or her designee.
- (11) "More stringent" shall have the same meaning as the term "more stringent" in 45 C.F.R. § 160.202.
- (12) "This Section of the Contract" refers to the HIPAA provisions stated herein, in their entirety.
- (13) "Security Incident" shall have the same meaning as the term "security incident" in 45 C.F.R. § 164.304.
- (14) "Security Rule" shall mean the Security Standards for the Protection of Electronic Protected Health Information at 45 C.F.R. part 160 and part 164, subpart A and C.
- (15) "Unsecured protected health information" shall have the same meaning as the term as defined in 45 C.F.R. 164.402.
- (g) Obligations and Activities of Business Associates.
 - (1) Business Associate agrees not to use or disclose PHI other than as permitted or required by this Section of the Contract or as Required by Law.
 - (2) Business Associate agrees to use and maintain appropriate safeguards and comply with applicable HIPAA Standards with respect to all PHI and to prevent use or disclosure of PHI other than as provided for in this Section of the Contract and in accordance with HIPAA Standards.
 - (3) Business Associate agrees to use administrative, physical and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of electronic Protected Health Information that it creates, receives, maintains, or transmits on behalf of the Covered Entity.
 - (4) Business Associate agrees to mitigate, to the extent practicable, any harmful effect that is known to the Business Associate of a use or disclosure of PHI by Business Associate in violation of this Section of the Contract.
 - (5) Business Associate agrees to report to Covered Entity any use or disclosure of PHI not provided for by this Section of the Contract or any Security Incident of which it becomes aware.
 - (6) Business Associate agrees, in accordance with 45 C.F.R. 502(e)(1)(ii) and 164.308(d)(2), if applicable, to ensure that any subcontractors that create, receive, maintain or transmit PHI on behalf of the Business Associate, agree to the same restrictions, conditions, and requirements that apply to the business associate with respect to such information.
 - (7) Business Associate agrees to provide access (including inspection, obtaining a copy or both), at the request of the Covered Entity, and in the time and manner designated by the Covered Entity, to PHI in a Designated Record Set, to Covered Entity or, as directed by Covered Entity, to an Individual in order to meet the requirements under 45 C.F.R. § 164.524. Business Associate shall not charge any fees greater than the lesser of the amount charged by the Covered Entity to an Individual for such records; the amount permitted by state law; or the Business Associate's actual cost of postage, labor and supplies for complying with the request.
 - (8) Business Associate agrees to make any amendments to PHI in a Designated Record Set that the Covered Entity directs or agrees to pursuant to 45 C.F.R. § 164.526 at the request of the Covered Entity, and in the time and manner designated by the Covered Entity.
 - (9) Business Associate agrees to make internal practices, books, and records, including policies and procedures and PHI, relating to the use and disclosure of PHI received from, or created, maintained, transmitted or received by, Business Associate on behalf of Covered Entity, available to Covered Entity or to the Secretary in a time and manner agreed to by the parties or designated by the Secretary, for

purposes of the Secretary investigating or determining Covered Entity's compliance with the HIPAA Standards.

- (10) Business Associate agrees to document such disclosures of PHI and information related to such disclosures as would be required for Covered Entity to respond to a request by an Individual for an accounting of disclosures of PHI in accordance with 45 C.F.R. § 164.528 and section 13405 of the HITECH Act (42 U.S.C. § 17935) and any regulations promulgated thereunder.
- (11) Business Associate agrees to provide to Covered Entity, in a time and manner designated by the Covered Entity, information collected in accordance with subsection (g)(10) of this Section of the Contract, to permit Covered Entity to respond to a request by an Individual for an accounting of disclosures of PHI in accordance with 45 C.F.R. § 164.528 and section 13405 of the HITECH Act (42 U.S.C. § 17935) and any regulations promulgated thereunder. Business Associate agrees at the Covered Entity's direction to provide an accounting of disclosures of PHI directly to an individual in accordance with 45 C.F.R. § 164.528 and section 13405 of the HITECH Act (42 U.S.C. § 17935) and any regulations promulgated thereunder.
- (12) Business Associate agrees to comply with any State or federal law that is more stringent than the Privacy Rule.
- (13) Business Associate agrees to comply with the requirements of the HITECH Act relating to privacy and security that are applicable to the Covered Entity and with the requirements of 45 C.F.R. §§ 164.504(e), 164.308, 164.310, 164.312, and 164.316.
- (14) In the event that an Individual requests that the Business Associate
 - (A) restrict disclosures of PHI;
 - (B) provide an accounting of disclosures of the Individual's PHI;
 - (C) provide a copy of the Individual's PHI in an Electronic Health Record; or
 - (D) amend PHI in the Individual's Designated Record Set the Business Associate agrees to notify the Covered Entity, in writing, within five Days of the request.
- (15) Business Associate agrees that it shall not, and shall ensure that its subcontractors do not, directly or indirectly, receive any remuneration in exchange for PHI of an Individual without
 - (A) the written approval of the Covered Entity, unless receipt of remuneration in exchange for PHI is expressly authorized by this Contract and
 - (B) the valid authorization of the Individual, except for the purposes provided under section 13405(d)(2) of the HITECH Act, (42 U.S.C. § 17935(d)(2)) and in any accompanying regulations.

(16) Obligations in the Event of a Breach.

- (A) The Business Associate agrees that, following the discovery by the Business Associate or by a subcontractor of the Business Associate of any use or disclosure not provided for by this section of the Contract, any breach of Unsecured protected health information, or any Security Incident, it shall notify the Covered Entity of such Breach in accordance with Subpart D of Part 164 of Title 45 of the Code of Federal Regulations and this Section of the Contract.
- (B) Such notification shall be provided by the Business Associate to the Covered Entity without unreasonable delay, and in no case later than 30 days after the Breach is discovered by the Business Associate, or a subcontractor of the Business Associate, except as otherwise instructed in writing by a law enforcement official pursuant to 45 C.F.R. 164.412. A Breach is considered

discovered as of the first day on which it is, or reasonably should have been, known to the Business Associate or its subcontractor. The notification shall include the identification and last known address, phone number and email address of each Individual (or the next of kin of the individual if the Individual is deceased) whose Unsecured protected health information has been, or is reasonably believed by the Business Associate to have been, accessed, acquired, or disclosed during such Breach.

- (C) The Business Associate agrees to include in the notification to the Covered Entity at least the following information:
 - 1. A description of what happened, including the date of the Breach; the date of the discovery of the Breach; the unauthorized person, if known, who used the PHI or to whom it was disclosed; and whether the PHI was actually acquired or viewed.
 - 2. A description of the types of Unsecured protected health information that were involved in the Breach (such as full name, Social Security number, date of birth, home address, account number, or disability code).
 - 3. The steps the Business Associate recommends that Individual(s) take to protect themselves from potential harm resulting from the Breach.
 - 4. A detailed description of what the Business Associate is doing or has done to investigate the Breach, to mitigate losses, and to protect against any further Breaches.
 - 5. Whether a law enforcement official has advised the Business Associate, either verbally or in writing, that he or she has determined that notification or notice to Individuals or the posting required under 45 C.F.R. 164.412 would impede a criminal investigation or cause damage to national security and; if so, contact information for said official.
- (D) If directed by the Covered Entity, the Business Associate agrees to conduct a risk assessment using at least the information in subparagraphs 1 to 4, inclusive of (g) (16) (C) of this Section and determine whether, in its opinion, there is a low probability that the PHI has been compromised. Such recommendation shall be transmitted to the Covered Entity within 20 business days of the Business Associate's notification to the Covered Entity.
- (E) If the Covered Entity determines that there has been a Breach, as defined in 45 C.F.R. 164.402, by the Business Associate or a subcontractor of the Business Associate, the Business Associate, if directed by the Covered Entity, shall provide all notifications required by 45 C.F.R. 164.404 and 45 C.F.R. 164.406.
- (F) Business Associate agrees to provide appropriate staffing and have established procedures to ensure that Individuals informed of a Breach have the opportunity to ask questions and contact the Business Associate for additional information regarding the breach. Such procedures shall include a toll-free telephone number, an e-mail address, a posting on its website and a postal address. Business Associate agrees to include in the notification of a Breach by the Business Associate to the Covered Entity, a written description of the procedures that have been established to meet these requirements. Costs of such contact procedures will be borne by the Business Associate.
- (G) Business Associate agrees that, in the event of a Breach, it has the burden to demonstrate that it has complied with all notifications requirements set forth above, including evidence demonstrating the necessity of a delay in notification to the Covered Entity.
- (H) Permitted Uses and Disclosure by Business Associate.

- (1) General Use and Disclosure Provisions Except as otherwise limited in this Section of the Contract, Business Associate may use or disclose PHI to perform functions, activities, or services for, or on behalf of, Covered Entity as specified in this Contract, provided that such use or disclosure would not violate the HIPAA Standards if done by Covered Entity or the minimum necessary policies and procedures of the Covered Entity.
- (2) Specific Use and Disclosure Provisions
 - (A) Except as otherwise limited in this Section of the Contract, Business Associate may use PHI for the proper management and administration of Business Associate or to carry out the legal responsibilities of Business Associate.
 - (B) Except as otherwise limited in this Section of the Contract, Business Associate may disclose PHI for the proper management and administration of Business Associate, provided that disclosures are Required by Law, or Business Associate obtains reasonable assurances from the person to whom the information is disclosed that it will remain confidential and used or further disclosed only as Required by Law or for the purpose for which it was disclosed to the person, and the person notifies Business Associate of any instances of which it is aware in which the confidentiality of the information has been breached.
 - (C) Except as otherwise limited in this Section of the Contract, Business Associate may use PHI to provide data aggregation services to Covered Entity as permitted by 45 C.F.R. § 164.504(e)(2)(i)(B).
- (I) Obligations of Covered Entity.
 - (1) Covered Entity shall notify Business Associate of any limitations in its notice of privacy practices of Covered Entity, in accordance with 45 C.F.R. § 164.520, or to the extent that such limitation may affect Business Associate's use or disclosure of PHI.
 - (2) Covered Entity shall notify Business Associate of any changes in, or revocation of, permission by Individual(s) to use or disclose PHI, to the extent that such changes may affect Business Associate's use or disclosure of PHI.
 - (3) Covered Entity shall notify Business Associate of any restriction to the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 C.F.R. § 164.522, to the extent that such restriction may affect Business Associate's use or disclosure of PHI.
- (J) Permissible Requests by Covered Entity. Covered Entity shall not request Business Associate to use or disclose PHI in any manner that would not be permissible under the HIPAA Standards if done by the Covered Entity, except that Business Associate may use and disclose PHI for data aggregation, and management and administrative activities of Business Associate, as permitted under this Section of the Contract.
- (K) Term and Termination.
 - (1) Term. The term of this Section of the Contract shall be effective as of the date the Contract is effective and shall terminate when the information collected in accordance with provision (g)(10) of this Section of the Contract is provided to the Covered Entity and all of the PHI provided by Covered Entity to Business Associate, or created or received by Business Associate on behalf of Covered Entity, is destroyed or returned to Covered Entity, or, if it is infeasible to return or destroy PHI, protections are extended to such information, in accordance with the termination provisions in this Section.

- (2) Termination for Cause Upon Covered Entity's knowledge of a material Breach by Business Associate, Covered Entity shall either:
 - (A) Provide an opportunity for Business Associate to cure the Breach or end the violation and terminate the Contract if Business Associate does not cure the breach or end the violation within the time specified by the Covered Entity in accordance with Section 11 of the Contract; or
 - (B) Immediately terminate the Contract if Business Associate has breached a material term of this Section of the Contract and cure is not possible; or
 - (C) If neither termination nor cure is feasible, Covered Entity shall report the violation to the Secretary.
- (3) Effect of Termination.
 - (A) Except as provided in (k)(2) of this Section of the Contract, upon termination of this Contract, for any reason, Business Associate shall return or destroy all PHI received from Covered Entity, or created, maintained, or received by Business Associate on behalf of Covered Entity. Business Associate shall also provide the information collected in accordance with section (g)(10) of this Section of the Contract to the Covered Entity within ten Days of the notice of termination. This section shall apply to PHI that is in the possession of subcontractors or agents of Business Associate. Business Associate shall retain no copies of the PHI.
 - (B) In the event that Business Associate determines that returning or destroying the PHI is infeasible, Business Associate shall provide to Covered Entity notification of the conditions that make return or destruction infeasible. Upon documentation by Business Associate that return or destruction of PHI is infeasible, Business Associate shall extend the protections of this Section of the Contract to such PHI and limit further uses and disclosures of PHI to those purposes that make return or destruction infeasible, for as long as Business Associate maintains such PHI. Infeasibility of the return or destruction of PHI includes, but is not limited to, requirements under State or federal law that the Business Associate maintains or preserves the PHI or copies thereof.
- (L) Miscellaneous Sections.
 - (1) Regulatory References. A reference in this Section of the Contract to a section in the HIPAA Standards means the section as in effect or as amended.
 - (2) Amendment. The parties agree to take such action as is necessary to amend this Section of the Contract from time to time as is necessary for Covered Entity to comply with requirements of HIPAA, the HITECH Act and the HIPAA Standards (all as amended).
 - (3) Survival. The respective rights and obligations of Business Associate shall survive the termination of this Contract.
 - (4) Effect on Contract. Except as specifically required to implement the purposes of this Section of the Contract, all other terms of the Contract shall remain in force and effect.
 - (5) Construction. This Section of the Contract shall be construed as broadly as necessary to implement and comply with HIPAA, the HITECH Act and the HIPAA Standards (all as amended). Any ambiguity in this Section of the Contract shall be resolved in favor of a meaning that complies, and is consistent with, HIPAA, the HITECH Act and the HIPAA Standards. (all as amended).

- (6) Disclaimer. Covered Entity makes no warranty or representation that compliance with this Section of the Contract will be adequate or satisfactory for Business Associate's own purposes. Covered Entity shall not be liable to Business Associate for any claim, civil or criminal penalty, loss or damage related to or arising from the unauthorized use or disclosure of PHI by Business Associate or any of its officers, directors, employees, contractors or agents, or any third party to whom Business Associate has disclosed PHI contrary to the sections of this Contract or applicable law. Business Associate is solely responsible for all decisions made, and actions taken, by Business Associate regarding the safeguarding, use and disclosure of PHI within its possession, custody or control.
- (7) Indemnification. The Business Associate shall indemnify and hold the Covered Entity harmless from and against any and all claims, liabilities, judgments, fines, assessments, penalties, awards and any statutory damages that may be imposed or assessed pursuant to HIPAA, the HIPAA Standards, or the HITECH Act (all as amended), including, without limitation, attorney's fees, expert witness fees, costs of investigation, litigation or dispute resolution, and costs awarded thereunder, relating to or arising out of any violation by the Business Associate and its agents, including subcontractors, of any obligation of Business Associate and its agents, including subcontractors, under this Section of the Contract, under HIPAA, the HITECH Act, and the HIPAA Standards.

50. OWNERSHIP OF DATA

Any and all data hosted by Contractor on behalf of the State of Connecticut will remain the sole property of the State and the State shall retain any and all ownership of such data. It is further understood that at no time will Contractor have ownership of any data held within the system.

51. TERMS AND CONDITIONS

Any and all Purchase Orders, Product Schedule Updates, Statement of Works or other documents authorized in connection with this Contract shall be subject to the terms and conditions of this Contract. Any terms or conditions contained in any such Purchase Order, Product Schedule Update, Statement of Work or other document shall have no force or effect and shall in no way affect, change or modify any of the terms and conditions of this Contract.

52. WORKERS' COMPENSATION

The Contractor shall maintain Worker's Compensation and Employer's Liability insurance in compliance with the laws of the state of Connecticut, which coverage shall include Employer's Liability coverage with minimum limits of \$100,000 for each accident, \$500,000 for disease, and \$100,000 for each employee, per policy period.

53. ENTIRETY OF CONTRACT

To the extent the provisions of any exhibits or attachment referenced in the Contract do not contradict the provisions of Sections 1-53 of this Contract, said documents, exhibits and/or attachments are incorporated herein by reference and made a part hereof as though fully set forth herein. This Contract, as thus constituted, contains the complete and exclusive statement of the terms and conditions agreed to by the parties hereto and shall not be altered, amended, or modified except in writing executed by an authorized representative of each party.

THE REMAINDER OF THIS PAGE IS LEFT BLANK INTENTIONALLY



Notice to Executive Branch State Contractors and Prospective State Contractors of Campaign Contribution and Solicitation Limitations

This notice is provided under the authority of Connecticut General Statutes §9-612(G)(2), as amended by P.A. 10-1, and is for the purpose of informing state contractors and prospective state contractors of the following law (italicized words are defined on the reverse side of this page.

CAMPAIGN CONTRIBUTION AND SOLICITATION LIMITATIONS

No *state contractor, prospective state contractor, principal of a state contractor or principal of a prospective state contractor,* with regard to a *state contract* or *state contract solicitation* with or from a state agency in the executive branch or a quasi-public agency or a holder, or principal of a holder of a valid prequalification certificate, shall make a contribution to (i) an exploratory committee or candidate committee established by a candidate for nomination or election to the office of Governor, Lieutenant Governor, Attorney General, State Comptroller, Secretary of the State or State Treasurer, (ii) a political committee authorized to make contributions or expenditures to or for the benefit of such candidates, or (iii) a party committee (which includes town committees).

In addition, no holder or principal of a holder of a valid prequalification certificate, shall make a contribution to (i) an exploratory committee or candidate committee established by a candidate for nomination or election to the office of State senator or State representative, (ii) a political committee authorized to make contributions or expenditures to or for the benefit of such candidates, or (iii) a party committee.

On and after January 1, 2011, no state contractor, prospective state contractor, principal of a state contractor or principal of a prospective state contractor, with regard to a state contract or state contract solicitation with or from a state agency in the executive branch or a quasi-public agency or a holder, or principal of a holder of a valid prequalification certificate, shall **knowingly** *solicit* contributions from the state contractor's or prospective state contractor's employees or from a *subcontractor* or *principals of the subcontractor* on behalf of (i) an exploratory committee or candidate committee established by a candidate for nomination or election to the office of Governor, Lieutenant Governor, Attorney General, State Comptroller, Secretary of the State or State Treasurer, (ii) a political committee authorized to make contributions or expenditures to or for the benefit of such candidates, or (iii) a party committee.

DUTY TO INFORM

State contractors and prospective state contractors are required to inform their principals of the above prohibitions, as applicable, and the possible penalties and other consequences of any violation thereof.

PENALTIES FOR VIOLATIONS

Contributions of solicitations of contributions made in violation of the above prohibitions may result in the following civil and criminal penalties:

<u>**Civil Penalties**</u> – Up to \$2,000 or twice the amount of the prohibited contribution, whichever is greater, against a principal or a contractor. Any state contractor or prospective state contractor which fails to make reasonable efforts to comply with the provisions requiring notice to its principals of these prohibitions and possible consequences of their violations may also be subject to civil penalties of up to \$2,000 or twice the amount of the prohibited contributions made by their principals.

<u>**Criminal penalties**</u> – Any knowing and willful violation of the prohibition is a Class D felony, which may subject the violator to imprisonment of not more than 5 years, or not more than \$5,000 in fines, or both.

CONTRACT CONSEQUENCES

In the case of a state contractor, contributions made or solicited in violation of the above prohibitions may result in the contract being voided.

In the case of a prospective state contractor, contributions made or solicited in violation of the above prohibitions shall result in the contract described in the state contract solicitation not being awarded to the prospective state contractor, unless the State Elections Enforcement Commission determines that mitigating circumstances exist concerning such violation.

The State shall not award any other state contract to anyone found in violation of the above prohibitions for a period of one year after the election for which such contribution is made or solicited, unless the State Elections Enforcement Commission determines that mitigating circumstances exist concerning such violation.

Additional information may be found on the website of the State Elections Enforcement Commission, <u>www.ct.gov/seec</u>. Click on the link to "Lobbyist/Contractor Limitations."



DEFINITIONS

"State contractor" means a person, business entity or nonprofit organization that enters into a state contract. Such person, business entity or nonprofit organization shall be deemed to be a state contractor until December thirty-first of the year in which such contract terminates. "State contractor" does not include a municipality or any other political subdivision of the state, including any entities or associations duly created by the municipality or political subdivision exclusively amongst themselves to further any purpose authorized by statute or charter, or an employee in the executive or legislative branch of state government or a quasi-public agency, whether in the classified or unclassified service and full or part-time, and only in such person's capacity as a state or quasi-public agency employee.

"Prospective state contractor" means a person, business entity or nonprofit organization that (i) submits a response to a state contract solicitation by the state, a state agency or a quasi-public agency, or a proposal in response to a request for proposals by the state, a state agency or a quasi-public agency, until the contract has been entered into, or (ii) holds a valid prequalification certificate issued by the Commissioner of Administrative Services under section 4a-100. "Prospective state contractor" does not include a municipality or any other political subdivision of the state, including any entities or associations duly created by the municipality or political subdivision exclusively amongst themselves to further any purpose authorized by statute or charter, or an employee in the executive or legislative branch of state government or a quasi-public agency, whether in the classified or unclassified service and full or part-time, and only in such person's capacity as a state or quasi-public agency employee.

"Principal of a state contractor or prospective state contractor" means (i) any individual who is a member of the board of directors of, or has an ownership interest of five per cent or more in, a state contractor or prospective state contractor, which is a business entity, except for an individual who is a member of the board of directors of a nonprofit organization, (ii) an individual who is employed by a state contractor or prospective state contractor, which is a business entity, as president, treasurer or executive vice president, (iii) an individual who is the chief executive officer of a state contractor or prospective state contractor who has *managerial or discretionary responsibilities with respect to a state contract*, (v) the spouse or a *dependent child* who is eighteen years of age or older of an individual described in this subparagraph, or (vi) a political committee established or controlled by an individual described in this subparagraph or the business entity or nonprofit organization that is the state contractor or prospective state contractor.

"State contract" means an agreement or contract with the state or any state agency or any quasi-public agency, let through a procurement process or otherwise, having a value of fifty thousand dollars or more, or a combination or series of such agreements or contracts having a value of one hundred thousand dollars or more in a calendar year, for (i) the rendition of services, (ii) the furnishing of any goods, material, supplies, equipment or any items of any kind, (iii) the construction, alteration or repair of any public building or public work, (iv) the acquisition, sale or lease of any land or building, (v) a licensing arrangement, or (vi) a grant, loan or loan guarantee. "State contract" does not include any agreement or contract with the state, any state agency or any quasi-public agency that is exclusively federally funded, an education loan, a loan to an individual for other than commercial purposes or any agreement or contract between the state or any state agency and the United States Department of the Navy or the United States Department of Defense.

"State contract solicitation" means a request by a state agency or quasi-public agency, in whatever form issued, including, but not limited to, an invitation to bid, request for proposals, request for information or request for quotes, inviting bids, quotes or other types of submittals, through a competitive procurement process or another process authorized by law waiving competitive procurement.

"Managerial or discretionary responsibilities with respect to a state contract" means having direct, extensive and substantive responsibilities with respect to the negotiation of the state contract and not peripheral, clerical or ministerial responsibilities.

"Dependent child" means a child residing in an individual's household who may legally be claimed as a dependent on the federal income tax of such Individual.

"Solicit" means (A) requesting that a contribution be made, (B) participating in any fund-raising activities for a candidate committee, exploratory committee, political committee or party committee, including, but not limited to, forwarding tickets to potential contributors, receiving contributions for transmission to any such committee or bundling contributions, (C) serving as chairperson, treasurer or deputy treasurer of any such committee, or (D) establishing a political committee for the sole purpose of soliciting or receiving contributions for any committee. Solicit does not include: (i) making a contribution that is otherwise permitted by Chapter 155 of the Connecticut General Statutes; (ii) informing any person of a position taken by a candidate for public office or a public official, (iii) notifying the person of any activities of, or contact information for, any candidate for public office; or (iv) serving as a member in any party committee or as an officer of such committee that is not otherwise prohibited in this section.

"Subcontractor" means any person, business entity or nonprofit organization that contracts to perform part or all of the obligations of a state contractor's state contract. Such person, business entity or nonprofit organization shall be deemed to be a subcontractor until December thirty first of the year in which the subcontract terminates. "Subcontractor" does not include (i) a municipality or any other political subdivision of the state, including any entities or associations duly created by the municipality or political subdivision exclusively amongst themselves to further any purpose authorized by statute or charter, or (ii) an employee in the executive or legislative branch of state government or a quasi-public agency, whether in the classified or unclassified service and full or part-time, and only in such person's capacity as a state or quasi-public agency employee.

"Principal of a subcontractor" means (i) any individual who is a member of the board of directors of, or has an ownership interest of five per cent or more in, a subcontractor, which is a business entity, except for an individual who is a member of the board of directors of a nonprofit organization, (ii) an individual who is employed by a subcontractor, which is a business entity, as president, treasurer or executive vice president, (iii) an individual who is the chief executive officer of a subcontractor, which is not a business entity, or if a subcontractor has no such officer, then the officer who duly possesses comparable powers and duties, (iv) an officer or an employee of any subcontractor who has managerial or discretionary responsibilities with respect to a subcontract with a state contractor, (v) the spouse or a dependent child who is eighteen years of age or older of an individual described in this subparagraph, or (vi) a political committee established or controlled by an individual described in this subparagraph or the business entity or nonprofit organization that is the subcontractor.

EXHIBIT 2 DELIVERABLES DOCUMENT

1. Telecommunications Services

Contractor shall provide all of the following Services

- ISDN PRI with DID Service,
- Toll Service (Intrastate, Interstate, International),
- DA and Directory Listings

2. Responsibilities of Contractor

Contractor shall be responsible for providing all systems engineering, design, equipment, materials, fabrication and personnel to ensure full and proper operations in accordance with the specifications of the bid; whether or not all of the items required for proper operation are specifically stated within these specifications.

3. Coordination with the State

Contractor shall seek approval and coordination from the Department for the installation of any cable and ancillary equipment in the building prior to installing cable and ancillary equipment. The cutover and selected installation schedule must be established in coordination with the Department.

4. Intrastate PIC and Interstate PIC

For voice services, Contractor shall have the capability to route intrastate and interstate traffic to the State's identified vendor(s). The Department shall not pay for any incorrectly routed calls.

5. Codes, Permits, Licenses

Contractor shall comply with all local, State, and National Electrical Codes, rules and regulations for all work performed in the State. The Contractor, at no additional cost to the Department, must obtain any permits lawfully required. Contractor, including subcontractors, that are performing installation work, must hold valid State of Connecticut occupational licenses when applicable (e.g. Class T-1 or T-2). All installation methods must be in strict conformance with all applicable building, fire, and electrical codes. This must include, but is not limited to, re-establishing the fire resistance ratings of walls, floors, and any other building penetrations that are created by the installation. All penetrations must be fire stopped to a rating equal to that of the surrounding assembly.

6. Damage at Work Site

6.1 State Approval

No floors, walls, ceilings or structural members of the existing finished or unfinished work may be drilled, cut, or in any way defaced without the State's prior consultation and written approval.

6.2 Restoration

Contractor shall protect, replace or restore to original or better condition, any architectural or landscape features disturbed or altered by the Contractor or sub-contractors. The Contractor shall

EXHIBIT 2 DELIVERABLES DOCUMENT

be held strictly responsible for, and must make good at its own expense, any and all damage to the work of others resulting from the delivery and/or completion of Contractor's work.

6.3 Contractor Responsibility

Contractor shall protect sites above and below grade. Any damage to existing utilities must be corrected by the Contractor on an immediate, emergency basis. Established cutover dates must not be modified as the direct result of damages, delays or other circumstances. All damage is the sole responsibility of the Contractor and the repair thereof shall be at the Contractor's expense.

6.4 Cut Cables

The Department shall not assume liability for cable cuts or damage to other building systems resulting from negligence on the part of the contractor. The cost for repair or replacement of damaged cable(s) shall be borne by the Contractor.

6.5 Clean Work Area

Contractor shall at all times keep the site free from accumulation of the contractor's waste materials and rubbish. Upon completion of each site visit, all rubbish and waste materials must be removed from the premises. The Contractor must leave all areas, in which the contractor has worked, in a broom clean condition. If the Contractor fails to clean up at any time, the State may do so and the cost shall be charged to the contractor.

7. Mandatory Extension to State Entities

Contractor shall offer and extend the Contract (including pricing, terms and conditions) to political sub-divisions of the State (i.e. towns and municipalities), schools, and not-for-profit organizations.

8. Security and/or Property Entrance Policies and Procedures

Contractor shall adhere to established security and/or property entrance policies and procedures for each requesting Department. It is the responsibility of the Contractor to understand and adhere to those policies and procedures prior to any attempt to enter any Department premises for the purpose of carrying out the scope of work described in this Contract.

9. Orders, Billing, Administration

9.1 Ordering and Billing of Services: Contractor shall provide billing and accept order processing through the State's telecommunications billing and order processing contractor. The Department is currently utilizing services from Tangoe. The orders generated by this system for new, changes or service removals shall serve as the official communications from the Department to the Contractor for work to be completed by the Contractor. The Contractor shall not require the Department or Tangoe staff to enter orders into the Contractors portal/web, without a separate written approval by DAS.

9.2 Surcharges and Fees: The Contractor shall only bill for surcharges and regulatory fees that are mandated by the State of Connecticut Public Utilities Regulatory Authority or the Federal Communications Commission to specifically be paid by the customer. The Contractor shall

EXHIBIT 2 DELIVERABLES DOCUMENT

provide the Department with the regulatory authority citation before any surcharges and fees that meet this criteria, along with the amounts or percentages that the regulatory authority mandates that the customer pay. During the term of the Contract, no surcharges or fees may be added or increased without this supporting documentation from a regulatory authority detailing the charges and how they are required to be paid by the customer and the approval by DAS. The Contractor shall include all of these mandatory customer paid surcharge(s) and fee(s) in Exhibit 3.

The Department shall pay only surcharges and regulatory fees that are mandated by the State of Connecticut Public Utilities Regulatory Authority or the Federal Communications Commission to specifically be paid by the customer. The Contractor shall issue a credit to the Department for any surcharges and fees that are misapplied to invoices for services rendered through this Contract.

9.3 Initial Service Billing: Contractor shall commence billing for services on or after the date specified on the order or the Cutover date. The Department shall not pay for Services for any days prior to the Cutover.

9.4 Service Removal: Contractor shall remove service within 30 days of receiving an order from the Department to remove such service. Contractor shall credit the State from the date of receipt of the order until the service is removed.

The Department shall not pay for services beyond the date of the removal order.

9.5 Local Calls: Contractor shall not charge the Department for local calls. The Department shall not pay for any local calls.

10. Contractor Confirmation of Work Performed

Contractor shall provide writing confirmation that the work requested was performed. The Department shall provide the format of this notification to the Contractor. The Contractor shall provide this confirmation to the Department within 48 hours of the work being performed.

11. E-Rate Eligibility

Contractor shall agree that they will cooperate to receive the maximum allowable universal service "e-rate" subsidy for services purchased pursuant to this contract. The Contractor shall provide their Service Provider Identification Number (SPIN) issued through the Schools and Library Division of the Universal Services Administrative Company under the direction of the Federal Communications Commission.

| Exhibit 3- Price Schedule | | | | | |
|---------------------------|---|-----------------------------------|---------------------------|-----------------------|--|
| Contractor | Name: Frontier Communications of Connecticut | | | | |
| Delivery: | <10 - 15 Business Days; >10 ICB | Prompt Payment Terms: NET 45 Days | | | |
| UNIT PR | ICING: ISDN PRI with Direct Inward Dialing (DID): | | | | |
| | | | | | |
| ltem Number | Description | Unit | Monthly Recurring Cost | Non-Recurring Cost | |
| Number | Description STANDALONE ISDN PRI | Unit | COSt | Cost | |
| A1 | ISDN PRI - Enhanced Multipath: Statewide | ea | \$275.85 | \$0.00 | |
| A2 | DID Numbers (Groups of 20) | ea | \$0.10/EA | | |
| A1-A | Bundled Offer - Option A | ea | \$318.39 | \$0.00 | |
| | Includes: | | | | |
| | ISDN PRI - Enhanced Multipath: Statewide | | | | |
| | Free IntraLATA Calling | | | | |
| | InterLATA Domestic Long Distance at 0.021/minute | | | | |
| | DID Numbers at 0.10/EA | | | | |
| | Federal Subscriber Line Charge (PRI) | | | | |
| | PRI Line Charge | | | | |
| | Note: Minimum 75 PRI Required per Billing Entity for Bundled Offer | | | | |
| A1-B | Bundled Offer - Option B | ea | \$252.90 | \$0.00 | |
| | Includes: | | | | |
| | ISDN PRI - Enhanced Multipath: Statewide | | | | |
| | IntraLATA and InterLATA Domestic Long Distance at 0.021/minute | | | | |
| | DID Numbers at 0.10/EA | | | | |
| | Federal Subscriber Line Charge (PRI) | | | | |
| | PRI Line Charge | | | | |
| | Note: Minimum 75 PRI Required per Billing Entity for Bundled Offer | | | | |
| | Optional Features/Services | | | | |
| | 1-Way Out; 1-Way In; 2-Way; Trunks over Enhanced Multipath and Hunting Feature | ea | \$0.00 | N/A | |
| | Caller ID with Name | ea | \$12.50 | | |
| | Expedite Charge (if requested) | ea | \$0.00 | \$500.00 | |
| | (NS/EP) Telecommunications Service Priority (TSP) ³ | ea | | | |
| | TSP Priority Installation | ea | \$0.00 | | |
| | TSP Priority Restoration TSP Priority Restoration change level | ea ea | \$0.00 \$0.00 | | |
| | TSP Priority Restoration maintenance | ea | \$8.82 | | |
| | Custom Location Alternate Routing (CLAR) | ea | \$0.02 | \$0.00 | |
| | Service establishment Plan 1 | ea | \$0.00 | | |
| | Protected number- Plan 1 | ea | \$4.00 | | |
| | Addl alternate routing Plan 2-9 | ea | \$70.00 | | |
| | Protected number per addl routing Plan 2-9 | ea | \$0.00 | | |
| | Routing plan change per tn (1-9) Calendar Routing :Time of Day/Day of Week/Day of Year | ea ea | \$0.00 \$70.00 | | |
| | ³ Subject to change - Pricing per others | | | | |
| | | | | | |
| | IP Trunking VoIP services (Additional Enhanced Offering) | _ | *** ** | • • • • • | |
| | SIP Trunks - 20 Call Paths @ \$10/ea | | \$200.00 | | |
| | 2M EVPL Access Circuit Cisco ISR 4321 Router | | \$260.00 \$99.99 | | |
| | Platinum EVCs - 2M VoIP | | \$99.99 | | |
| | Total \$559.99 | | ψ0.00 | φ0.00 | |

| | Note: Pricing Example Only - Single PRI Site - Unique Design per location required | | | |
|------------|--|------------|------------------------|--------------------|
| | Note: Costs above assume minimal construction costs per site. Any locations whereby costs are excessive may require additional installation charges. | | | |
| | Note: Does not include any Long Distance Pricing plans/BOTs or DIDs. | | | |
| | | | | |
| | | | | |
| UNIT PR | RICING: Intrastate, Interstate, International Long Distance: | | | |
| | | | | Dedicated to |
| Item | Description | 11 | Dedicated to Dedicated | Switched Per |
| Number | Description | Unit | Per Minute Cost | Minute Cost |
| B1 B2 | IntraLATA Long Distance ¹ InterLATA Long Distance ¹ | min | N/A N/A | \$0.021 \$0.021 |
| DZ | International Long Distance ² Business International OCP | min | N/A N/A | See Below |
| | | min | IN/A | See Delow |
| | ¹ Six second rounding , with initial 18-second minimum (usage based) | | | |
| | ² Six second rounding , with initial 30-second minimum (usage based) | | | |
| | | | | |
| | International Long Distance (Itemize by Country): | | | |
| B3 | Afghanistan | min | N/A | \$2.00 |
| B4 | Albania | min | N/A | \$0.87 |
| B5 | Algeria | min | N/A | \$0.55 |
| B6 B7 | American Samoa Andorra | min min | N/A N/A | \$0.40 \$0.36 |
| B8 | Angola | min | N/A N/A | \$0.36 |
| B9 | Anguilla | min | N/A | \$0.50 |
| B10 | Antartica (Casey) | min | N/A | \$1.47 |
| B11 | Antartica (Scott) | min | N/A | \$0.73 |
| B12 | Antigua (Barbuda) | min | N/A | \$0.44 |
| B13 | Argentina | min | N/A N/A | \$0.43 |
| B14 B15 | Armenia Aruba | min min | N/A N/A | \$0.79 \$0.36 |
| B16 | Aluba Ascension Island | min | N/A | \$0.88 |
| B17 | Atlantic Ocean East (INMARSAT) | min | N/A | N/A |
| B18 | Atlantic Ocean West (INMARSAT) | min | N/A | N/A |
| B19 | Australia | min | N/A | \$0.16 |
| B20 | Australian External Territories | min | N/A | N/A |
| B21 | Astralian Ex T - Norfolk Island | min | N/A | \$1.47 |
| B22 B23 | Australian Ex T-Christmas Island Australian Ex T-Cocos Island | min | N/A N/A | \$0.57 \$0.57 |
| B23 B24 | Australian Ex T-Coccos Island | min | N/A N/A | \$0.57 |
| B25 | Austria | min | N/A | \$0.17 |
| B26 | Azerbaijan | min | N/A | \$0.97 |
| B27 | Bahamas | min | N/A | \$0.29 |
| B28 | Bahrain | min | N/A | \$0.67 |
| | | | | |
| B29 | Bangladesh | min | N/A | \$0.98 |
| B30 | Barbados | min | N/A | \$0.43 |
| B31 | Belarus | min | N/A | \$0.57 |
| B32 | Belgium | min | N/A N/A | \$0.14 |
| B33 B34 | Belize Benin | min min | N/A N/A | \$0.63 \$0.79 |
| B35 | Bermuda | min | N/A | \$0.75 |
| B36 | Bhutan | min | N/A | \$1.45 |
| B37 | Bolivia | min | N/A | \$0.53 |
| B38 | Bosnia and Herzegovina | min | N/A | \$0.63 |
| B39 | Botswana | min | N/A | \$0.65 |
| B40 | Brazil British Virgin Jalanda | min | N/A | \$0.34 |
| B41 B42 | British Virgin Islands Brunei | min | N/A N/A | \$0.36 \$0.67 |
| в42 В43 | Bulgaria | min min | N/A N/A | \$0.67 \$0.51 |
| B43 B44 | Burkina Faso | min | N/A N/A | \$0.95 |

| B45 | Burma (Myanmar) | min | N/A | \$1.70 |
|--|--|--|---|--|
| B46 | Burundi | min | N/A N/A | \$1.39 |
| B47 | Cambodia | min | N/A | \$1.70 |
| B48 | Cameroon | min | N/A | \$0.79 |
| B49 | Canada | min | N/A | \$0.07 |
| B50 | Cape Verde Island | min | N/A | \$0.68 |
| B51 | Cayman Island | min | N/A | \$0.36 |
| B52 | Central African Rep. | min | N/A | \$1.25 |
| B53 | Chad | min | N/A | \$1.94 |
| B54 | Chile | min | N/A | \$0.33 |
| B55 | China | min | N/A | \$0.37 |
| B56 | Christmas & Cocos Islands | min | N/A | \$0.57 |
| B57 | Colombia | min | N/A | \$0.43 |
| B58 | Comoros | min | N/A | \$2.79 |
| B59 | Congo | min | N/A | \$0.88 |
| B60 | Cook Islands | min | N/A | \$1.41 |
| B61 | Costa Rica | min | N/A | \$0.37 |
| B62 | Croatia | min | N/A | \$0.44 |
| B63 | Cuba | min | N/A | \$1.41 |
| B64 | Cyprus | min | N/A | \$0.47 |
| B65 | Czech Republic | min | N/A | \$0.45 |
| B66 | Denmark | min | N/A | \$0.15 |
| B67 | Diego Garcia | min | N/A | \$1.33 |
| B68 | Djibouti | min | N/A | \$0.86 |
| B69 | Dominica | min | N/A | \$0.47 |
| B70 | Dominican Republic | min | N/A | \$0.37 |
| B70 B71 | East Timor | min | N/A | N/A |
| B72 | Ecuador | min | N/A | \$0.52 |
| B73 | Egypt | min | N/A | \$0.63 |
| B74 | El Salvador | min | N/A | \$0.44 |
| B75 | Equatorial Guinea | min | N/A | \$2.04 |
| B76 | Eritrea | min | N/A | \$1.24 |
| B77 | Estonia | min | N/A | \$0.72 |
| B78 | Ethiopia | min | N/A | \$1.28 |
| B79 | Faeroe Islands | min | N/A | \$0.45 |
| B80 | Falkland Islands | min | N/A | \$1.17 |
| B81 | Fiji Islands | min | N/A | \$0.85 |
| B82 | Finland | | N/A | \$0.15 |
| | Timanu | min | | φ0.15 |
| | | min | | φυ.15 |
| B83 | | | | |
| B83 B84 | France | min | N/A | \$0.14 |
| B84 | France French Antilles | min | N/A N/A | \$0.14 \$0.51 |
| B84 B85 | France French Antilles French Guiana | min min min | N/A N/A N/A | \$0.14 \$0.51 \$0.51 |
| B84 B85 B86 | France French Antilles | min min min min min | N/A N/A N/A N/A | \$0.14 \$0.51 \$0.51 \$1.05 |
| B84 B85 B86 B87 | France French Antilles French Guiana French Polynesia Gabon | min min min min min min | N/A N/A N/A N/A N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$1.05 \$0.86 |
| B84 B85 B86 B87 B88 | France French Antilles French Guiana French Polynesia Gabon Gambia | min min min min min min min | N/A N/A N/A N/A N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.86 \$0.62 |
| B84 B85 B86 B87 B88 B89 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia | min min min min min min | N/A N/A N/A N/A N/A N/A N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 |
| B84 B85 B86 B87 B88 B89 B90 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany | min min min min min min min min | N/A N/A N/A N/A N/A N/A N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.82 \$0.14 |
| B84 B85 B86 B87 B88 B89 B90 B91 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia | min min min min min min min min min | N/A N/A N/A N/A N/A N/A N/A N/A N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.82 \$0.14 \$0.57 |
| B84 B85 B86 B87 B88 B89 B90 B91 B92 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany Ghana | min min min min min min min min min min | N/A N/A N/A N/A N/A N/A N/A N/A N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.82 \$0.14 \$0.57 \$0.81 |
| B84 B85 B86 B87 B88 B89 B90 B91 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany Ghana Gibraltar | min min min min min min min min min min | N/A N/A N/A N/A N/A N/A N/A N/A N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.82 \$0.14 \$0.57 |
| B84 B85 B86 B87 B88 B89 B90 B91 B92 B93 B94 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany Ghana Gibraltar Greece Greenland | min min min min min min min min min min | N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.82 \$0.14 \$0.57 \$0.81 \$0.19 \$0.51 |
| B84 B85 B86 B87 B88 B89 B90 B91 B92 B93 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany Ghana Gibraltar Greece | min min min min min min min min min min | N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.82 \$0.14 \$0.57 \$0.81 \$0.19 |
| B84 B85 B86 B87 B88 B90 B91 B92 B93 B94 B95 B96 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany Ghana Gibraltar Greece Greenland Grenada Guadeloupe | min min min min min min min min min min | N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.82 \$0.14 \$0.57 \$0.81 \$0.57 \$0.81 \$0.19 \$0.51 \$0.52 \$0.50 |
| B84 B85 B86 B87 B88 B90 B91 B92 B93 B94 B95 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany Ghana Gibraltar Greece Grenada Guadeloupe Guam | min min min min min min min min min min | N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.82 \$0.14 \$0.57 \$0.81 \$0.57 \$0.81 \$0.51 \$0.51 \$0.52 \$0.50 \$0.50 \$V/A |
| B84 B85 B86 B87 B88 B90 B91 B92 B93 B94 B95 B96 B97 B98 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany Ghana Gibraltar Greece Grenada Guadeloupe Guam Guantanamo Bay | min min min min min min min min min min | N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.82 \$0.14 \$0.57 \$0.81 \$0.57 \$0.81 \$0.51 \$0.51 \$0.52 \$0.50 N/A \$1.49 |
| B84 B85 B86 B87 B88 B90 B91 B92 B93 B94 B95 B96 B97 B98 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany Ghana Gibraltar Greece Grenada Guadeloupe Guam Guantanamo Bay Guatemala | min min min min min min min min min min | N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.62 \$0.82 \$0.62 \$0.82 \$0.77 \$0.81 \$0.57 \$0.81 \$0.51 \$0.51 \$0.52 \$0.50 N/A \$1.49 \$0.48 |
| B84 B85 B86 B87 B88 B90 B91 B92 B93 B94 B95 B96 B97 B98 B99 B100 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany Ghana Gibraltar Greece Grenada Guadeloupe Guam Guantanamo Bay Guinea | min min min min min min min min min min | N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.82 \$0.14 \$0.57 \$0.81 \$0.57 \$0.81 \$0.51 \$0.51 \$0.52 \$0.50 N/A \$1.49 \$0.48 \$0.68 |
| B84 B85 B86 B87 B88 B90 B91 B92 B93 B94 B95 B96 B97 B98 B99 B100 B101 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany Ghana Gibraltar Greece Greenland Guadeloupe Guam Guantanamo Bay Guinea Guinea Bissau | min min min min min min min min min min | N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.62 \$0.82 \$0.62 \$0.82 \$0.62 \$0.62 \$0.62 \$0.62 \$0.57 \$0.81 \$0.57 \$0.81 \$0.51 \$0.51 \$0.52 \$0.50 \$0.50 \$0.50 \$0.50 \$0.50 \$0.50 \$0.51 |
| B84 B85 B86 B87 B88 B90 B91 B92 B93 B94 B95 B96 B97 B98 B99 B100 B101 B102 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany Ghana Gibraltar Greece Grenada Guadeloupe Guam Guantanamo Bay Guinea Guinea Bissau Guyana | min min min min min min min min min min | N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.62 \$0.82 \$0.77 \$0.81 \$0.57 \$0.81 \$0.57 \$0.81 \$0.51 \$0.51 \$0.52 \$0.50 N/A \$1.49 \$0.48 \$0.68 \$1.31 \$1.17 |
| B84 B85 B86 B87 B88 B90 B91 B92 B93 B94 B95 B96 B97 B98 B90 B100 B101 B102 B103 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany Ghana Gibraltar Greece Grenada Guadeloupe Guam Guantanamo Bay Guinea Guinea Bissau Guyana Haiti | min min min min min min min min min min | N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.82 \$0.14 \$0.57 \$0.81 \$0.57 \$0.81 \$0.51 \$0.51 \$0.52 \$0.50 N/A \$1.49 \$0.48 \$0.68 \$1.31 \$1.17 \$0.67 |
| B84 B85 B86 B87 B88 B99 B91 B92 B93 B94 B95 B96 B97 B98 B99 B100 B101 B102 B103 B104 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany Ghana Gibraltar Greece Grenada Guadeloupe Guam Guantanamo Bay Guinea Guinea Guinea Guyana Haiti | min min min min min min min min min min | N/A N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.82 \$0.62 \$0.82 \$0.62 \$0.82 \$0.62 \$0.62 \$0.81 \$0.57 \$0.81 \$0.57 \$0.51 \$0.52 \$0.50 N/A \$1.49 \$0.48 \$0.68 \$1.31 \$1.17 \$0.67 \$0.66 |
| B84 B85 B86 B87 B88 B90 B91 B92 B93 B94 B95 B96 B97 B98 B90 B100 B101 B102 B103 | France French Antilles French Guiana French Polynesia Gabon Gambia Georgia Germany Ghana Gibraltar Greece Grenada Guadeloupe Guam Guantanamo Bay Guinea Guinea Bissau Guyana Haiti | min min min min min min min min min min | N/A | \$0.14 \$0.51 \$0.51 \$1.05 \$0.86 \$0.62 \$0.82 \$0.82 \$0.14 \$0.57 \$0.81 \$0.57 \$0.81 \$0.51 \$0.51 \$0.52 \$0.50 N/A \$1.49 \$0.48 \$0.68 \$1.31 \$1.17 \$0.67 |

| B108 | India | min | N/A | \$0.76 |
|--------------|-------------------------|------------|------------|------------------|
| B109 | Indian Ocean (INMARSAT) | min | N/A | N/A |
| B110 | Indonesia | min | N/A | \$0.48 |
| B111 | INMARSAT | min | N/A | N/A |
| B112 | Iran | min | N/A | \$1.04 |
| B113 | Iraq | min | N/A | \$1.52 |
| B114 | Ireland | min | N/A | \$0.15 |
| B115 B116 | lsrael Italy | min | N/A N/A | \$0.22 \$0.15 |
| B110 B117 | | min | N/A N/A | \$0.15 |
| B117 B118 | Ivory Coast Jamaica | min min | N/A N/A | \$0.98 \$0.63 |
| B119 | Japan | min | N/A N/A | \$0.03 |
| B120 | Jordan | min | N/A | \$0.82 |
| B120 | Kazakhstan | min | N/A | \$0.49 |
| B122 | Kenya | min | N/A | \$0.79 |
| B123 | Kiribati | min | N/A | \$1.05 |
| B124 | Korea, North | min | N/A | \$2.57 |
| B125 | Korea, South | min | N/A | \$0.19 |
| B126 | Kuwait | min | N/A | \$0.74 |
| B127 | Kyrgyzstan | min | N/A | \$0.87 |
| B128 | Laos | min | N/A | \$1.92 |
| B129 | Latvia | min | N/A | \$0.74 |
| B130 | Lebanon | min | N/A | \$0.95 |
| B131 | Lesotho | min | N/A | \$0.67 |
| B132 | Liberia | min | N/A | \$0.59 |
| B133 | Libya | min | N/A | \$0.76 |
| B134 | Liechtenstein | min | N/A | \$0.15 |
| B135 | Lithuania | min | N/A | \$0.95 |
| B136 | Luxembourg | min | N/A | \$0.15 |
| B137 | Масао | min | N/A | \$0.61 |
| B138 B139 | Macedonia Madagascar | min min | N/A N/A | \$0.49 \$1.76 |
| B139 B140 | Malawi | min | N/A N/A | \$0.57 |
| B140 B141 | Malaysia | min | N/A N/A | \$0.38 |
| B141 | Maldives | min | N/A | \$0.38 |
| B143 | Mali Republic | min | N/A | \$1.15 |
| B144 | Malta | min | N/A | \$0.57 |
| B145 | Marshall Islands | min | N/A | \$0.61 |
| B146 | Martinique | min | N/A | \$0.51 |
| B147 | St. Barthelemy | min | N/A | \$0.51 |
| B148 | St. Martin | min | N/A | \$0.51 |
| B149 | Mauritania | min | N/A | \$0.82 |
| B150 | Mauritius | min | N/A | \$0.98 |
| B151 | Mayotte Island | min | N/A | \$2.79 |
| B152 | Mexico | min | N/A | \$0.25 |
| B153 | Micronesia | min | N/A | \$0.85 |
| B154 | Moldova | min | N/A | \$0.97 |
| B155 | Monaco | min | N/A | \$0.19 |
| B156 B157 | Mongolia Montserrat | min | N/A N/A | \$1.34 \$0.74 |
| B157 B158 | Montserrat Morocco | min min | N/A N/A | \$0.74 |
| B158 B159 | Morocco Mozambique | min | N/A N/A | \$0.69 |
| B160 | Myanmar | min | N/A N/A | \$1.00 |
| B161 | Namibia | min | N/A | \$0.63 |
| B162 | Nauru Island | min | N/A | \$1.07 |
| B163 | Nepal | min | N/A | \$1.02 |
| B164 | Netherlands | min | N/A | \$0.14 |
| B165 | Netherlands Antilles | min | N/A | \$0.39 |
| B166 | St. Maarten | min | N/A | \$0.39 |
| B167 | Nevis | min | N/A | \$0.42 |
| B168 | New Caledonia | min | N/A | \$1.14 |
| B169 | New Zealand | min | N/A | \$0.21 |
| B170 | Nicaragua | min | N/A | \$0.53 |

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|------------------------------|--------------------------------|------------|------------|------------------|
| B171 | Niger | min | N/A | \$0.72 |
| B172 | Nigeria | min | N/A | \$0.74 |
| B173 | Niue | min | N/A | \$1.99 |
| B174 | Norfolk Island | min | N/A | \$1.47 |
| B175 | Norway | min | N/A | \$0.15 |
| B176 | Oman | min | N/A | \$0.87 |
| B177 | Pacific Ocean (INMARSAT) | min | N/A | N/A |
| B178 | Pakistan | min | N/A | \$0.74 |
| B179 | Palau | min | N/A | \$1.02 |
| B180 | Panama | min | N/A | \$0.47 |
| B181 | Papua New Guinea | min | N/A | \$0.82 |
| B182 | Paraguay | min | N/A | \$0.52 |
| B183 | Peru | min | N/A | \$0.45 |
| B184 | Philippines | min | N/A | \$0.39 |
| B185 | Poland | min | N/A | \$0.36 |
| B186 | Portugal | min | N/A | \$0.21 |
| B187 | Qatar | min | N/A | \$0.83 |
| B188 | Reunion Island | min | N/A | \$0.79 |
| B189 | Romania | min | N/A | \$0.67 |
| B190 | Russia | min | N/A | \$0.29 |
| B191 | Rwanda | min | N/A | \$0.98 |
| B192 | San Marino | min | N/A | \$0.61 |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| B193 | Sao Tome and Principe | min | N/A | \$1.24 |
| B194 | Saudi Arabia | min | N/A | \$0.73 |
| B195 | Senegal Republic | min | N/A | \$1.13 |
| B196 | Seychelles Republic | min | N/A | \$1.18 |
| B197 | Sierra Leone | min | N/A | \$0.79 |
| B198 | Singapore | min | N/A | \$0.24 |
| B199 | Slovakia | min | N/A | \$0.49 |
| B200 | Slovenia | min | N/A | \$0.47 |
| B201 | Solomon Islands | min | N/A | \$1.00 |
| B202 | Somalia | min | N/A | \$1.90 |
| B203 | South Africa | min | N/A | \$0.38 |
| B204 | Spain | min | N/A | \$0.15 |
| B205 | Sri Lanka | min | N/A | \$0.89 |
| B206 | St. Helena | min | N/A | \$0.98 |
| B207 | St. Kitts | min | N/A | \$0.42 |
| B208 | St. Lucia | min | N/A | \$0.44 |
| B209 | St. Pierre and Miguelon | min | N/A | \$0.40 |
| B210 | St. Vincent and the Grenadines | min | N/A | \$0.52 |
| B211 | Sudan | min | N/A | \$1.08 |
| B212 | Suriname | min | N/A | \$1.03 |
| B213 | Swaziland | min | N/A | \$0.60 |
| B214 | Sweden | min | N/A | \$0.14 |
| B215 | Switzerland | min | N/A | \$0.14 |
| B216 | Syria | min | N/A | \$0.99 |
| B217 | Taiwan | min | N/A | \$0.22 |
| B218 | Tajikistan | min | N/A | \$0.46 |
| B219 | Tanzania | min | N/A | \$0.80 |
| B220 | Thailand | min | N/A | \$0.39 |
| B221 | Тодо | min | N/A | \$0.91 |
| B222 | Tokelau | min | N/A | \$0.91 |
| B223 | Tonga Island | min | N/A | \$1.23 |
| B224 | Trinidad and Tobago | min | N/A | \$0.50 |
| B225 | Tunisia | min | N/A | \$0.62 |
| B226 | Turkey | min | N/A | \$0.49 |
| B227 | Turkmenistan | min | N/A | \$0.88 |
| | Turks and Caicos Islands | min | N/A | \$0.49 |
| B228 | Turks and Calcos Islands | | | |
| B228 B229 | Tuvalu | min | N/A | \$1.44 |
| B228 | | min min | N/A N/A | \$1.44 \$0.64 |
| B228 B229 B230 B231 | Tuvalu | | N/A N/A | |
| B228 B229 B230 | Tuvalu Uganda | min | N/A | \$0.64 |

| B234 | Uruguay | min | N/A | \$0.49 |
|----------------------------|---|--|--|----------------------------------|
| B235 | Uzbekistan | min | N/A N/A | \$0.39 |
| B236 | Vanuatu | min | N/A | \$2.14 |
| B237 | Valican City | min | N/A | \$0.2 |
| 3238 | Venezuela | min | N/A | \$0.3 |
| 3239 | Vietnam | min | N/A | \$1.2 |
| B240 | Wallis and Futuna Isls. | min | N/A | \$2.2 |
| B241 | Western Samoa | min | N/A | \$0.8 |
| B242 | Yemen | min | N/A | \$1.0 |
| B243 | Yugoslavia | min | N/A | \$0.6 |
| B244 | Zaire | min | N/A | \$0.7 |
| B245 | Zambia | min | N/A | \$0.7 |
| B246 | Zimbabwe | min | N/A | \$0.6 |
| | | | | |
| Unit Prie Item | cing: Directory Assistance | | | |
| Number | Description | Unit | | Per Call Cost |
| C1 | Intrastate Directory Assistance (411) - 2 requests/call | call | | \$0.7 |
| C2 | Interstate Directory Assistance (411) - 2 requests/call | call | | \$1.2 |
| | | | | |
| Unit Prie | cing: Directory Listings | | | |
| ltem | | | Monthly Recurring | Non-Recurring |
| Number | Description | Unit | Cost | Cost |
| D1 | Initial Directory Listing | ea | \$0.00 | \$0.0 |
| D2 | Additional Directory Listing ³ | ea | \$6.00 | \$33.0 |
| D3 | Foreign Directory Listing ³ | ea | \$6.00 | \$33.00 |
| | ³ Subject to change – Pricing per others | | | |
| | RICING: Overtime Costs | | | |
| | | | | |
| Item | | | Monthly Recurring | Non-Recurring |
| Number | | Unit | Cost | Cost |
| E1 | Expedite | ea | \$0.00 | |
| E2 | Request outside normal business hours | hr | \$0.00 | \$125.0 |
| | | | | |
| | | | · · · · | |
| UNIT PR | RICING: Surcharges and Fees | | | |
| | | | | Non-Recurring |
| ltem | RICING: Surcharges and Fees | | Monthly Recurring | Non-Recurring |
| ltem Number | RICING: Surcharges and Fees | Unit | Monthly Recurring Cost | Cost |
| Item Number F1 | RICING: Surcharges and Fees Description Federal Subscriber Line Charge (PRI) | Unit N/A | Monthly Recurring Cost \$28.85 | Cost N/A |
| Item Number F1 F2 | RICING: Surcharges and Fees | Unit | Monthly Recurring Cost | Cost N/A |
| Item Number F1 F2 | RICING: Surcharges and Fees Description Federal Subscriber Line Charge (PRI) PRI Line Charge CT E911 Surcharge ³ | Unit N/A N/A | Monthly Recurring Cost \$28.85 \$28.55 | Cost N/A N/A |
| Item Number F1 F2 | RICING: Surcharges and Fees Description Federal Subscriber Line Charge (PRI) PRI Line Charge CT E911 Surcharge ³ E911 Surcharge - 11-25 Lines (Per Line Per BTN) | Unit N/A N/A N/A | Monthly Recurring Cost \$28.85 \$28.55 \$28.55 | Cost N/A N/A |
| Item | Description Description Federal Subscriber Line Charge (PRI) PRI Line Charge CT E911 Surcharge ³ E911 Surcharge - 11-25 Lines (Per Line Per BTN) E911 Surcharge - 26-50 Lines (Per Line Per BTN) | Unit N/A N/A N/A N/A | Monthly Recurring Cost \$28.85 \$28.55 \$28.55 \$0.19 \$0.19 | Cost N/A N/A N/A |
| Item Number F1 F2 | Description Description Description Federal Subscriber Line Charge (PRI) PRI Line Charge CT E911 Surcharge ³ E911 Surcharge - 11-25 Lines (Per Line Per BTN) E911 Surcharge - 26-50 Lines (Per Line Per BTN) E911 Surcharge - 51-99 Lines(Per Line Per BTN) E911 Surcharge - 51-99 Lines(Per Line Per BTN) | Unit N/A N/A N/A N/A N/A N/A | Monthly Recurring Cost \$28.85 \$28.55 \$0.19 \$0.16 \$0.12 | Cost N/A N/A N/A N/A |
| Item Number F1 F2 | Description Description Federal Subscriber Line Charge (PRI) PRI Line Charge CT E911 Surcharge ³ E911 Surcharge - 11-25 Lines (Per Line Per BTN) E911 Surcharge - 26-50 Lines (Per Line Per BTN) | Unit N/A N/A N/A N/A | Monthly Recurring Cost \$28.85 \$28.55 \$28.55 \$0.19 \$0.19 | Cost N/A N/A N/A N/A |
| Item Number F1 F2 | Description Description Description Federal Subscriber Line Charge (PRI) PRI Line Charge CT E911 Surcharge ³ E911 Surcharge - 11-25 Lines (Per Line Per BTN) E911 Surcharge - 26-50 Lines (Per Line Per BTN) E911 Surcharge - 51-99 Lines(Per Line Per BTN) E911 Surcharge - 51-99 Lines(Per Line Per BTN) | Unit N/A N/A N/A N/A N/A N/A | Monthly Recurring Cost \$28.85 \$28.55 \$0.19 \$0.16 \$0.12 | Cost N/A N/A N/A N/A |

| | Exhibit 3- F | Price Schedule | | | |
|----------------|---|----------------|---------------------------|--|-------|
| Contractor | Name: Verizon Business Network Services Inc., o/b/o I | MCI Communica | tions Services Inc., d/ | /b/a Verizon Business Serv | vices |
| Delivery: | N/A to Network Services | | Prompt Payment Terms: N/A | | |
| | CINC, ISON BDI with Direct Inward Die | | | | |
| | CICING: ISDN PRI with Direct Inward Dia | ling (DD) | | | |
| ltem Number | Description | Unit | Monthly Recurring Cost | Non-Recurring Cost | |
| A1 | ISDN PRI | ea | \$303.05 | \$0 | |
| A2 | DID Telephone Numbers | ea | \$3.77 | \$0 | |
| | (block of 20 DID's only. For pricing on | 04 | φοτ | ΨΫ | |
| | models tab, works out to \$0.1885 per DID, but | | | | |
| | only available in blocks of 20) | | | | |
| | | | | | |
| חח דוואוו | | | | | |
| | CICING: Intrastate, Interstate, Internation | | | | |
| | | | Dedicated to | Dedicated to | |
| Item | | | Dedicated Per | Switched Per | |
| Number | Description | Unit | Minute Cost | Minute Cost | |
| B1 | Intrastate Long Distance | min | \$0.0226 | \$0.0250 | |
| 32 | Interstate Long Distance | min | \$0.0202 | \$0.0286 | |
| | International Long Distance (Itemize by Country): | | | , ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | |
| B3 | Afghanistan | min | \$1.5076 | \$1.7722 | |
| B4 | Albania | min | 0.8454 | 0.8642 | |
| B5 | Algeria | min | 0.6446 | 0.6624 | - |
| B6 | American Samoa | min | 0.5692 | 0.5783 | |
| B7 | Andorra | min | 0.3109 | 0.3287 | |
| 38 | Angola | min | 1.0109 | 1.0298 | |
| B9 | Anguilla | min | 0.6415 | 0.6573 | |
| 310 | Antartica (Casey) | min | 0.8769 | 0.8963 | |
| B11 | Antartica (Scott) | min | 0.8509 | 0.8703 | |
| B12 | Antigua (Barbuda) | min | 0.4678 | 0.4795 | |
| B13 | Argentina | min | 0.4993 | 0.5095 | |
| B14 | Armenia | min | 0.8611 | 0.8764 | |
| B15 | Aruba | min | 0.4249 | 0.4611 | |
| B16 B17 | Ascension Island Atlantic Ocean East (INMARSAT) | min | 0.8973 | 0.9167 | |
| 317 318 | | min | NA NA | NA NA | |
| B18 B19 | Atlantic Ocean West (INMARSAT) Australia | min min | 0.2498 | 0.2676 | |
| 320 | Australia Australian External Territories | min | 0.2498 | 0.2676 | |
| B20 B21 | Adstralian External Territories | min | 0.2498 | 0.2676 | |
| B22 | Australian Ex T-Christmas Island | min | 0.2498 | 0.2676 | |
| B23 | Australian Ex T-Cocos Island | min | 0.2498 | 0.2676 | |
| B23 B24 | Australian Ex T-Antartica | min | 0.2498 | 0.2676 | |
| B25 | Austria | min | 0.4851 | 0.2676 | |
| B26 | Azerbaijan | min | 1.0731 | 1.0930 | |
| B27 | Bahamas | min | 0.2307 | 0.2670 | |
| B28 | Bahrain | min | 0.7689 | 0.7847 | |

| r | | | | | |
|------------|------------------------------------|-----|--------|--------|--|
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| B29 | Bangladesh | min | 1.1159 | 1.1312 | |
| B30 | Barbados | min | 0.5620 | 0.5819 | |
| B31 | Belarus | min | 0.6334 | 0.6522 | |
| B32 | Belgium | min | 0.3485 | 0.3679 | |
| B33 | Belize | min | 0.6685 | 0.6853 | |
| B34 | Benin | min | 0.7078 | 0.7144 | |
| B35 | Bermuda | min | 0.3745 | 0.3806 | |
| B36 | Bhutan | min | 1.5480 | 1.5673 | |
| B37 | Bolivia | min | 0.6415 | 0.6604 | |
| B38 | Bosnia and Herzegovina | min | 0.6680 | 0.6859 | |
| B39 | Botswana | min | 0.5840 | 0.6028 | |
| B40 | Brazil | min | 0.2870 | 0.2993 | |
| B41 | British Virgin Islands | min | 0.4356 | 0.4535 | |
| B42 | Brunei | min | 0.8540 | 0.8718 | |
| B43 | Bulgaria | min | 0.4474 | 0.4662 | |
| B44 | Burkina Faso | min | 0.7572 | 0.7755 | |
| B45 | Burma (Myanmar) | min | NA | NA | |
| B46 | Burundi | min | 1.9750 | 1.9928 | |
| B47 | Cambodia | min | 1.7457 | 1.7645 | |
| B48 | Cameroon | min | 0.8687 | 0.8805 | |
| B49 | Canada | min | 0.0820 | 0.0886 | |
| B50 | Cape Verde Island | min | 0.9090 | 0.9284 | |
| B51 | Cayman Island | min | 0.3980 | 0.4010 | |
| B52 | Central African Rep. | min | 1.7483 | 1.7676 | |
| B53 | Central Ancan Rep. Chad | min | | | |
| | | | 2.3816 | 2.3994 | |
| B54 B55 | Chile China | min | 0.3720 | 0.3909 | |
| | | min | 0.3690 | 0.3879 | |
| B56 | Christmas & Cocos Islands | min | 0.2498 | 0.2676 | |
| B57 | Colombia | min | 0.5681 | 0.6069 | |
| B58 | Comoros | min | 1.6295 | 1.6474 | |
| B59 | Congo | min | 0.8148 | 0.8499 | |
| B60 | Cook Islands | min | 1.6963 | 1.7110 | |
| B61 | Costa Rica | min | 0.5442 | 0.5636 | |
| B62 | Croatia | min | 0.6680 | 0.6859 | |
| B63 | Cuba | min | 0.8102 | 0.8377 | |
| B64 | Cyprus | min | 0.6272 | 0.6466 | |
| B65 | Czech Republic | min | 0.5401 | 0.5580 | |
| B66 | Denmark | min | 0.3225 | 0.3414 | |
| B67 | Diego Garcia | min | 1.0833 | 1.0981 | |
| B68 | Djibouti | min | 1.0542 | 1.0736 | |
| B69 | Dominica | min | 0.5584 | 0.5768 | |
| B70 | Dominican Republic | min | 0.2296 | 0.2427 | |
| B70 B71 | East Timor | min | NA | NA | |
| B72 | Ecuador | min | 0.6929 | 0.7129 | |
| B73 | Egypt | min | 0.7898 | 0.7938 | |
| B74 | El Salvador | min | 0.5447 | 0.5554 | |
| B75 | Equatorial Guinea | min | 1.9516 | 1.9709 | |
| B76 | Eritrea | min | 1.3299 | 1.3477 | |
| B70 B77 | Estonia | min | 0.6624 | 0.6813 | |
| B78 | Ethiopia | min | 1.1796 | 1.2000 | |
| B79 | Faeroe Islands | min | | | |
| B79 B80 | Faeroe Islands Falkland Islands | | 0.4474 | 0.4652 | |
| B80 B81 | Fiji Islands | min | 1.2433 | 1.2550 | |
| | | min | 0.9197 | 0.9381 | |
| B82 | Finland | min | 0.3572 | 0.3729 | |

| B83 | France | min | 0.2063 | 0.2252 | |
|--------------|-------------------------|------------|--------|------------------|--|
| B84 | French Antilles | min | 0.4443 | 0.4637 | |
| B85 | French Guiana | min | 0.7607 | 0.7786 | |
| B86 | French Polynesia | min | 1.6005 | 1.6194 | |
| B87 | Gabon | min | 0.7755 | 0.7944 | |
| B88 | Gambia | min | 0.6925 | 0.7078 | |
| B89 | Georgia | min | 0.9295 | 0.9473 | |
| B90 | Germany | min | 0.2150 | 0.2339 | |
| B91 | Ghana | min | 0.6884 | 0.6976 | |
| B92 | Gibraltar | min | 0.7434 | 0.7628 | |
| B93 | Greece | min | 0.4388 | 0.4576 | |
| B94 | Greenland | min | 0.4937 | 0.5029 | |
| B95 | Grenada | min | 0.5630 | 0.5804 | |
| B96 | Guadeloupe | min | 0.4933 | 0.5136 | |
| B97 | Guam | min | NA | NA | |
| B98 | Guantanamo Bay | min | 0.8102 | 0.8377 | |
| B99 | Guatemala | min | 0.5049 | 0.5248 | |
| B100 | Guinea | min | 1.4899 | 1.5092 | |
| B100 | Guinea Bissau | min | 1.1735 | 1.1924 | |
| B102 | Guyana | min | 0.9009 | 0.9147 | |
| B102 | Haiti | min | 0.7134 | 0.7287 | |
| B103 | Honduras | min | 0.6976 | 0.7134 | |
| B105 | Hong Kong | min | 0.1640 | 0.1722 | |
| B106 | Hungary | min | 0.4152 | 0.4346 | |
| B100 B107 | Iceland | min | 0.6069 | 0.6262 | |
| B107 B108 | India | min | 0.8611 | 0.8805 | |
| B108 | Indian Ocean (INMARSAT) | min | NA | NA | |
| | | | | | |
| B110 | Indonesia | min | 0.6318 | 0.6522 | |
| B111 | INMARSAT | min | NA | NA | |
| B112 | Iran | min | 1.0594 | 1.0614 | |
| B113 | Iraq | min | 1.4267 | 1.4420 | |
| B114 | Ireland | min | 0.3225 | 0.3414 | |
| B115 | Israel | min | 0.5926 | 0.6104 | |
| B116 | Italy | min | 0.3541 | 0.3735 | |
| B117 | Ivory Coast | min | 1.0955 | 1.1108 | |
| B118 | Jamaica | min | 0.4910 | 0.4748 | |
| B119 | Japan | min | 0.1312 | 0.1394 | |
| B120 | Jordan | min | 0.8917 | 0.8978 | |
| B121 | Kazakhstan | min | 0.7261 | 0.7455 | |
| B122 | Kenya | min | 0.7653 | 0.7852 | |
| B123 | Kiribati | min | 1.9052 | 1.9199 | |
| B124 | Korea, North | min | 2.4514 | 2.4703 | |
| B125 | Korea, South | min | 0.4240 | 0.4433 | |
| B126 | Kuwait | min | 0.9171 | 0.9335 | |
| B127 | Kyrgyzstan | min | 1.1908 | 1.2102 | |
| B128 | Laos | min | 1.8063 | 1.8257 | |
| B129 | Latvia | min | 0.6624 | 0.6813 | |
| B130 | Lebanon | min | 0.8300 | 0.8448 | |
| B131 | Lesotho | min | 0.8188 | 0.8367 | |
| B132 | Liberia | min | 0.5809 | 0.6069 | |
| B133 | Libya | min | 1.1877 | 1.2071 | |
| B134 | Liechtenstein | min | 0.2237 | 0.2426 | |
| B135 | Lithuania | min | 0.8657 | 0.8846 | |
| B136 | Luxembourg | min | 0.3399 | 0.3577 | |
| B137 | Macao | min | 0.9034 | 0.9212 | |
| | | | | | |
| | Macedonia | min | 0 6680 | 0.6859 | |
| B138 B139 | Macedonia Madagascar | min min | 0.6680 | 0.6859 2.7739 | |

| B141 | Malaysia | min | 0.4096 | 0.4285 | 1 |
|--------------|--------------------------|-----|---------------|---------------|---|
| B142 | Maldives | min | 1.2199 | 1.2392 | |
| B143 | Mali Republic | min | 1.1383 | 1.1561 | |
| B144 | Malta | min | 0.7317 | 0.7495 | |
| B145 | Marshall Islands | min | 1.0048 | 1.0196 | |
| B146 | Martinique | min | 0.4443 | 0.4637 | |
| B147 | St. Barthelemy | min | 0.4443 | 0.4637 | |
| B148 | St. Martin | min | 0.4443 | 0.4637 | |
| B149 | Mauritania | min | 0.9692 | 0.9890 | |
| B150 | Mauritius | min | 1.1123 | 1.1317 | |
| B151 | Mayotte Island | min | 1.6295 | 1.6474 | |
| B152 | Mexico | min | See below | See below | |
| B153 | Micronesia | min | 0.9263 | 0.9442 | |
| B154 | Moldova | min | 0.9641 | 0.9834 | |
| B155 | Monaco | min | 0.2191 | 0.2278 | |
| B156 | Mongolia | min | 1.6611 | 1.6805 | |
| B157 | Montserrat | min | 0.6649 | 0.6685 | |
| B158 | Morocco | min | 0.7607 | 0.7760 | |
| B159 | Mozambique | min | 1.1852 | 1.2041 | |
| B160 | Myanmar | min | 2.3235 | 2.3429 | |
| B161 | Namibia | min | 0.6884 | 0.7001 | |
| B162 | Nauru Island | min | 2.1579 | 2.1773 | |
| B163 | Nepal | min | 0.9732 | 0.9911 | |
| B164 | Netherlands | min | 0.2237 | 0.2426 | |
| B165 | Netherlands Antilles | min | 0.4856 | 0.5217 | |
| B166 | St. Maarten | min | NA | NA | |
| B167 | Nevis | min | 0.4617 | 0.4795 | |
| B168 | New Caledonia | min | 1.0573 | 1.0762 | |
| B169 | New Zealand | min | 0.8509 | 0.8703 | |
| B170 | Nicaragua | min | 0.5651 | 0.5834 | |
| B171 | Niger | min | 0.9121 | 0.9177 | |
| B172 | Nigeria | min | 0.9615 | 0.9804 | |
| B173 | Niue | min | 1.5918 | 1.6036 | |
| B174 | Norfolk Island | min | 0.8769 | 0.8963 | |
| B175 | Norway | min | 0.2063 | 0.2252 | |
| B176 | Oman | min | 0.9070 | 0.9116 | |
| B177 | Pacific Ocean (INMARSAT) | min | NA | NA | |
| B178 | Pakistan | min | 0.9579 | 0.9783 | |
| B179 | Palau | min | 1.0690 | 1.0879 | |
| B180 | Panama | min | 0.5880 | 0.6054 | |
| B181 | Papua New Guinea | min | 0.7031 | 0.7134 | |
| B182 | Paraguay | min | 0.7164 | 0.7343 | |
| B183 | Peru Dhilippipoo | min | 0.3854 | 0.4026 | |
| B184 | Philippines | min | 0.5299 | 0.5523 | |
| B185 | Poland | min | 0.3949 | 0.4127 | |
| B186 B187 | Portugal | min | 0.2624 | 0.2739 | |
| B187 B188 | Qatar Reunion Island | min | 0.9121 | 0.9319 | |
| B188 B189 | | min | 1.1908 | 1.2056 | |
| B189 B190 | Romania Russia | min | 0.6069 0.7261 | 0.6262 0.7455 | |
| B190 B191 | Russia Rwanda | min | 1.1877 | 1.2071 | |
| B191 B192 | San Marino | min | 1.0048 | 1.0196 | |
| | | | | | |
| B193 | Sao Tome and Principe | min | 1.4272 | 1.4476 | |
| B194 | Saudi Arabia | min | 0.9681 | 0.9860 | |
| B195 | Senegal Republic | min | 1.1715 | 1.1724 | |
| B196 | Seychelles Republic | min | 1.3243 | 1.3350 | |
| B197 | Sierra Leone | min | 0.8672 | 0.8861 | |
| B198 | Singapore | min | 0.4021 | 0.4408 | |

| B199 | Slovakia | min | 0.5401 | 0.5580 | |
|--------------|--|------|--------|---------------|--|
| B199 B200 | Slovenia | min | 0.6680 | 0.6859 | |
| B200 B201 | Solomon Islands | min | 1.1006 | 1.1200 | |
| B201 B202 | Somalia | min | | | |
| | | | 2.4743 | 2.4922 | |
| B203 | South Africa | min | 0.3344 | 0.3494 | |
| B204 | Spain | min | 0.4326 | 0.4520 | |
| B205 | Sri Lanka | min | 0.9376 | 0.9417 | |
| B206 | St. Helena | min | 1.2835 | 1,30.13 | |
| B207 | St. Kitts | min | 0.4617 | 0.4795 | |
| B208 | St. Lucia | min | 0.5549 | 0.5732 | |
| B209 | St. Pierre and Miquelon | min | 0.4388 | 0.4566 | |
| B210 | St. Vincent and the Grenadines | min | 0.6232 | 0.6410 | |
| B211 | Sudan | min | 1.1938 | 1.2116 | |
| B212 | Suriname | min | 1.1541 | 1.1668 | |
| B213 | Swaziland | min | 0.7582 | 0.7760 | |
| B214 | Sweden | min | 0.1946 | 0.2124 | |
| B215 | Switzerland | min | 0.2237 | 0.2426 | |
| B216 | Syria | min | 0.9615 | 0.9804 | |
| B217 | Taiwan | min | 0.4841 | 0.4968 | |
| B218 | Tajikistan | min | 0.7261 | 0.7455 | |
| B219 | Tanzania | min | 0.7582 | 0.7760 | |
| B220 | Thailand | min | 0.6670 | 0.6853 | |
| B220 | Togo | min | 0.9473 | 0.9671 | |
| B222 | Tokelau | min | NA | NA | |
| B223 | Tonga Island | min | 0.9671 | 0.9865 | |
| B224 | Trinidad and Tobago | min | 0.6166 | 0.6344 | |
| B225 | Tunisia | min | 0.5549 | 0.5738 | |
| B225 B226 | Turkey | min | 0.4937 | 0.5738 | |
| B220 B227 | Turkmenistan | | 1.7599 | 1.7747 | |
| B227 B228 | | min | | | |
| | Turks and Caicos Islands | min | 0.5554 | 0.5752 | |
| B229 | Tuvalu | min | 1.8996 | 1.9174 | |
| B230 | Uganda | min | 0.7189 | 0.7363 | |
| B231 | Ukraine | min | 0.6334 | 0.6522 | |
| B232 | United Arab Emirates | min | 0.6064 | 0.6262 | |
| B233 | United Kingdom | min | 0.0616 | 0.0669 | |
| B234 | Uruguay | min | 0.7082 | 0.7235 | |
| B235 | Uzbekistan | min | 0.7674 | 0.7868 | |
| B236 | Vanuatu | min | 1.9052 | 1.9199 | |
| B237 | Vatican City | min | 0.3541 | 0.3735 | |
| B238 | Venezuela | min | 0.4611 | 0.4734 | |
| B239 | Vietnam | min | 1.1414 | 1.1455 | |
| B240 | Wallis and Futuna Isls. | min | 1.7396 | 1.7589 | |
| B241 | Western Samoa | min | 0.8611 | 0.8795 | |
| B242 | Yemen | min | 0.8680 | 0.9044 | |
| B243 | Yugoslavia | min | 0.6798 | 0.6976 | |
| B244 | Zaire | min | 0.7725 | 0.7872 | |
| B245 | Zambia | min | 0.7827 | 0.7994 | |
| B246 | Zimbabwe | min | 0.6272 | 0.6466 | |
| | | | | | |
| | Mexico, Option 1 - Rate Bands/Steps 1 thru 3 | min | 0.1558 | 0.1640 | |
| I | Mexico, Option 1 - Rate Bands/Steps 4 thru 8 | min | 0.1804 | 0.1894 | |
| | Mexico, Option 2/3 - Rate Steps 1 thru 4 | min | 0.1588 | 0.1640 | |
| | Mexico, Option 2/3 - Rate Steps 5 thru 8 | | | | |
| •• • = - | | min | 0.1834 | 0.1886 | |
| | cing: Directory Assistance | | | | |
| ltem | | | | | |
| Number | Description | Unit | | Per Call Cost | |
| C1 | Intrastate Directory Assistance | call | | \$0.39 | |
| C2 | Interstate Directory Assistance | call | | \$0.39 | |

| Unit Pric | ing: Directory Listings | | | |
|----------------|---|--------------------|---------------------------|-----------------------|
| ltem Number | Description | Unit | Monthly Recurring Cost | Non-Recurring Cost |
| D1 | Initial Directory Listing | ea | \$0.00 | \$0.00 |
| D2 | Additional Directory Listing | ea | \$1.65 | \$0.00 |
| D3 | Foreign Directory Listing | ea | \$1.65 | \$0.00 |
| UNIT PR | ICING: Overtime Costs | | | |
| ltem Number | Description | Unit | Monthly Recurring Cost | Non-Recurring Cost |
| E1 | Overtime Rate | 1 | \$0.00 | See note below. |
| Note: | Overtime hours will be priced accordingly, ba | sed on the level o | f Engineering su | ipport required. |
| Item | ICING: Surcharges and Fees | | Monthly | Non-Recurring |
| Number | Description | Unit | Recurring Cost | Cost |
| F1 | Federal Universal Service Fee | 1 | \$0.00 | \$0.00 |
| F2 | Carrier Cost Recovery Charge | 1 | \$0.00 | \$0.00 |
| F3 | Carrier Annual Regulatory Charge | 1 | \$0.00 | \$0.00 |
| F4 | Property Tax Recovery Charge | 1 | \$0.00 | \$0.00 |
| F5 | Administrative Expense Fee | 1 | \$0.00 | \$0.00 |
| F6 | EUCL | 1 | \$0.00 | \$0.00 |
| F7 | **e911 Surcharge | 1 | See table below** | \$0.00 |
| Note: | PRI Quantity | Charge per PRI | | |
| | 1 | 0.58 | | |
| | 2 | 0.44 | | |
| | 3 | 0.39 | | |
| | 45 | 0.35 | | |
| | 610 | 0.29 | | |
| | 1125 | 0.23 | | |
| | 2650 | 0.19 | | |
| | 5199 | 0.15 | | |
| | 100+ | 0.12 | | |
| | Customer will be liable to pay E911 service fees listed above, per PRI, unless State has documentation waiving this charge. | | | |
| Eo | Carrier Access Charge | | ¢0.00 | 00.00 |
| F8 | Carrier Access Charge | | \$0.00 | \$0.00 |

| Exhibit 3- Price Schedule | | | | | |
|---------------------------|---|--------------|-------------------------------|------------------------------|------------------|
| Contractor Name: \ | /erizon Business Network Services Inc., o/b/o N | /ICI Communi | cations Services In | c d/b/a Verizon Bu | isiness Services |
| Delivery: | | | | Prompt Payment T | |
| | NA to network services | | | NA | |
| | | | | | |
| | nternational Long Distance with Mobile Te | armination (| `harge | | |
| | | | | | |
| | Brendering | | Dedicated to Dedicated Per | Dedicated to Switched Per | |
| Item Number | Description | Unit | Minute Cost | Minute Cost | |
| 14 | International Long Distance (Itemize by Con | | ¢1 5000 | ¢1.0510 | |
| V1 V12 | Afghanistan Albania | min | \$1.5866 1.1091 | \$1.8512 1.1279 | |
| VI2 VI3 | Algeria | min min | 1.0713 | 1.0891 | |
| vis VI4 | Andorra | | 0.5293 | 0.5471 | |
| M5 | Angola | min min | 1.1059 | 1.1248 | |
| M6 | Anguilla | min | 0.7882 | 0.8040 | |
| M7 | Antigua (Barbuda) | min | 0.7478 | 0.7595 | |
| vi7 VI8 | Argentina | min | 0.7493 | 0.7595 | |
| <u>И9</u> | Armenia | min | 0.9867 | 1.0020 | |
| v10 | Aruba | min | 0.6199 | 0.6561 | |
| V11 | Australian External Territories | min | 0.3254 | 0.3432 | |
| M12 | Astralian Ex T - Norfolk Island | min | 0.3254 | 0.3432 | |
| M13 | Australian Ex T-Christmas Island | min | 0.3254 | 0.3432 | |
| V14 | Australian Ex T-Cocos Island | min | 0.3254 | 0.3432 | |
| V15 | Australian Ex T-Antartica | min | 0.3254 | 0.3432 | |
| / 16 | Austria | min | 0.7701 | 0.7879 | |
| M17 | Azerbaijan | min | 1.2634 | 1.2833 | |
| V18 | Bahamas | min | 0.3807 | 0.4170 | |
| V19 | Bahrain | min | 0.8097 | 0.8255 | |
| M20 | Bangladesh | min | 1.1659 | 1.1812 | |
| V121 | Barbados | min | 0.6856 | 0.7055 | |
| M22 | Belarus | min | 0.6824 | 0.7012 | |
| M23 | Belgium | min | 0.5282 | 0.5476 | |
| M24 | Belize | min | 0.7175 | 0.7343 | |
| M32 | Benin | min | 0.7509 | 0.7575 | |
| M33 | Bermuda | min | 0.4245 | 0.4306 | |
| M34 | Bhutan | min | 1.6380 | 1.6573 | |
| //35 //36 | Bolivia | min | 0.7115 | 0.7304 | |
| M30 M37 | Bosnia and Herzegovina | min | 0.9497 | 0.9676 | |
| из7 И38 | Botswana Brazil | min min | 0.8266 0.4750 | 0.8454 0.4873 | |
| изо ИЗ9 | British Virgin Islands | min | 0.4750 | 0.4873 | |
| vis <u>9</u> vi40 | Brunei | min | 0.0230 | 0.9218 | |
| M40 M41 | Bulgaria | min | 0.7789 | 0.7977 | |
| VI42 | Burkina Faso | min | 0.8161 | 0.8344 | |
| VI42 | Burundi | min | 2.0700 | 2.0878 | |
| M45 | Cambodia | min | 1.8257 | 1.8445 | |
| M46 | Cameroon | min | 0.9265 | 0.9383 | |
| V48 | Cape Verde Island | min | 0.9974 | 1.0168 | |
| V49 | Cayman Island | min | 0.5580 | 0.5610 | |
| M50 | Central African Rep. | min | 1.8483 | 1.8676 | |
| M51 | Chad | min | 2.4987 | 2.5165 | |
| M52 | Chile | min | 0.5058 | 0.5247 | |
| M53 | China | min | 0.4190 | 0.4379 | |

| M55 | Colombia | min | 0.0400 | 0.0000 | |
|------|---------------------|------------|--------|--------|--|
| M56 | Colombia Comoros | min | 0.6496 | 0.6886 | |
| M57 | Congo | min min | 0.8648 | 0.8999 | |
| | | | | 1.7810 | |
| M59 | Costa Rica | min | 1.7663 | | |
| M60 | Croatia | min | 0.7307 | 0.7501 | |
| M62 | Cyprus | min | 0.6762 | 0.6956 | |
| M63 | Czech Republic | min | 0.6401 | 0.6580 | |
| M64 | Denmark | min | 0.4793 | 0.4982 | |
| M66 | Djibouti | min | 1.1442 | 1.1636 | |
| M67 | Dominica | min | 0.6816 | 0.7000 | |
| M68 | Dominican Republic | min | 0.3006 | 0.3137 | |
| M70 | Ecuador | min | 0.8434 | 0.8634 | |
| M71 | Egypt | min | 0.8948 | 0.8988 | |
| M72 | El Salvador | min | 0.6570 | 0.6677 | |
| M73 | Equatorial Guinea | min | 2.0416 | 2.0509 | |
| M74 | Eritrea | min | 1.3404 | 1.3582 | |
| M75 | Estonia | min | 1.1004 | 1.1193 | |
| M76 | Ethiopia | min | 1.2746 | 1.2950 | |
| M77 | Faeroe Islands | min | 0.6644 | 0.6822 | |
| M79 | Fiji Islands | min | 1.0097 | 1.0281 | |
| M80 | Finland | min | 0.4972 | 0.5120 | |
| M81 | France | min | 0.2981 | 0.3170 | |
| M82 | French Antilles | min | 0.5193 | 0.5387 | |
| M83 | French Guiana | min | 0.8827 | 0.9006 | |
| M84 | French Polynesia | min | 1.7484 | 1.7673 | |
| M85 | Gabon | min | 1.3255 | 1.3444 | |
| M86 | Gambia | min | 0.7425 | 0.7578 | |
| M87 | Georgia | min | 1.0133 | 1.0311 | |
| M88 | Germany | min | 0.3181 | 0.3370 | |
| M89 | Ghana | min | 0.7834 | 0.7926 | |
| M90 | Gibraltar | min | 1.0054 | 1.0248 | |
| M91 | Greece | min | 0.5468 | 0.5656 | |
| M92 | Greenland | min | 0.5837 | 0.5929 | |
| M93 | Grenada | min | 0.6866 | 0.7040 | |
| M94 | Guadeloupe | min | 0.6505 | 0.6708 | |
| M97 | Guatemala | min | 0.4185 | 0.4062 | |
| M98 | Guinea | min | 1.5799 | 1.5992 | |
| M99 | Guinea Bissau | min | 1.2635 | 1.2824 | |
| M100 | Guyana | min | 0.9959 | 1.0097 | |
| M101 | Haiti | min | 0.7784 | 0.7937 | |
| M102 | Honduras | min | 0.8171 | 0.8329 | |
| M103 | Hong Kong | min | 0.1990 | 0.2072 | |
| M104 | Hungary | min | 0.5102 | 0.5296 | |
| M105 | Iceland | min | 0.7389 | 0.7582 | |
| M106 | India | min | 0.9111 | 0.9305 | |
| M108 | Indonesia | min | 0.6943 | 0.7147 | |
| M110 | Iran | min | 1.1042 | 1.1062 | |
| M111 | Iraq | min | 1.5757 | 1.5910 | |
| M112 | Ireland | min | 0.5975 | 0.6164 | |
| M113 | Israel | min | 0.6725 | 0.6903 | |
| M114 | Italy | min | 0.5741 | 0.5935 | |
| M115 | Ivory Coast | min | 1.4355 | 1.4508 | |
| M116 | Jamaica | min | 0.6035 | 0.6273 | |
| M117 | Japan | min | 0.2502 | 0.2584 | |
| M118 | Jordan | min | 0.9967 | 1.0028 | |
| M119 | Kazakhstan | min | 0.9599 | 0.9793 | |
| M120 | Kenya | min | 0.8603 | 0.8802 | |
| | Korea, South | | 0.5240 | 0.5433 | |

| M124 | Kuwait | min | 0.9700 | 0.0964 | |
|--------------|----------------------|------------|--------|--------|--|
| M124 M125 | Kyrgyzstan | min min | 1.4308 | 0.9864 | |
| M125 M126 | | min | 1.8963 | 1.9157 | |
| M126 M127 | Laos Latvia | | 1.0903 | | |
| M127 M128 | | min | | 1.1909 | |
| | Lebanon | min | 0.9550 | 0.9698 | |
| M129 | Lesotho | min | 0.8455 | 0.8634 | |
| M130 | Liberia | min | 0.6759 | 0.7019 | |
| M131 | Libya | min | 1.3093 | 1.3287 | |
| M132 | Liechtenstein | min | 0.9706 | 0.9895 | |
| M133 | Lithuania | min | 0.9597 | 0.9786 | |
| M134 | Luxembourg | min | 0.5196 | 0.5374 | |
| M135 | Macao | min | 0.9934 | 1.0112 | |
| M136 | Macedonia | min | 1.0227 | 1.0406 | |
| M137 | Madagascar | min | 3.5561 | 3.5739 | |
| M138 | Malawi | min | 0.7290 | 0.7468 | |
| M139 | Malaysia | min | 0.5046 | 0.5235 | |
| M140 | Maldives | min | 1.3099 | 1.3292 | |
| M141 | Mali Republic | min | 1.2085 | 1.2263 | |
| M142 | Malta | min | 0.8839 | 0.9017 | |
| M143 | Marshall Islands | min | 0.5193 | 0.5387 | |
| M144 | Martinique | min | 0.5193 | 0.5387 | |
| M145 | St. Barthelemy | min | 0.5193 | 0.5387 | |
| M146 | St. Martin | min | 0.5193 | 0.5387 | |
| M147 | Mauritania | min | 1.0485 | 1.0683 | |
| M148 | Mauritius | min | 1.4423 | 1.4617 | |
| M150 | Mexico | min | 0.2776 | 0.2836 | |
| M150 M152 | Moldova | min | 1.0629 | 1.0822 | |
| M152 M153 | Monaco | | 0.6596 | 0.6683 | |
| M153 M154 | | min | | | |
| | Mongolia | min | 1.7511 | 1.7705 | |
| M155 M156 | Montserrat | min | 0.7549 | 0.7585 | |
| | Morocco | min | 1.1297 | 1.1450 | |
| M157 | Mozambique | min | 1.3759 | 1.3948 | |
| M158 | Myanmar | min | 2.6735 | 2.6929 | |
| M159 | Namibia | min | 0.7973 | 0.8090 | |
| M161 | Nepal | min | 1.0222 | 1.0401 | |
| M162 | Netherlands | min | 0.3720 | 0.3909 | |
| M163 | Netherlands Antilles | min | 0.5346 | 0.5707 | |
| M166 | New Caledonia | min | 1.1473 | 1.1642 | |
| M167 | New Zealand | min | 1.0143 | 1.0337 | |
| M168 | Nicaragua | min | 0.8051 | 0.8234 | |
| M169 | Niger | min | 1.3121 | 1.3177 | |
| M170 | Nigeria | min | 1.0565 | 1.0754 | |
| M173 | Norway | min | 0.4013 | 0.4202 | |
| M174 | Oman | min | 1.1480 | 1.1526 | |
| M176 | Pakistan | min | 1.0079 | 1.0283 | |
| M177 | Palau | min | 1.5707 | 1.5896 | |
| M178 | Panama | min | 0.7169 | 0.7343 | |
| M179 | Papua New Guinea | min | 0.8849 | 0.8952 | |
| M180 | Paraguay | min | 0.8116 | 0.8295 | |
| M181 | Peru | min | 0.5065 | 0.5237 | |
| M182 | Philippines | min | 0.5849 | 0.6073 | |
| M183 | Poland | min | 0.6904 | 0.7082 | |
| M184 | Portugal | min | 0.3500 | 0.3615 | |
| M185 | Qatar | min | 0.9650 | 0.9848 | |
| M186 | Reunion Island | min | 1.2908 | 1.3056 | |
| M187 | Romania | min | 0.7129 | 0.7322 | |
| | | | | | |
| M188 | Russia | min | 0.9471 | 0.9665 | |

| M190 | San Marino | min | 1.3056 | 1.3204 | |
|------|--------------------------------|-----|--------|--------|--|
| M191 | Sao Tome and Principe | min | 1.5172 | 1.5376 | |
| M192 | Saudi Arabia | min | 1.0210 | 1.0389 | |
| M193 | Senegal Republic | min | 1.4815 | 1.4824 | |
| M194 | Seychelles Republic | min | 1.3743 | 1.3850 | |
| M195 | Sierra Leone | min | 0.9572 | 0.9761 | |
| M196 | Singapore | min | 0.4521 | 0.4908 | |
| M197 | Slovakia | min | 0.6415 | 0.6594 | |
| M198 | Slovenia | min | 0.8465 | 0.8644 | |
| M201 | South Africa | min | 0.4646 | 0.4796 | |
| M202 | Spain | min | 0.5454 | 0.5648 | |
| M203 | Sri Lanka | min | 0.9740 | 0.9781 | |
| M205 | St. Kitts | min | 0.6217 | 0.6395 | |
| M206 | St. Lucia | min | 0.6737 | 0.6920 | |
| M207 | St. Pierre and Miquelon | min | 1.0988 | 1.1166 | |
| M208 | St. Vincent and the Grenadines | min | 0.7482 | 0.7660 | |
| M209 | Sudan | min | 1.2520 | 1.2698 | |
| M210 | Suriname | min | 1.2874 | 1.3001 | |
| M211 | Swaziland | min | 0.9092 | 0.9270 | |
| M212 | Sweden | min | 0.2741 | 0.2919 | |
| M213 | Switzerland | min | 0.4937 | 0.5126 | |
| M214 | Syria | min | 1.0665 | 1.0854 | |
| M215 | Taiwan | min | 0.5941 | 0.6068 | |
| M216 | Tajikistan | min | 0.7761 | 0.7955 | |
| M217 | Tanzania | min | 0.8102 | 0.8280 | |
| M218 | Thailand | min | 0.7620 | 0.7803 | |
| M219 | Тодо | min | 1.2973 | 1.3171 | |
| M221 | Tonga Island | min | 1.5671 | 1.5865 | |
| M222 | Trinidad and Tobago | min | 0.7666 | 0.7844 | |
| M223 | Tunisia | min | 0.7991 | 0.8180 | |
| M224 | Turkey | min | 0.6513 | 0.6707 | |
| M225 | Turkmenistan | min | 1.8499 | 1.8647 | |
| M226 | Turks and Caicos Islands | min | 0.7154 | 0.7352 | |
| M228 | Uganda | min | 0.8139 | 0.8313 | |
| M229 | Ukraine | min | 0.7124 | 0.7312 | |
| M230 | United Arab Emirates | min | 0.6584 | 0.6782 | |
| M231 | United Kingdom | min | 0.3366 | 0.3419 | |
| M232 | Uruguay | min | 0.8787 | 0.8940 | |
| M233 | Uzbekistan | min | 0.8183 | 0.8377 | |
| M234 | Vanuatu | min | 1.9952 | 2.0099 | |
| M236 | Venezuela | min | 0.5452 | 0.5575 | |
| M237 | Vietnam | min | 1.1764 | 1.1805 | |
| M239 | Western Samoa | min | 0.9379 | 0.9563 | |
| M240 | Yemen | min | 1.0080 | 1.0444 | |
| M242 | Zaire | min | 0.8675 | 0.8822 | |
| M243 | Zambia | min | 0.8861 | 0.9028 | |
| M244 | Zimbabwe | min | 1.1272 | 1.1466 | |

| Exhibit 3- Price Sched | ule |
|---|---|
| Name: Verizon Business Network Services Inc., o/b/o Isiness Services | MCI Communications Services Inc., d/b/a |
| NA to network services | Prompt Payment |
| | r Name: Verizon Business Network Services Inc., o/b/o Isiness Services |

UNIT PRICING: ISDN PRI Related Services

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| | icing. ISDN PRI related Services | | | |
|-----|---|----|----------|---------------|
| | Virtual Foreign Exchange (VFX) PRI or T1 (includes | | | |
| V1 | LNP and FSLC) | ea | \$695.00 | \$ 0 |
| V2 | Local - Disaster Recovery Routing | ea | \$200.00 | \$0 |
| V3 | Local - Call Overflow Routing | ea | \$0.00 | \$0.00 |
| | ISDN PRI - Statewide (includes LNP and | | | * ~ ~~ |
| V4 | FSLCIEUCL) | ea | \$350.00 | \$0.00 |
| | Telecommunications Services Priority (TSP) Priority Restoration per Circuit without Local Access | | | |
| V5 | Coordination (on-net VzB circuit) | ea | \$16.00 | \$305.00 |
| | Telecommunications Services Priority (TSP) Priority | | | |
| | Restoration per PRI with one non-VzB local access | | | |
| V6 | channel coordination | ea | \$16.00 | \$710.00 |
| | Telecommunications Services Priority (TSP) Priority | | | |
| | Restoration per local access coordination - CT | | | |
| V7 | | ea | \$9.15 | \$105.03 |
| | Telecommunications Services Priority (TSP) | | | |
| | Emergency/Essential Provisioning per Circuit | | | |
| | without Local Access Coordination (on-net VzB | | | |
| V8 | circuit) | ea | \$0.00 | \$460.00 |
| | Telecommunications Services Priority (TSP) | | | |
| | Emergency/Essential Provisioning per PRI with one | | | |
| V9 | non-VzB local access channel | ea | \$0.00 | \$715.00 |
| | Telecommunications Services Priority (TSP) | | | |
| | Emergency/Essential Provisioning per local access | | | |
| V10 | coordination - CT | ea | \$118.02 | \$0.00 |
| | Telecommunications Services Priority (TSP) Change | | | |
| | Charges per Circuit without Local Access | | | |
| V11 | Coordination on-net VzB circuit)* | ea | \$0.00 | \$45.00 |
| | Telecommunications Services Priority (TSP) Change | | | |
| | Charge per Circuit with one local access channel | | | |
| V12 | coordination* | ea | \$0.00 | \$195.00 |
| | Telecommunications Services Priority (TSP) Change | | | |
| | Charge per Circuit for each additional local access | | | |
| V13 | coordination* | ea | \$0.00 | \$195.00 |
| | Telecommunications Services Priority (TSP) Change | | | |
| V14 | Charge per local access - CT* | ea | \$0.00 | \$65.80 |
| | Remote Cali Forward (RCF) per Telephone Number | | | |
| V15 | per Path | ea | \$20.00 | \$0.00 |
| | | | | |

| | Manual Remote Call Forward for 1 to 10 numbers | | | |
|-----|---|----|----------|------------|
| V16 | | ea | \$50.00 | \$750.00 |
| | Automatic Trunk Overflow Outside the MCI Switch | | | |
| V17 | (per path per month) | ea | \$20.00 | \$0.00 |
| V18 | Manual Trunk Overflow up to 100 Numbers | ea | \$200.00 | \$1,000.00 |
| V19 | Expedite Fee (See Nate I) | ea | \$0.00 | \$600.00 |
| V20 | Inbound Caller ID with Name | ec | \$60.00 | \$0.00 |
| | | | | |

* Change charges apply when the TSP Priority Level for a circuit changes Note 1: Verizon Business shall notify the DAS BEST Telecomm Admin Group (TAG) if any telecomm service request order would require an expedite fee. The fee will only be authorized if the TAG provides advance written approval of the expedite fee for that request.

| Delivery: | Name: Windstream | | | | | |
|---|--|---|--|------------------------|---------------------------------|---|
| | | | | | | Prompt Payment Net 20 |
| Indicate w | rring Charges whether non-recurring charges will be waived for the r's prices offerings shall be valid for the term of the | | | | | |
| UNIT PF | ICING: ISDN PRI with Direct Inward Dia | ling (| DID): | | | |
| ltem Number | Description | | Unit | | nthly ing Cost | Non-Recurring Cost |
| A1 | ISDN PRI | | 1 | \$ | 200.00 | \$- |
| A2 | DID Telephone Numbers (Blocks of 20 Numbers) | | 1 | \$ | 2.05 | |
| A3 A4 | Federal Subscriber Line Charge* Access Recovery** Optional Services: | | 1 | \$ \$ | 46.00 15.00 | \$ - \$ - |
| A5 | Foreign Exchange DID Numbers (per exchange) | | 1 | \$ | 100.00 | \$ - |
| A6 | Direct Trunk Overflow | | 1 | \$ | 34.95 | \$ - |
| A7 A8 | PS ALI CPNI Billing | | 1 | \$ \$ | 25.00 25.00 | |
| | * Invoice will include promotional credit | | 1 | \$ | (46.00) | Ψ |
| Item Number | RICING: Intrastate, Interstate, Internation | | Unit | Dedic Dedica | ated to ated Per ate Cost | Dedicated to Switched Per Minute Cost |
| B1 | Intrastate Long Distance | | 1 | \$ | 0.01 | |
| B2 | Interstate Long Distance Optional Long Distance Call Pack (Blocks of 1000 minutes) | | 1 | \$ | 0.01 | Overage Rete |
| B3 | 1000 to 50,000 MOU per month | | 1 | \$20 each | block | Overage Rate \$ 0.033 |
| B4 | 51,000 to 100,000 MOU per month | | 1 | \$18 each | | \$ 0.027 |
| B5 B6 | 100,001 to 250,000 MOU per month 251,000 + MOU per month | | 1 | \$15 each \$10 each | | \$ 0.018 \$ 0.011 |
| | International Long Distance (Itemize by Country): | | | ¢ro odon | bioon | ¢ 0.011 |
| <u> </u> | Afghanistan | \$ | 0.7650 | | | |
| | Albania | ¢ | 0.3000 | | | |
| B4 | Albania Algeria | \$ \$ | 0.2380 | | | |
| B4 B5 B6 | Algeria Amer Somoa | \$ | 0.4823 | | | |
| B4 B5 B6 B7 | Algeria Amer Somoa Andorra | \$ \$ \$ | 0.4823 0.0978 | | | |
| B4 B5 B6 B7 B8 | Algeria Amer Somoa | \$ | 0.4823 | | | |
| B4 B5 B6 B7 B8 B9 B10 | Algeria Amer Somoa Andorra Angola Antarctica Casey Antarctica Norfolk Island | \$ \$ \$ \$ \$ \$ \$ \$ | 0.4823 0.0978 0.3825 2.2069 0.9700 | | | |
| B4 B5 B6 B7 B8 B9 B10 B11 | Algeria Amer Somoa Andorra Angola Antarctica Casey Antarctica Norfolk Island Antarctica Scott | \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ | 0.4823 0.0978 0.3825 2.2069 0.9700 0.9700 | | | |
| B4 B5 B6 B7 B8 B9 B10 B11 B12 B13 | Algeria Amer Somoa Andorra Angola Antarctica Casey Antarctica Norfolk Island | \$ \$ \$ \$ \$ \$ \$ \$ | 0.4823 0.0978 0.3825 2.2069 0.9700 0.9700 0.0560 0.0198 | | | |
| B4 B5 B6 B7 B8 B9 B10 B11 B12 B12 B13 B14 | Algeria Amer Somoa Andorra Angola Antarctica Casey Antarctica Norfolk Island Antarctica Scott Argentina Argentina Buenos Aires Armenia | \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ | 0.4823 0.0978 0.3825 2.2069 0.9700 0.9700 0.0560 0.0198 0.2189 | | | |
| B4 B5 B6 B7 B8 B9 B10 B11 B12 B12 B13 B14 B15 | Algeria Amer Somoa Andorra Angola Antarctica Casey Antarctica Norfolk Island Antarctica Scott Argentina Argentina Buenos Aires Armenia Armenia Armenia Yerevan | \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ | 0.4823 0.0978 0.3825 2.2069 0.9700 0.9700 0.0560 0.0198 0.2189 0.2189 | | | |
| B4 B5 B6 B7 B8 B9 B10 B11 B12 B13 B14 B15 B16 B17 | Algeria Amer Somoa Andorra Angola Antarctica Casey Antarctica Norfolk Island Antarctica Scott Argentina Argentina Buenos Aires Armenia | \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ | 0.4823 0.0978 0.3825 2.2069 0.9700 0.9700 0.0560 0.0198 0.2189 | | | |
| B3 B4 B5 B6 B7 B8 B9 B10 B11 B12 B13 B14 B15 B16 B17 B18 B16 B17 B18 | AlgeriaAmer SomoaAndorraAngolaAntarctica CaseyAntarctica Norfolk IslandAntarctica ScottArgentinaArgentina Buenos AiresArmeniaArmeniaArubaAscension IslandAustralia | \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ | 0.4823 0.0978 0.3825 2.2069 0.9700 0.0560 0.0198 0.2189 0.2189 0.2380 2.7671 0.0399 | | | |
| B4 B5 B6 B7 B8 B9 B10 B11 B12 B13 B14 B15 B14 B15 B16 B17 B18 B19 | AlgeriaAmer SomoaAndorraAngolaAntarctica CaseyAntarctica Norfolk IslandAntarctica ScottArgentinaArgentina Buenos AiresArmeniaArmeniaArubaAscension IslandAustraliaAustria | \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ | 0.4823 0.0978 0.3825 2.2069 0.9700 0.0560 0.0198 0.2189 0.2189 0.2380 2.7671 0.0399 0.0569 | | | |
| B4 B5 B6 B7 B8 B9 B10 B11 B12 B13 B14 B15 B14 B15 B16 B17 B18 B19 B20 B21 | AlgeriaAmer SomoaAndorraAngolaAntarctica CaseyAntarctica Norfolk IslandAntarctica ScottArgentinaArgentina Buenos AiresArmeniaArmeniaArubaAscension IslandAustralia | \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ | 0.4823 0.0978 0.3825 2.2069 0.9700 0.0560 0.0198 0.2189 0.2189 0.2380 2.7671 0.0399 0.0569 0.0478 0.3925 | | | |
| B4 B5 B6 B7 B8 B9 B10 B11 B12 B13 B14 B15 B14 B15 B16 B17 B18 B19 B20 B21 B22 | AlgeriaAmer SomoaAndorraAngolaAntarctica CaseyAntarctica Norfolk IslandAntarctica ScottArgentinaArgentina Buenos AiresArmeniaArubaAscension IslandAustraliaAustriaAustria ViennaAzerbaijanBahrain | \$ \$ | 0.4823 0.0978 0.3825 2.2069 0.9700 0.0560 0.0198 0.2189 0.2189 0.2380 2.7671 0.0399 0.0569 0.0478 0.3925 0.3825 | | | |
| B4 B5 B6 B7 B8 B9 B10 B11 B12 B13 B14 B15 B14 B15 B16 B17 B18 B19 B20 B21 | AlgeriaAmer SomoaAndorraAngolaAntarctica CaseyAntarctica Norfolk IslandAntarctica ScottArgentinaArgentina Buenos AiresArmeniaArmeniaArubaAscension IslandAustraliaAustriaAustria ViennaAzerbaijan | \$ \$ | 0.4823 0.0978 0.3825 2.2069 0.9700 0.0560 0.0198 0.2189 0.2189 0.2380 2.7671 0.0399 0.0569 0.0478 0.3925 | | | |

| EXHI | |
|------|---|
| PRIC | F |

| | Belarus Belgium | \$ 0.4486 \$ 0.0313 | |
|------------|--------------------------------|------------------------|--|
| | Belgium Belize | \$ 0.0313 | |
| CHEDULE | Benin | \$ 0.3478 | |
| B30 | Bhutan | \$ 0.3145 | |
| B31 | Bolivia | \$ 0.2763 | |
| B32 | Bolivia La Paz | \$ 0.1615 | |
| B33 | Bosnia / Herzegovina | \$ 0.2890 | |
| B34 | Botswana | \$ 0.2210 | |
| B35 | Brazil | \$ 0.0784 | |
| B36 | Brazil, Belo Horizonte | \$ 0.0365 | |
| B37 | Brazil, Rio | \$ 0.0385 | |
| B38 | Brazil, Sao Paulo | \$ 0.0365 | |
| B39 | Brunei | \$ 0.1530 | |
| B40 | Bulgaria | \$ 0.1615 | |
| B41 | Burkino Faso | \$ 0.4363 | |
| B42 | Burma/Myanmar | \$ 0.7183 | |
| B43 | Burundi | \$ 0.3358 | |
| B44 | Cambodia | \$ 0.5738 | |
| B45 | Cameroon | \$ 0.4590 | |
| B46 | Cameroon, Douala | \$ 0.4590 | |
| B47 B48 | Cape Verde | \$ 0.5738 \$ 0.8122 | |
| B48 B49 | Central Africa | \$ 0.8122 \$ 0.6750 | |
| B49 B50 | Chad Chile | \$ 0.6750 | |
| B51 | Chile, Santiago | \$ 0.0773 | |
| B52 | China Prc | \$ 0.0305 | |
| B53 | China Prc, Prc-Beijing | \$ 0.0248 | |
| B54 | China Prc, Prc-Shanghai | \$ 0.0315 | |
| B55 | China, Canton | \$ 0.0383 | |
| B56 | China, Fuzhou | \$ 0.0450 | |
| B57 | Christmas Island | \$ 0.7300 | |
| B58 | Cocos/Kellilng Island | \$ 0.0700 | |
| B59 | Colombia | \$ 0.1615 | |
| B60 | Colombia, Baranquilla | \$ 0.0850 | |
| B61 | Colombia, Bogota | \$ 0.0633 | |
| B62 | Colombia, Cali | \$ 0.0850 | |
| B63 | Colombia, Medellin | \$ 0.1445 | |
| B64 | Colombia, Pereira | \$ 0.1615 | |
| B65 | Comoros | \$ 0.6750 | |
| B66 | Comoros, Mayotte | \$ 0.6750 | |
| B67 | Congo | \$ 0.8805 | |
| B68 | Cook Island | \$ 1.4233 | |
| B69 | Costa Rica | \$ 0.1053 | |
| B70 | Croatia | \$ 0.1148 | |
| B71 | Cuba | \$ 1.8767 | |
| B72 | Cuba, Guantanamo Bay | \$ 1.5300 | |
| B73 | Cyprus | \$ 0.1360 | |
| B74 B75 | Czech | \$ 0.0680 | |
| B75 B76 | Czech Republic, Prague Denmark | \$ 0.0508 \$ 0.0281 | |
| B76 B77 | Denmark Diego Garcia | \$ 0.0281 | |
| B78 | Digo García Djibouti | \$ 0.7621 | |
| B79 | Ecuador | \$ 0.2890 | |
| B80 | Ecuador, Cuenca | \$ 0.2475 | |
| B81 | Ecuador, Guayaquil | \$ 0.2475 | |
| B82 | Ecuador, Quito | \$ 0.2765 | |
| B83 | Egypt | \$ 0.3145 | |
| B84 | Egypt, Cairo | \$ 0.3145 | |
| B85 | El Salvador | \$ 0.3987 | |
| B86 | Equatorial Guinea | \$ 0.5568 | |
| B87 | Eritrea | \$ 0.6715 | |
| B88 | Estonia | \$ 0.0595 | |
| B89 | Ethiopia | \$ 0.6715 | |
| B90 | Faeroe Islands | \$ 0.2593 | |
| B91 | Falkland Islands | \$ 1.5524 | |
| B92 | Fiji Islands | \$ 0.5270 | |
| B93 | Finland | \$ 0.0922 | |
| | France | \$ 0.0267 | |
| B94 | | φ 0.0±0. | |

| B96 | French Antilles | \$ 0.1907 | |
|--------------|-----------------------------------|-------------------------|------|
| | French Guiana | \$ 0.2678 | |
| CHEDULE | French Polynesia | \$ 0.4744 | |
| в99 В100 | Gabon Gambia | \$ 0.3150 \$ 0.7091 | |
| B100 B101 | | \$ 0.7091 \$ 0.1360 | |
| B101 B102 | Georgia | \$ 0.1360 | |
| B102 B103 | Germany Germany, Frankfurt | \$ 0.0269 | |
| B103 B104 | Ghana | \$ 0.3682 | |
| B105 | Gibraltar | \$ 0.1445 | |
| B106 | Gilbert Island/Kiribati | \$ 1.2950 | |
| B107 | Greece | \$ 0.0595 | |
| B108 | Greece, Athens | \$ 0.0385 | |
| B109 | Greenland | \$ 1.0074 | |
| B110 | Guadeloupe | \$ 0.1743 | |
| B111 | Guatemala | \$ 0.3136 | |
| B112 | Guinea | \$ 0.7589 | |
| B113 | Guinea Bissau | \$ 1.1475 | |
| B114 | Guyana | \$ 0.5950 | |
| B115 | Haiti | \$ 0.4549 | |
| B116 | Honduras | \$ 0.5653 | |
| B117 | Hong Kong | \$ 0.0308 | |
| B118 B119 | Hungary | \$ 0.0850 \$ 0.0550 | |
| B119 B120 | Iceland India | \$ 0.0550 | |
| B120 B121 | India Ahmedabad | \$ 0.1870 | |
| B121 B122 | India Bangalore | \$ 0.2380 | |
| B122 | India Baroda | \$ 0.2380 | |
| B124 | India Bombay | \$ 0.1870 | |
| B125 | India Calcutta | \$ 0.2380 | |
| B126 | India Hyderabad | \$ 0.2380 | |
| B127 | India Madras | \$ 0.2380 | |
| B128 | India New Delhi | \$ 0.2380 | |
| B129 | Indonesia | \$ 0.1552 | |
| B130 | Indonesia Jakarta | \$ 0.0765 | |
| B131 | Indonesia Surabaya | \$ 0.0765 | |
| B132 | Inmarsat (AOR) | \$ 7.3150 | |
| B133 B134 | Inmarsat (IOR) | \$ 10.1250 \$ 7.1740 | |
| B135 | Inmarsat (POR) Inmarsat (WAT) | \$ 13.3548 | |
| B136 | Iran | \$ 0.2210 | |
| B137 | Iraq | \$ 0.6970 | |
| B138 | Ireland | \$ 0.0385 | |
| B139 | Ireland, Dublin | \$ 0.0303 | |
| B140 | Iridium | \$ 6.6288 | |
| B141 | Israel | \$ 0.0303 | |
| B142 | Israel Tel Aviv | \$ 0.0303 | |
| B143 | Italy | \$ 0.0322 | |
| B144 | Italy Milan | \$ 0.0321 | |
| B145 | Italy Rome | \$ 0.0320 | |
| B146 B147 | Italy Vatican City Ivory Coast | \$ 0.1051 \$ 0.4519 | |
| B147 B148 | Japan | \$ 0.4519 \$ 0.0518 | |
| в140 В149 | Japan Japan Military | \$ 0.0518 | |
| B150 | Japan Nagoya | \$ 0.0550 | |
| B150 B151 | Japan Osaka | \$ 0.0531 | |
| B152 | Japan Sapporo | \$ 0.0517 | |
| B153 | Japan Tokyo | \$ 0.0536 | |
| B154 | Jordan | \$ 0.3273 | |
| B155 | Kazakhstan | \$ 0.3145 | |
| B156 | Kenya | \$ 0.4803 | |
| B157 | Korea (North) | \$ 1.1475 | |
| B158 | Korea (South) | \$ 0.0325 | |
| B159 | Korea (South) Mobile | \$ 0.0896 | |
| B160 | Korea (South) Seoul | \$ 0.0357 | |
| B161 B162 | Kuwait | \$ 0.1913 \$ 0.2763 | |
| B162 B163 | Kygyzstan Laos | \$ 0.2763 \$ 0.3528 | |
| B164 | Latvia | \$ 0.3528 | |
| B164 | | | |

| EXH | IB |
|------|----|
| PRIC | CE |

| B166 | Lesotho | \$ 0.3507 | |
|-----------------------------|------------------------------|------------------------|---|
| 1 <mark>7 39,7</mark> SP-16 | Liberia | \$ 0.6078 | |
| | Libya | \$ 0.5031 | |
| | | \$ 0.1332 | |
| B170 B171 | Lithuania | \$ 0.1828 \$ 0.0468 | |
| B171 B172 | Luxembourg Macao | \$ 0.0468 \$ 0.1063 | |
| B172 B173 | Macedonia | \$ 0.3443 | |
| B174 | Madagascar | \$ 0.7459 | |
| B175 | Malawi | \$ 0.2030 | |
| B176 | Malaysia | \$ 0.0468 | |
| B177 | Malaysia Kuala Lumpar | \$ 0.0468 | |
| B178 | Maldives | \$ 0.9894 | |
| B179 | Mali Republic | \$ 0.4803 | |
| B180 | Malta | \$ 0.3060 | |
| B181 | Marshall Islands | \$ 0.5823 | |
| B182 | Mauritania | \$ 0.5738 | |
| B183 | Mauritius | \$ 0.4505 | |
| B184 | Mayotte | \$ 0.6750 | |
| B185 | Mexico | \$ 0.1243 | |
| B186 | Mexico, Guadalajara | \$ 0.0277 | |
| B187 | Mexico, Mexico City | \$ 0.0249 | |
| B188 | Mexico, Monterrey | \$ 0.0245 | |
| B189 | Mexico, On-Net EA | \$ 0.0709 | |
| B190 | Micronesia | \$ 0.5738 | |
| B191 B192 | Moldova | \$ 0.2786 | |
| | Monaco | \$ 0.0850 | |
| B193 B194 | Monaco France Mongolia | \$ 0.0850 \$ 0.2763 | |
| B194 B195 | | \$ 0.2763 \$ 0.5050 | |
| B195 B196 | Morocco Mozambique | \$ 0.2380 | |
| B190 B197 | Nahodka | \$ 2.4419 | |
| B198 | Namibia | \$ 0.2210 | |
| B199 | Nauru | \$ 2.2500 | |
| B200 | Nepal | \$ 0.4038 | |
| B201 | Netherlands | \$ 0.0355 | |
| B202 | Netherlands Amsterdam | \$ 0.0353 | |
| B203 | Netherlands Antilles | \$ 0.2763 | |
| B204 | New Caledonia | \$ 0.6333 | |
| B205 | New Zealand | \$ 0.0288 | |
| B206 | Nicaragua | \$ 0.3443 | |
| B207 | Niger Republic | \$ 0.3414 | |
| B208 | Nigeria | \$ 0.2218 | |
| B209 | Nigeria Lagos | \$ 0.2075 | |
| B210 | Niue Island | \$ 1.9150 | |
| B211 | Norway | \$ 0.0315 | |
| B212 | Oman | \$ 0.4675 | |
| B213 | Pakistan | \$ 0.4293 | |
| B214 | Pakistan Karachi | \$ 0.4293 | |
| B215 | Palau Republic | \$ 0.6418 | _ |
| B216 B217 | Palestine | \$ 0.4043 | |
| B217 B218 | Panama Papua New Guinea | \$ 0.1183 \$ 1.2714 | |
| B218 B219 | Papua New Guinea Paraguay | \$ 0.2593 | |
| B219 B220 | Paraguay Ascuncion | \$ 0.2593 | |
| B220 B221 | Peru | \$ 0.1233 | |
| B221 B222 | Peru, Lima | \$ 0.0498 | |
| B223 | Philippines | \$ 0.2975 | |
| B224 | Philippines Manila | \$ 0.2975 | |
| B225 | Philippines Spec. Svcs | \$ 0.2975 | |
| B226 | Poland | \$ 0.0490 | |
| B227 | Poland Warsaw | \$ 0.0468 | |
| B228 | Portugal | \$ 0.0468 | |
| B229 | Portugal Lisbon | \$ 0.0468 | |
| B230 | Portugal Madeira | \$ 0.0468 | |
| B231 | Qatar | \$ 0.5568 | |
| B232 | Reunion Island | \$ 0.2210 | |
| B233 | Romania | \$ 0.2125 | |
| B234 | Romania Buckharest | \$ 0.1530 | |
| B235 | | \$ 0.0978 | |

B305

Zimbabwe

| B236 | Russia Moscow | \$ 0.03 | 18 | |
|--------------------|--------------------------------|--------------------|----|--|
| 1 37,75P-16 | Russia Overlay | \$ 0.11 | 50 | |
| SCHEDULE | Russia St. Petersburg | \$ 0.02 | 98 | |
| B239 | Rwanda | \$ 0.28 | | |
| B240 | San Marino | \$ 0.05 | | |
| B241 | Sao Tome | \$ 0.38 | | |
| B242 | Saudi Arabia | \$ 0.40 | | |
| B243 | Saudi Arabia Dharan | \$ 0.38 | | |
| B244 | Saudi Arabia Jeddah | \$ 0.38 | | |
| B245 | Saudi Arabia Ryadh | \$ 0.38 | | |
| B246 | Senegal | \$ 0.48 | | |
| B247 | Seychelles Island | \$ 0.40 | | |
| B248 | Sierra Leone | \$ 0.86 | | |
| B249 | Singapore | \$ 0.02 | | |
| B250 | Slovakia | \$ 0.11 | | |
| B251 | Slovenia Colores to the set | \$ 0.11 | | |
| B252 | Solomon Islands | \$ 1.93 | | |
| B253 | Somalia | \$ 1.10 | | |
| B254 | South Africa | \$ 0.09 | | |
| B255 | South Africa Johannesburg | \$ 0.07 | | |
| B256 | Spain Spain Bergelene | \$ 0.02 | | |
| B257 | Spain Barcelona | \$ 0.02 | | |
| B258 | Spain Madrid | \$ 0.03 | | |
| B259 B260 | Sri Lanka St Helena | \$ 0.36 \$ 2.87 | | |
| B260 B261 | St Pierre/Miguelon | \$ 2.87 | | |
| B262 | Sudan | \$ 0.41 | | |
| B263 | | \$ 0.44 | | |
| B263 B264 | Suriname | \$ 0.57 | | |
| B265 | Swaziland Sweden | \$ 0.22 | | |
| B266 | Switzerland | \$ 0.03 | | |
| B200 B267 | Syria | \$ 0.54 | | |
| B268 | Taiwan | \$ 0.03 | | |
| B269 | Taiwan Kaohsiung | \$ 0.03 | | |
| B200 B270 | Taiwan Taipei | \$ 0.03 | | |
| B270 B271 | Taiwan, Tainan | \$ 0.03 | | |
| B272 | Tajikistan | \$ 0.48 | | |
| B273 | Tanzania | \$ 0.48 | | |
| B274 | Tanzania Zanzibar | \$ 2.36 | | |
| B275 | Thailand | \$ 0.17 | | |
| B276 | Thailand Bankok | \$ 0.10 | 63 | |
| B277 | Тодо | \$ 0.78 | | |
| B278 | Tokelau | \$ 1.35 | | |
| B279 | Tonga | \$ 0.80 | | |
| B280 | Tunisia | \$ 0.53 | | |
| B281 | Turkey | \$ 0.26 | | |
| B282 | Turkey Istanbul | \$ 0.17 | | |
| B283 | Turkmenistan | \$ 0.33 | | |
| B284 | Tuvalu | \$ 1.43 | | |
| B285 | Uganda | \$ 0.25 | | |
| B286 | Ukraine | \$ 0.22 | | |
| B287 | United Arab Emirates | \$ 0.33 | | |
| B288 | United Kingdom | \$ 0.01 | | |
| B289 | United Kingdom London | \$ 0.01 | | |
| B290 | Uruguay | \$ 0.20 | | |
| B291 | Uzbekistan | \$ 0.21 | 25 | |
| B292 | Vanuatu/New Hebridi | \$ 1.43 | 65 | |
| B293 | Vatican City | \$ 0.10 | | |
| B294 | Venezuela | \$ 0.10 | | |
| B295 | Venezuela Caracas | \$ 0.07 | | |
| B296 | Vietnam | \$ 0.60 | 35 | |
| B297 | Vietnam Ho Chi Minh | \$ 0.60 | | |
| B298 | Vietnam Hanoi | \$ 0.60 | | |
| B299 | Wallis/Futuna | \$ 1.59 | 80 | |
| B300 | Western Samao | \$ 0.60 | | |
| B301 | Yemen Arab | \$ 0.39 | 10 | |
| B302 | Yugoslavia/Serbia | \$ 0.21 | | |
| B303 | Zaire | \$ 0.58 | | |
| B304 | Zambia | \$ 0.19 | | |
| DOOF | Zimbahwa | ¢ 0.10 | 20 | |

0.1969

\$

| | cing: Directory Assistance | | | |
|-----------|---|------|--------------------|---------------|
| ltem | | | Monthly | |
| Number | Description | Unit | | |
| C1 | Description | | Recurring Cost | |
| C1 C2 | Interstate Directory Assistance | 1 | \$ 1.99 \$ 1.99 | |
| 02 | | | φ 1.00 | |
| Unit Pric | ing: Directory Listings | | | |
| | | | | |
| Item | | | Monthly | |
| Number | Description | Unit | Recurring Cost | |
| D1 | Initial Directory Listing | 1 | \$ - | |
| D2 D3 | Additional Directory Listing Foreign Directory Listing | 1 | \$ 1.65 \$ 5.50 | |
| 05 | | I | φ 5.50 | |
| UNIT PR | ICING: Overtime Costs | | | |
| | | | | |
| ltem | | | Monthly | |
| Number | Description | Unit | Recurring Cost | |
| E1 | N/A | | | |
| E2 E3 | | | | |
| LJ | | | | |
| UNIT PR | ICING: Surcharges and Fees | | | |
| ltem | | | Monthly | Non-Recurring |
| Number | Description | Unit | Recurring Cost | • |
| laumper | Service Orders Charges | Unit | s - | \$ 39.95 |

| Exhibit 3- P | rice Schedule | | | | |
|----------------------------|--|--|--|---|--------------------|
| Bidder Nam | ne: Windstream | | | | |
| Delivery: | | | | Prompt Payment | Terms: NET 45 Days |
| UNIT PR | ICING: ISDN PRI with Direct Inward Dial | ing (DID): | | | |
| ltem Number | Description | Unit | Monthly Recurring Cost | Non-Recurring Cost | |
| A1 | ISDN PRI | | \$ 200.00 | | |
| A2 | DID Telephone Numbers (Blocks of 20 Numbers) | 1 | \$ 2.05 | | |
| A3 | Federal Subscriber Line Charge | 1 | \$ 46.00 | \$- | |
| A4 | Access Recovery | 1 | \$ 15.00 | \$- | |
| | Optional Services: | | | | |
| A5 | Foreign Exchange DID Numbers (per exchange) | 1 | \$ 100.00 | + | |
| A6 A7 | Direct Trunk Overflow PS ALI | 1 | \$ 34.95 \$ 25.00 | | |
| A8 | CPNI Billing | 1 | \$ 25.00 \$ 25.00 | | |
| | | | ÷ | • | |
| Note- Windst pursuant to S | ream shall credit and issue an adjustment to the State for the Federation 8- Payments and Credits of this Contract, and Section 9.2- | eral Subscriber Li Surcharges and F | ne Charge and Acces ees of Exhibit 2. | ss Recovery charge | |
| UNIT PR | ICING: Intrastate, Interstate, Internation | al Long Dis | tance: | | |
| ltem Number | Description | Unit | Dedicated to Dedicated Per Minute Cost | Dedicated to Switched Per Minute Cost | |
| B1 | Intrastate Long Distance | 1 | \$ 0.02 | | |
| B2 | Interstate Long Distance | 1 | \$ 0.016 | | |
| B3 | Optional Long Distance Call Pack (Blocks of 1000 minutes) 1000 to 50,000 MOU per month | 1 | \$20 each block | Overage Rate \$ 0.033 | |
| B3 B4 | 51,000 to 100,000 MOU per month | 1 | \$18 each block | \$ 0.033 \$ 0.027 | |
| B5 | 100,001 to 250,000 MOU per month | 1 | \$15 each block | \$ 0.018 | |
| B6 | 251,000 + MOU per month | 1 | \$10 each block | \$ 0.011 | |
| | International Long Distance (Itemize by Country): | | | | |
| B3 | Afghanistan | \$ 0.7650 | | | |
| B4 B5 | Albania Algeria | \$ 0.3060 \$ 0.2380 | - | | |
| B6 | Amer Somoa | \$ 0.4823 | | | |
| B7 | Andorra | \$ 0.0978 | | | |
| B8 | Angola | \$ 0.3825 | | | |
| B9 | Antarctica Casey | \$ 2.2069 | | | |
| B10 B11 | Antarctica Norfolk Island Antarctica Scott | \$ 0.9700 \$ 0.9700 | | | |
| B12 | Argentina | \$ 0.0560 | | | |
| B13 | Argentina Buenos Aires | \$ 0.0198 | | | |
| B14 | Armenia | \$ 0.2189 | | | |
| B15 | Armenia Yerevan | \$ 0.2189 | | | |
| B16 | Aruba | \$ 0.2380 | | | |
| B17 B18 | Ascension Island Australia | \$ 2.7671 \$ 0.0399 | | | |
| B19 | Austria | \$ 0.0569 | | | |
| B20 | Austria Vienna | \$ 0.0478 | | | |
| B21 | Azerbaijan | \$ 0.3925 | | | |
| B22 | Bahrain | \$ 0.3825 | | | |
| B23 | Bangladesh | \$ 0.3060 | | | |
| B24 B25 | Bangladesh Chittagong Bangladesh Dhaka | \$ 0.3060 \$ 0.1063 | - | | |
| B26 | Belarus | \$ 0.4486 | 1 | | |
| B27 | Belgium | \$ 0.0313 | | | |

| 80.880.947199980.9Statu33.3478881.9Statu33.3478881.9Statu33.9158881.9Statu33.9158881.8Mana/Intragania30.20108881.8Mana/Intragania30.0058881.8Mana/Intragania30.0058881.8Mana/Intragania30.0058881.8Mana/Intragania30.0058881.9Mana/Intragania30.9058881.9Mana/Intragania30.9058881.9Mana/Intragania30.9058881.9Mana/Intragania30.9058881.9Mana/Intragania30.9058881.9Mana/Intragania30.9058881.9Mana/Intragania30.9058881.9Mana/Intragania30.9058882.9Mana/Intragania30.9058883.9Mana/Intragania30.9058883.9Mana/Intragania30.9058883.9Mana/Intragania30.9058883.9Mana/Intragania30.9058884.9Mana/In | | | | | | | |
|--|-----|------------------------|---|--------|--|--|--|
| ShotBukanS0.1243NN< | B28 | Belize | \$ | 0.4711 | | | |
| ShotBukanS0.1243NN< | B29 | Benin | \$ | 0.3478 | | | |
| SintSolutionSolutionSintSolutionSolutionSolutionSin | | Bhutan | \$ | 0.3145 | | | |
| 3226bha i a hz mar maintain and a strain | | | - · · · · · · · · · · · · · · · · · · · | | | | |
| BashBoxin/ Herrogenia\$0.2800IIIB36Brail Bed Normer\$0.0764IIIIB37Brail Bed Normer\$0.0381II </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| B34Monome\$0.2710II< | | | | | | | |
| 835BrailBit | | | - | | | | |
| 813.68813.88813.88813.89813.89813.89813.80813.8 | | | | | | | |
| Bar.Ba | | Brazil | \$ | 0.0784 | | | |
| 838Narki, Sao Paulo80.1530840Sulpria\$0.1515 </td <td>B36</td> <td>Brazil, Belo Horizonte</td> <td>\$</td> <td>0.0365</td> <td></td> <td></td> <td></td> | B36 | Brazil, Belo Horizonte | \$ | 0.0365 | | | |
| 838Narki, Sao Paulo80.1530840Sulpria\$0.1515 </td <td>B37</td> <td>Brazil, Rio</td> <td>\$</td> <td>0.0385</td> <td></td> <td></td> <td></td> | B37 | Brazil, Rio | \$ | 0.0385 | | | |
| 8399unci9u | | | \$ | 0.0365 | | | |
| 8400Induréa801615III8410Intra Apagaman\$000< | | | - | | | | |
| 94194rhor Faxo90.438294.0< | | | - | | | | |
| 94.2burnah/nama90.718300084.3Lurnah\$0.5738000084.4Cambodia\$0.5738000084.7Cape Verle\$0.5738000084.80Cartal Afria\$0.6750000084.90Dafa\$0.6750000085.00Chile\$0.6761000085.01Chile Strata Africa\$0.0305000085.01Chile Pre, Pre, Reing\$0.0324000085.01Chile Pre, Pre, Reing\$0.04500000085.01Chile Pre, Pre, Reing\$0.05000000085.01Chile Pre, Pre, Reing\$0.0500 | | | | | | | |
| 84.3burnel80.33800084.4Cameroon, Donala\$<0.4570 | | | | | | | |
| 844Cambodia\$0.573800845Cameroon, Doubala\$0.45900846Canteroon, Doubala\$0.57380847Carcel Africa\$0.57380848Cartral Africa\$0.075000849Churla Africa\$0.076000850Chile Santage\$0.037300851Chile Santage\$0.039500854Chile Fr. Pr. Beingr\$0.024000854Chile Fr. Pr. Shonghal\$0.049000854Chile Fr. Pr. Shonghal\$0.049000856Chine Fr. Urn-Seingr\$0.049000857Christary Shand\$0.0700000858Carcofy Nelling Statut\$0.0700000859Carcofy Nelling Statut\$0.0700000860Calombia, Regularia\$0.0650000870Calombia, Regularia\$0.0650000871Calombia, Regularia\$0.0750000872Calombia, Regularia\$0.0750000874Calombia, Regularia\$0.0750000874Calombia, Regularia\$0.0750000874Calombia, Regular | | | | | | | |
| 846Carreron, Davial\$0.4580847Cape Verde\$0.5733848Cartal AlnCa\$0.5733849Dad\$0.0773 </td <td></td> <td>Burundi</td> <td>\$</td> <td></td> <td></td> <td></td> <td></td> | | Burundi | \$ | | | | |
| 84.6Carterion, Double\$0.450084.7Carterial Arian\$0.873884.80Central Arian\$0.047384.90Chale\$0.246585.00Chile Santtago\$0.030386.10Chile Santtago\$0.030386.20China Prc. Prc. Byling\$0.030386.41China Prc. Prc. Byling\$0.031587.64China Prc. Prc. Byling\$0.031587.64China Prc. Prc. Byling\$0.033387.65China, Canton\$0.046187.66China, Firzhou\$0.073088.66Consyncelling Usland\$0.073089.61Constrating Usland\$0.073089.62Constrating Usland\$0.073089.63Constrating Usland\$0.073089.63Constrating Usland\$0.0730 </td <td></td> <td>Cambodia</td> <td>\$</td> <td>0.5738</td> <td></td> <td></td> <td></td> | | Cambodia | \$ | 0.5738 | | | |
| 84.6Carterion, Double\$0.450084.7Carterial Arian\$0.873884.80Central Arian\$0.047384.90Chale\$0.246585.00Chile Santtago\$0.030386.10Chile Santtago\$0.030386.20China Prc. Prc. Byling\$0.030386.41China Prc. Prc. Byling\$0.031587.64China Prc. Prc. Byling\$0.031587.64China Prc. Prc. Byling\$0.033387.65China, Canton\$0.046187.66China, Firzhou\$0.073088.66Consyncelling Usland\$0.073089.61Constrating Usland\$0.073089.62Constrating Usland\$0.073089.63Constrating Usland\$0.073089.63Constrating Usland\$0.0730 </td <td>B45</td> <td>Cameroon</td> <td>\$</td> <td>0.4590</td> <td></td> <td></td> <td></td> | B45 | Cameroon | \$ | 0.4590 | | | |
| 847Cape VariaS0.5738IIII848Citual AiriaS0.6740III | | Cameroon. Douala | \$ | 0.4590 | | | |
| 949Curturi Ariva\$0.9122II | | | | | | | |
| B49ChafS0.6760B50ChieS0.0773B51Chie, SantagoS0.0773B53China Pre, Pre-fielingS0.0248 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| 980Chie\$0.4475Image: setting of the setting | | | | | | | |
| B61China Spr. Pre-ChellingS0.0773Image: Pre-ChellingS0.0305Image: Pre-ChellingS0.0305Image: Pre-ChellingS0.0315Image: Pre-ChellingS0.0315Image: Pre-ChellingS0.0315Image: Pre-ChellingS0.0315Image: Pre-ChellingS0.0315Image: Pre-ChellingS0.0315Image: Pre-ChellingS0.0315Image: Pre-ChellingS0.0535Image: Pre-ChellingS0.0535Image: Pre-ChellingS0.0535Image: Pre-ChellingS0.0535Image: Pre-ChellingS0.0535Image: Pre-ChellingImage: Pre-Chel | | | - | | | | |
| B62China Pr. Cr. Shunghai\$0.0248B63China Pr. Prc. Shunghai\$0.0381 <td></td> <td></td> <td>-</td> <td></td> <td></td> <td></td> <td></td> | | | - | | | | |
| B03China Pr.c.Pre.leging\$0.0248B04China Pr.c.Pre.Sinaghaln\$0.0383 </td <td></td> <td></td> <td>-</td> <td></td> <td></td> <td></td> <td></td> | | | - | | | | |
| B64 China Prc. Prc. Shanghai \$ 0.0315 | B52 | China Prc | \$ | 0.0305 | | | |
| B64 China Prc. Prc. Shanghai \$ 0.0315 | | China Prc, Prc-Beijing | \$ | 0.0248 | | | |
| B656Dina, CuntonS0.0383ImageImageImageB67Christmas IslandS0.7300ImageImageImageB68Cocos/Reling IslandS0.0700ImageImageImageB69Colombia, BaranquillaS0.0101ImageImageImageImageB60Colombia, BaranquillaS0.0603Image <td></td> <td></td> <td>\$</td> <td></td> <td></td> <td></td> <td></td> | | | \$ | | | | |
| B66Dring.runouS0.450ImalImalB67Dristmas IslandS0.700ImalImalB68Cocos/Kelling IslandS0.0700ImalImalB69Colombia, BranquilaS0.0603ImalImalB61Colombia, BarquilaS0.0603ImalImalB61Colombia, RegranquilaS0.0605ImalImalB63Colombia, MedellinS0.1445ImalImalB64Colombia, MedellinS0.1455ImalImalB65ComorosS0.6750ImalImalB66Conkind, MayottaS0.6750ImalImalB67CongoS0.8065ImalImalB68Cook IslandS0.1485ImalImalB68Cook IslandS0.1485ImalImalB69Cots BicaS0.1603ImalImalB71CubaS0.1600ImalImalB72Cuba, Guantnama BayS0.1500ImalImalB73CypusS0.5060ImalImalB74CaechS0.6760ImalImalB74CaechS0.6760ImalImalB74CaechS0.6760ImalImalB74CaechS0.6760ImalImalB75Dego GarciaS0.6760ImalImal | | | | | | | |
| B67OristmasistandS0.7300Image: Second Sec | | | | | | | |
| B58Cocys/felling Island\$0.0700Image: Second Seco | | | | | | | |
| B69Colombia Colombia, Bagota\$0.1615B61Colombia, Bagota\$0.0803 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| B60Colombla, Baranquilla\$0.0850B61Colombla, Gall\$0.0850B62Colombla, Medellin\$0.1445 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| B61Colombia, Degota\$0.0633 </td <td></td> <td>Colombia</td> <td>\$</td> <td>0.1615</td> <td></td> <td></td> <td></td> | | Colombia | \$ | 0.1615 | | | |
| B61Colombia, Degota\$0.06330.0635B62Colombia, Call\$0.0445B63Colombia, Pretira\$0.1445 </td <td>B60</td> <td>Colombia, Baranquilla</td> <td>\$</td> <td>0.0850</td> <td></td> <td></td> <td></td> | B60 | Colombia, Baranquilla | \$ | 0.0850 | | | |
| B62Colombia, CaliS0.0450Image: Colombia, MedellinS0.1445Image: Colombia, MedellinS0.1445Image: Colombia, MedellinS0.1445Image: Colombia, MedellinS0.1445Image: Colombia, MedellinS1mage: Colombia, MedellinS1mage: Colombia, Colombia, Colombia, MedellinImage: Colombia, Colombia, MedellinImage: Colombia, Colombia, MedellinImage: Colombia, Colombia, MedellinImage: Colombia, Colom | B61 | | \$ | 0.0633 | | | |
| B63Colombia, Medellin\$0.1445 </td <td></td> <td></td> <td>\$</td> <td></td> <td></td> <td></td> <td></td> | | | \$ | | | | |
| B64Colombia, Preira\$0.1615Image: Constance of the consta | | | - | | | | |
| B65ComorosComorosS0.6750ImageImageImageB66Comgo\$0.7800\$0.7800Image | | | - | | | | |
| B66Comoros, Mayotte\$0.8750 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| B67Congo\$ 0.8805 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| B68Cook Island\$ 1.4233Internal stateS 1.4233Internal state <t< td=""><td></td><td>Comoros, Mayotte</td><td>-</td><td></td><td></td><td></td><td></td></t<> | | Comoros, Mayotte | - | | | | |
| B69Costa Rica\$0.1053IIIIB70Croatia\$0.1148IIIIB71Cuba\$1.8767IIIIB72Cuba, Guantanamo Bay\$1.5300IIIIB73Cyprus\$0.0680IIIIB74Czech\$0.0680IIIIB75Czech Republic, Prague\$0.0281IIIIB76Demark\$0.07621IIIIIB77Digo Garcia\$0.2475III< | | Congo | \$ | 0.8805 | | | |
| B70Croatia\$0.1148 </td <td>B68</td> <td>Cook Island</td> <td>\$</td> <td>1.4233</td> <td></td> <td></td> <td></td> | B68 | Cook Island | \$ | 1.4233 | | | |
| B70Croatia\$0.1148 </td <td>B69</td> <td>Costa Rica</td> <td>\$</td> <td>0.1053</td> <td></td> <td></td> <td></td> | B69 | Costa Rica | \$ | 0.1053 | | | |
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| B72Cuba, Guantanamo Bay\$1,5300Image: Second Seco | | | | | | | |
| B73 Cyprus \$ 0.1360 Image: Cyprus of the cyprus of t | | | - | | | | |
| B74CzechS0.0680IndextIndextIndextB75Czech Republic, Prague\$0.0508IndextIndex< | | | - | | | | |
| B75Czech Republic, Prague\$0.0508Interface | | | - | | | | |
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| B77Diego Garcia\$2.4790Indext of the second secon | | Czech Republic, Prague | \$ | 0.0508 | | | |
| B77Diego Garcia\$2.4790Indext of the second secon | B76 | Denmark | \$ | 0.0281 | | | |
| B78DjiboutiS0.7621Image: constant set of the se | | | | | | | |
| B79Ecuador\$ 0.2890InterfactInter | | | | | | | |
| B80Ecuador, Cuenca\$0.2475 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| B81Ecuador, Guayaquil\$0.2475 </td <td></td> <td></td> <td>-</td> <td></td> <td></td> <td></td> <td></td> | | | - | | | | |
| B82Ecuador, Quito\$ 0.2765Image: Calibor of the constraint o | | | - | | | | |
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|--|------|-------------------------|----------|--------|--|---|---|
| BBBAron PulyoniaS0.744 BBSSkons30.755 < | B96 | French Antilles | \$ | 0.1907 | | | |
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| BBDShonSho | B98 | French Polynesia | \$ | 0.4744 | | | |
| BitolGambaGambaS0.793001012Germary, TandurtS0.20500001013Germary, TandurtS0.20500001014S0.205000001015Germary, TandurtS0.20500001016Germary, TandurtS0.20500001017GambaS0.20500001018GambaS0.00500001019GambaS0.00500001010GambaS0.00500001011GambaS0.00500001011GambaS0.00500001012GambaS0.00500001013GambaS0.05500001014GambaS0.05500001014GambaS0.05500001014GambaS0.05500001014GambaS0.05500001014GambaS0.05500001014GambaS0.05500001014GambaS0.05500001015GambaS0.0550000 </td <td></td> <td></td> <td>\$</td> <td></td> <td></td> <td></td> <td></td> | | | \$ | | | | |
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| 8108Groen, Ahema\$ 0.03878109Grankad\$ 0.01748110Guadenope\$ 0.0174381113Guana\$ 0.73898113Guana\$ 0.73898114Guyana\$ 0.44818115Hath\$ 0.44818116Honduras\$ 0.05638117Hong Kong\$ 0.05638118Hungay\$ 0.05638119Leland\$ 0.05638120Haka\$ 0.28608121Haka Ahmetabad\$ 0.28608122Haka Mangalore\$ 0.28608124Haka Kondu\$ 0.28608124Haka Kondu\$ 0.28608124Haka Kondu\$ 0.28608124Haka Kondu\$ 0.28608124Haka Kondu\$ 0.28608125Haka Kondu\$ 0.28608126Haka Kondu\$ 0.28608127Haka Kondu\$ 0.28608138Harata Kondu\$ 0.28608149Haka Kondu\$ 0.28608153Haka Kondu\$ 0.2860 <td></td> <td>Gilbert Island/Kiribati</td> <td>\$</td> <td></td> <td></td> <td></td> <td></td> | | Gilbert Island/Kiribati | \$ | | | | |
| 8100 8100 8100 8100 8100 8100 8100 8112 81120 8113081.0074 8.0.75881.0074 8.0.75881131 81130 81140 910048.0.7588.0.800 8.0.85908.0.800 8.0.800081141 81141 81141 811418.0.4540 8.0.55838.0.800 8.0.80008.0.8000 8.0.800081151 811610 811610 811610 811610 811610 811610 811610 811610 811610 811610 8116100 8116100 8116100 8116100 8116100 8116100 8116100 8116100 8116100 8116100 8116100 8116100 8116100 8116 | | Greece | \$ | 0.0595 | | | |
| 8110 Guademanta \$ 0.1743 81112 Gualea \$ 0.7589 8113 Gualea \$ 0.7589 8114 Guana \$ 0.5590 8115 Hata \$ 0.6494 8116 Nonduras \$ 0.5503 8118 Hata \$ 0.6494 8119 Icolanda \$ 0.0501 8119 Kalance \$ 0.0501 8119 Kalance \$ 0.0501 8120 India Mancedana \$ 0.0200 8121 India Mancedana \$ 0.0200 8122 India Rancetana \$ 0.0200 8123 India Rancetana \$ 0.0200 8124 India Rancetana \$ 0.0200 8125 India Rancetana \$ 0.0200 8126 India Rancetana \$ 0.0200 8127 India Rancetana \$ 0.0200 8128 India Rancetana \$ 0.0200 8129 India Rancetana \$ 0.0200 8120 India Rancetana \$ 0.0200 8121 India Rancetana \$ 0.0200 | B108 | Greece, Athens | \$ | 0.0385 | | | |
| 8110GudekoupeS0.17430081112GuleraS0.7589008113Gulara BitsiuS1.14750081143GuyanaS0.5590008115HañdunasS0.56530008117HondurasS0.05600008118LingsergS0.03080008119ItangsergS0.03000008119LingsergS0.03000008120India AmedabadS0.23000008121India AmedabadS0.23000008122India RomgatoreS0.23000008124India RomgatoreS0.23000008125India CalcutaS0.23000008126India HorebadS0.02500008127India MarbaS0.02500008128India HorebadS0.02500008129India Indicekas JantaS0.02500008130Indicekas JantaS0.02500008130Indicekas JantaS0.02500008131Indicekas JantaS0.02500008132 | B109 | Greenland | \$ | 1.0074 | | | |
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| 6176Malawi80.20300061776Malyoja Kual tumpar\$0.04680061770Malyoja Kual tumpar\$0.04680061770Mali Republic\$0.04630061770Mali Republic\$0.04630061780Matriana\$0.0523006181Mayola Kualosh\$0.6523006183Maurtua\$0.6730006184Mayota\$0.0245006186Mexico, Macriana\$0.0245006186Mexico, Macriana\$0.0245006187Macico, Mexico City\$0.0245006189Macico, Macriana\$0.0570006190Microshater A\$0.0570006191Microshater A\$0.0245006191Microshater A\$0.0245006191Microshater A\$0.0570006191Microshater A\$0.0570006191Microshater A\$0.0570006191Microshater A\$0.0570006191Microshater A\$0.0570006191Microshater A\$0.0570006191Microshater A\$0.05700 <td></td> | |
| 8177Mukyaka Mula Lungar80.04688178Makhyaka Kula Lungar80.98948179Malkeya Kula Lungar80.98048179Malkeya Kula Lungar80.90008180Mutra80.90018181Mukraha80.90028182Muurtana80.90028183Muurtana80.90028184Muurtana80.90028185Muurtana80.92038186Mokora80.92438187Mukoka, Mukrac Chy80.02448188Mokora, Onterrery80.02468189Mokora, Onterrery80.02468189Mokora, Onterrery80.02468190Moraco, Onterrery80.02468191Mohador50.02768192Monado50.02868193Monado50.02868194Monado franca50.02868195Monado franca50.02868196Monado franca80.02638196Monado franca80.02638197Muhada Austardam80.22868198Monado franca80.22868199Monado franca80.22868199Monado franca80.22868199Monado franca80.22868199Monado franca80.22868199Monado franca8 | |
| 8177Makyak xulu umpar\$0.04658178Madres\$0.4008179Mali Republic\$0.4008180Matria\$0.5738181Mauritan\$0.5738182Mauritan\$0.5738184Mauritan\$0.67508186Marcia\$0.02778186Marcia, Gaudaligra\$0.02458186Marcia, Gaudaligra\$0.02458186Marcia, Gaudaligra\$0.02458186Marcia, Gaudaligra\$0.07388188Marcia, Gaudaligra\$0.07688189Marcia, Gaudaligra\$0.07688180Marcia, Gaudaligra\$0.07688181Marcia, Gaudaligra\$0.07688182Marcia, Gaudaligra\$0.07688184Marcia, Gaudaligra\$0.07688185Marcia\$0.27688192Marcia\$0.27618193Marcia\$0.22608194Marcia\$0.22608195Marcia\$0.22608196Marcia\$0.22618197Marcia\$0.22618198Marcia\$0.02858204Neufarda\$0.02818205Neglia\$0.28618206Neufarda\$0.28618201Nehe | |
| B179MadewsS0.989400B179Mata BepublicS0.400300B180MartaS0.3000000B181Martahil atandsS0.5733000B183MauritanS0.45050000B184MayotitaS0.450500000B184MoxinoS0.027400 | |
| B170 Mail Republic \$ 0.4803 B180 Marthal \$ 0.5823 B181 Maurthal \$ 0.5678 B183 Maurthal \$ 0.5678 B184 Mayntha \$ 0.6769 B185 Maurthal \$ 0.6760 B186 Mexico, Guidaligna \$ 0.0277 B187 Mexico, Monterrey \$ 0.0278 B188 Mexico, Monterrey \$ 0.0278 B189 Mexico, Monterrey \$ 0.0276 B180 Monteo Trance \$ 0.0260 B184 Monteo Trance \$ 0.0260 B184 Monteo Trance \$ 0.02761 B184 Monteo Trance \$ 0.02761 B184 Monteo Trance \$ 0.02761 B184 Monteo Trance \$ 0.02761 < | |
| 6100Matu\$0.360II81181Maurtala\$0.56238182Maurtala\$0.45968183Maurtala\$0.45968184Mayotta\$0.02778185Makoto\$0.02778186Makoto, Guadalajara\$0.02778187Makoto, Makoto, Murrey\$0.02458188Makoto, Murrey\$0.02458189Makoto, Murrey\$0.02458180Makoto, Murrey\$0.02468181Makoto, Murrey\$0.02468189Makoto, Murrey\$0.02468180Makoto, Murrey\$0.02468191Makoto, Murrey\$0.05508192Manaco\$0.05508193Manaco\$0.02508194Margola\$0.22808195Marcoco\$0.05508196Maramalugae\$0.23808197Nahoda\$0.23808198Maramaluga\$0.23808199Nauru\$2.25008199Nauru\$2.25008199Naura\$0.03558200Nepal\$0.03568201Netherlands\$0.03568202Netherlands\$0.03568203Netherlands\$0.03568204New Caladonia\$0.03568205NegalI <td></td> | |
| B1812 Marituli Islands \$ 0.523 Image: Constraint of the second se | |
| B183 Mauritania \$ 0.578 Image: constraint of the second se | |
| 8184 Mauritus \$ 0.4505 0 8184 Mayotte \$ 0.1743 0 8186 Mexico, Guadapira \$ 0.0245 0 8186 Mexico, Moxico City \$ 0.0246 0 8186 Mexico, Moxico City \$ 0.0245 0 8186 Mexico, Moxico City \$ 0.0709 0 8186 Mexico, On Net EA \$ 0.0709 0 8190 Micronesia \$ 0.5738 0 8191 Micronesia \$ 0.0760 0 8192 Monaco France \$ 0.0650 0 8193 Monaco France \$ 0.0500 0 8194 Mongolia \$ 0.2786 0 8195 Moroco \$ 0.0500 0 8196 Moraco France \$ 0.0500 0 8198 Moraco France \$ 0.0500 0 8198 Noambiue \$ 0.2280 0 8198 Nauru \$ 0.22500 0 8199 Nauru \$ 0. | |
| 8186 Maynte \$ 0.0743 8186 Macio, Musico City \$ 0.0247 8187 Masico, Musico City \$ 0.0249 8188 Macio, Musico City \$ 0.0249 8189 Macio, Musico City \$ 0.0249 8180 Macio, Musico City \$ 0.0709 8190 Micronesia \$ 0.0709 8190 Micronesia \$ 0.0850 8191 Molava \$ 0.2763 8192 Monaco \$ 0.0850 8194 Mangolia \$ 0.2763 8195 Moraco \$ 0.0850 8196 Moraco \$ 0.2763 8197 Nahoda \$ 0.2763 8198 Naruu \$ 2.2600 8201 Netherlands \$ 0.0355 8202 Nepal < | |
| B186Mexico< | |
| B186 Mexico, Maxia City \$ 0.0277 B187 Mexico, Monterrey \$ 0.0249 B188 Mexico, Monterrey \$ 0.0709 B189 Mexico, Monterrey \$ 0.0709 B180 Micronesia \$ 0.0738 B190 Micronesia \$ 0.0738 B191 Micronesia \$ 0.0760 B192 Monaco \$ 0.0850 B193 Monaco France \$ 0.02763 B194 Mongolia \$ 0.2763 B195 Moraco \$ 0.0250 B196 Moranbigue \$ 0.2500 B197 tahndia \$ 0.2210 B198 Nambia \$ 0.2230 B199 Nauru \$ 2.2500 B200 Nepal \$ 0.0335 B201 Netherlands Arsterdam \$ 0.0333 B2024 Netherlands Arsterdam \$ 0.0333 B205 New Zaledonia \$ 0.2763 B206 Nigeria \$ 0.2781 B203 Netherlands Arsterdam \$ 0.0333 | |
| B187 Mesico, Neurola (1y) \$ 0.0249 Image: Construction of the constructi | |
| B188 Medic, Monterrey \$ 0.0245 B189 Mexico, On Net EA \$ 0.0709 B190 Micronesia \$ 0.0708 B191 Moldova \$ 0.0708 B191 Moldova \$ 0.0708 B191 Monaco \$ 0.0860 B193 Monaco France \$ 0.0703 B194 Moragolia \$ 0.2763 B195 Moracco \$ 0.0560 B196 Moranbigue \$ 0.2360 B197 Nahodka \$ 0.2419 B198 Nambia \$ 0.2210 B199 Naturu \$ 0.2200 B201 Netherlands \$ 0.0353 B204 Nev Caledonia \$ 0.0364 B203 Netherlands Antilles \$ 0.02765 | |
| B1890 Mexico, Don-Net EA \$ 0,0709 Image: Second Seco | |
| B190Micronesia\$0.5738Image: constraint of the system of the sy | |
| B191Mediova\$0.2766Image: Second Se | |
| B192 Monaco France \$ 0.0850 Image: Second Secon | |
| B192 Monaco France \$ 0.0850 Image: Second Secon | |
| B193 Monagola \$ 0.0860 B194 Mongola \$ 0.2763 B195 Moracco \$ 0.2560 B196 Mozambique \$ 0.2380 B197 Nahodka \$ 2.2419 B198 Namibia \$ 0.2210 B199 Nauru \$ 0.2250 B200 Nepal \$ 0.0355 B201 Netherlands Amsterdam \$ 0.0355 B202 Netherlands Antilles \$ 0.0353 B203 Netherlands Antilles \$ 0.0288 B204 New Caledonia \$ 0.0288 | |
| B194 Morgolia \$ 0.2763 Image: Second S | |
| B195 Moroco \$ 0.5050 Image: Second Secon | |
| E196 Mozambique \$ 0.2380 Image: Second | |
| E197 Nahoka \$ 2,2419 E198 Namibia \$ 0,2210 B199 Nauru \$ 2,2500 B200 Nepal \$ 0,438 B201 Netherlands Amsterdam \$ 0,0355 B202 Netherlands Ansterdam \$ 0,0353 B203 Netherlands Antilles \$ 0,2763 B204 New Caledonia \$ 0,6333 B205 New Zaland \$ 0,0428 B205 Nicaragua \$ 0,3414 | |
| B198 Nambia \$ 0.2210 B199 Nauru \$ 0.4038 B200 Nepal \$ 0.4038 B201 Netherlands \$ 0.0355 B202 Netherlands Antilles \$ 0.0353 B203 Netherlands Antilles \$ 0.2763 B204 New Caledonia \$ 0.0288 B205 New Zaeland \$ 0.2218 <td< td=""><td></td></td<> | |
| B199 Nauru \$ 2.2500 Image: Second | |
| B200 Nepal \$ 0.4038 B201 Netherlands Amsterdam \$ 0.0355 B202 Netherlands Amsterdam \$ 0.0353 B203 Netherlands Ansterdam \$ 0.2763 B204 New Caledonia \$ 0.0288 | |
| B201 Netherlands \$ 0.0355 Image: Second | |
| B202 Netherlands Amsterdam \$ 0.0353 Image: Second Seco | |
| B203 Netherlands Antilles \$ 0.2763 Image: Control of the second of t | |
| B204 New Caledonia \$ 0.6333 | |
| B205 New Zealand \$ 0.0288 B206 Nicaragua \$ 0.3443 | |
| B206 Nicaragua \$ 0.3443 B207 Niger Republic \$ 0.3414 < | |
| B207 Niger Republic \$ 0.3414 B208 Nigeria \$ 0.2218 B209 Nigeria Lagos \$ 0.2075 <td></td> | |
| B208 Nigeria \$ 0.2218 Image: Constraint of the state of t | |
| B209 Nigeria Lagos \$ 0.2075 Image: Constraint of the system of the s | |
| B210 Niue Island \$ 1.9150 Image: straight of the s | |
| B211 Norway \$ 0.0315 Image: constraint of the system | |
| B212Oman\$ 0.4675Image: Second | |
| B212Oman\$ 0.4675Image: Second | |
| B213 Pakistan \$ 0.4293 Image: Constraint of the system of the syst | |
| B214 Pakistan Karachi \$ 0.4293 Image: Constraint of the system of | |
| B215 Palau Republic \$ 0.6418 | |
| B216Palestine\$0.4043B217Panama\$0.1183 </td <td></td> | |
| B217 Panama \$ 0.1183 Image: constraint of the system | |
| B218Papua New Guinea\$ 1.2714Image: Constraint of the system of the syst | |
| B219Paraguay\$0.2593Image: constraint of the state of the | |
| B220 Paraguay Ascuncion \$ 0.2593 Image: Constraint of the system o | |
| B221 Peru \$ 0.1233 Image: Constraint of the state of the st | |
| B222 Peru, Lima \$ 0.0498 Image: Constraint of the system of the sy | |
| B223 Philippines \$ 0.2975 Image: Constraint of the system of the s | |
| B224 Philippines Manila \$ 0.2975 Image: Constant of the system of | |
| B225 Philippines Spec. Svcs \$ 0.2975 Image: Constraint of the system | |
| B226 Poland \$ 0.0490 Image: Constraint of the state of the st | |
| B227 Poland Warsaw \$ 0.0468 Image: Colored C | |
| B228 Portugal \$ 0.0468 | |
| B228 Portugal \$ 0.0468 | |
| | |
| B229 Portugal Lisbon \$ 0.0468 | |
| B230 Portugal Madeira \$ 0.0468 | |
| B231 Qatar \$ 0.5568 | |

| B232 | Reunion Island | \$ | 0.2210 | | |
|--------------|---------------------------------|------------------------|---------------|---|------|
| B233 | Romania | \$ | 0.2125 | | |
| B234 | Romania Buckharest | \$ | 0.1530 | | |
| B235 | Russia | \$ | 0.0978 | | |
| | Russia Moscow | \$ | 0.0318 | | |
| B237 | Russia Overlay | \$ | 0.1150 | | |
| B238 | Russia St. Petersburg | \$ | 0.0298 | | |
| B239 | Rwanda | \$ | 0.2890 | | |
| B240 | San Marino | \$ | 0.0555 | | |
| B241 | Sao Tome | \$ | 0.3825 | | |
| B242 | Saudi Arabia | \$ | 0.4095 | | |
| B243 | Saudi Arabia Dharan | \$ | 0.3825 | | |
| B244 | Saudi Arabia Jeddah | \$ | 0.3825 | | |
| B245 | Saudi Arabia Ryadh | \$ | 0.3825 | | |
| B246 B247 | Senegal Country Internal | \$ | 0.4850 | | |
| B247 B248 | Seychelles Island | \$ | 0.4038 | | |
| B248 B249 | Sierra Leone | \$ | 0.8625 | | |
| | Singapore | \$ | 0.0248 | | |
| B250 | Slovakia | \$ | 0.1148 | | |
| B251 | Slovenia Solomon Islands | \$ | 0.1148 | | |
| B252 | Solomon Islands | \$ ¢ | 1.9344 | | |
| | Somalia South Africa | \$ | 1.1008 | | |
| B254 B255 | South Africa | \$ \$ | 0.0945 | [| |
| | South Africa Johannesburg | | 0.0754 | | |
| B256 B257 | Spain | \$ ¢ | 0.0251 | | |
| | Spain Barcelona | \$ | | | |
| B258 | Spain Madrid | \$ | 0.0391 | | |
| | Sri Lanka | \$ | 0.3655 | | |
| B260 | St Helena | \$ | 2.8707 | | |
| | St Pierre/Miquelon | \$ | 0.4168 | | |
| B262 | Sudan | \$ | 0.4420 | | |
| | Suriname | \$ | 0.5738 | | |
| B264 B265 | Swaziland | \$ | 0.2295 | | |
| B265 B266 | Sweden | \$ | 0.0193 | | |
| B200 B267 | Switzerland | \$ \$ | 0.0334 0.5440 | | |
| B268 | Syria Taiwan | э \$ | 0.0383 | | |
| B269 | | э \$ | 0.0383 | | |
| B209 B270 | Taiwan Kaohsiung | э \$ | 0.0383 | | |
| B270 B271 | Taiwan Taipei Taiwan, Tainan | э \$ | 0.0315 | | |
| B271 B272 | Tajikistan | φ \$ | 0.0383 | | |
| | Tanzania | φ \$ | 0.4803 | | |
| B273 B274 | Tanzania Zanzibar | φ \$ | 2.3650 | | |
| B274 B275 | Thailand | ф \$ | 0.1743 | | |
| B275 B276 | Thailand Bankok | φ \$ | 0.1743 | | |
| B270 B277 | Тодо | э \$ | 0.7820 | | |
| B278 | Tokelau | э \$ | 1.3500 | | |
| B279 | Tonga | φ \$ | 0.8001 | | |
| B279 B280 | Tunisia | φ \$ | 0.5310 | | |
| | Turkey | φ \$ | 0.2678 | | |
| | Turkey Istanbul | э \$ | 0.2078 | | |
| B283 | Turkmenistan | φ \$ | 0.3358 | | |
| | Tuvalu | φ \$ | 1.4365 | | |
| B285 | Uganda | φ \$ | 0.2523 | | |
| B286 | Ukraine | φ \$ | 0.2323 | | |
| B287 | United Arab Emirates | ф \$ | 0.2293 | | |
| B288 | United Kingdom | φ \$ | 0.0193 | | |
| B289 | United Kingdom London | э \$ | 0.0193 | | |
| B209 B290 | Uruguay | э \$ | 0.2017 | | |
| B290 B291 | Uzbekistan | φ \$ | 0.2017 | | |
| B291 B292 | Vanuatu/New Hebridi | φ \$ | 1.4365 | | |
| B292 B293 | Vatican City | э \$ | 0.1051 | | |
| B293 B294 | Venezuela | э \$ | 0.1051 | | |
| B294 B295 | Venezuela Caracas | э \$ | 0.0756 | | |
| B295 B296 | Vietnam | э \$ | 0.6035 | | |
| B290 B297 | Vietnam Ho Chi Minh | э \$ | 0.6035 | | |
| | Vietnam Hanoi | э \$ | 0.6035 | | |
| 8298 | | sD | 0.0000 | | |
| B298 B299 | Wallis/Futuna | \$ | 1.5980 | | |

| DOOO | | • | 0.0005 | | 1 | 1 |
|----------------|---------------------------------|----------|--------|------------------------------|-----------------------|------|
| B300 | Western Samao | \$ | 0.6035 | | | |
| B301 | Yemen Arab | \$ | 0.3910 | | | |
| B302 | Yugoslavia/Serbia | \$ | 0.2153 | | | |
| B303 | Zaire | \$ | 0.5822 | | | |
| B304 | Zambia | \$ | 0.1913 | | | |
| B305 | Zimbabwe | \$ | 0.1969 | | | |
| | | | | | | |
| Unit Pric | ing: Directory Assistance | | | | | |
| ltem Number | Description | | Unit | Monthly Recurring Cost | | |
| | Description | - | | | | |
| C1 | Intrastate Directory Assistance | | 1 | \$ 1.99 | | - |
| C2 | Interstate Directory Assistance | <u> </u> | 1 | \$ 1.99 | | |
| | | | | | | |
| Unit Pric | ing: Directory Listings | | | | | |
| ltem Number | Description | | Unit | Monthly Recurring Cost | | |
| D1 | Initial Directory Listing | | 1 | \$ - | | |
| D1 D2 | Additional Directory Listing | | 1 | \$ 1.65 | | |
| D2 D3 | Foreign Directory Listing | | 1 | \$ 5.50 | | |
| 03 | Foreign Directory Listing | | I | φ 5.50 | | |
| UNIT PR | ICING: Overtime Costs | | | | | |
| ltem Number | Description | | Unit | Monthly Recurring Cost | | |
| E1 | N/A | | | | | |
| E2 | | 1 | | | | |
| E3 | | Ī | | | | |
| | | Ī | | | | |
| UNIT PR | ICING: Surcharges and Fees | | | | | |
| ltem Number | Description | | Unit | Monthly Recurring Cost | Non-Recurring Cost | |
| | | | | | | |
| F1 | Service Orders Charges | | 1 | \$ - | \$ 39.95 | |
| F2 | | | | | | |
| F3 | | | | | | |

| Bidder Nan | ne: windstream | | | | |
|--|--|---|---|---|---|
| Delivery: | | | Prompt Payı Net 45 | ment Terms: | |
| Non-Recu | rring Charges | | | | |
| | hether non-recurring charges will be waived for t | he State | | | |
| | 's prices offerings shall be valid for the term of the | | | | |
| Contractor | s prices orienings shall be valid for the term of th | | | | |
| | | | | | |
| Item Number | UNIT PRICING: ISDN PRI with Direct In | ward Dialing (D | ID): Monthly Recurring Cost | Non- Recurring Cost | |
| A1 | ISDN PRI | 1 | \$200.00 | \$0.00 | |
| A2 | DID Telephone Numbers (Block of 20 Numbers) * | 1 block of 20 | \$2.05 | \$0.00 | |
| | | per block of | | | |
| A2a | Credit for DID Telephone Numbers (Block of 20 Numbers) * | DIDs | -\$0.15 | \$0.00 | |
| A3 | * Off-Setting Credit | per PRI | -\$65.00 | \$0.00 | |
| | Outline I Complete | | | | |
| A4 | <u>Optional Services:</u> Foreign Exchange DID Numbers (per exchange) | per exchange | \$0.00 | \$0.00 | |
| A4 A4a | Credit for Foreign Exchange DID Numbers (per exchange) | per exchange | \$0.00 | \$0.00 | |
| A5 | Direct Trunk Overflow | per PRI | \$34.95 | \$0.00 | |
| A5a | Credit for Direct Trunk Overflow | per PRI | -\$2.45 | | |
| A6 | PS ALI | per Account | \$25.00 | \$0.00 | |
| A6a | Credit for PS ALI | per Account | -\$1.76 | | |
| A7 | CPNI Billing | per Account | \$25.00 | \$0.00 | |
| A7a | Credit for CPNI Billing | per Account | -\$1.76 | \$0.00 | |
| | Convice Orders Charges | | | | |
| A8 * Monthly credi | Service Orders Charges (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF | | \$0.00 | \$39.95 (.15) | |
| A8 * Monthly credi | (Applies to Move/Add/Change on existing account) | RCs) with allowanced | | | |
| A8 * Monthly credi UNIT PRICI Item Number | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF ING: Intrastate, Interstate, International Long Dist Description | RCs) with allowanced | d for DID blocks (Monthly Recurring Cost | (.15) Non- | |
| A8 * Monthly credi UNIT PRICI Item Number B1 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF ING: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) | RCs) with allowanced ance: Unit | d for DID blocks (Monthly Recurring Cost \$4.95 | (.15) Non- Recurring | |
| A8 * Monthly credi UNIT PRICI Item Number | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF ING: Intrastate, Interstate, International Long Dist Description | Cs) with allowanced | d for DID blocks (Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to | (.15) Non- Recurring | Any Inbound Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF ING: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access | RCs) with allowanced ance: Unit | d for DID blocks (Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per | (.15) Non- Recurring Cost Dedicated to Switched Per | Toll-Free To Windstream |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF NG: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance | RCs) with allowanced ance: Unit 1 1 1 Unit Unit 1 1 | d for DID blocks (Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF NG: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance | RCs) with allowanced ance: Unit 1 1 Unit Unit | d for DID blocks (Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 B3 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF NG: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance International Long Distance (Itemize by Country): | RCs) with allowanced ance: Unit 1 1 1 Unit Unit 1 1 | d for DID blocks (Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 B3 B4 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF NG: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance International Long Distance (Itemize by Country): Afghanistan | RCs) with allowanced ance: Unit 1 1 1 1 Unit 1 1 1 1 1 1 1 1 1 1 1 | Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 \$0.01 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 \$0.01 | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 B3 B4 B5 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF NG: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance International Long Distance (Itemize by Country): Afghanistan Albania | RCs) with allowanced ance: Unit 1 1 1 Unit Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 \$0.01 \$0.01 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 \$0.01 \$0.77 \$0.31 | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 B3 B4 B5 B6 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF NG: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance International Long Distance (Itemize by Country): Afghanistan Albania Algeria | RCs) with allowanced ance: Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 \$0.01 \$0.01 \$0.77 \$0.31 \$0.24 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 \$0.01 \$0.01 \$0.77 \$0.31 \$0.24 | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 B3 B4 B5 B6 B7 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF NG: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance International Long Distance (Itemize by Country): Afghanistan Albania Algeria Amer Somoa | RCs) with allowanced ance: Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 \$0.01 \$0.01 \$0.77 \$0.31 \$0.24 \$0.24 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 \$0.01 \$0.01 \$0.77 \$0.31 \$0.24 \$0.48 | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 B3 B4 B5 B6 B7 B8 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF NG: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance (Itemize by Country): Afghanistan Albania Algeria Amer Somoa Andorra | RCs) with allowanced ance: Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 \$0.01 \$0.01 \$0.01 \$0.77 \$0.31 \$0.24 \$0.48 \$0.48 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 \$0.01 \$0.01 \$0.01 \$0.24 \$0.48 \$0.48 | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 B3 B4 B5 B6 B7 B8 B9 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF ING: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance International Long Distance (Itemize by Country): Afghanistan Albania Algeria Amer Somoa Andorra Angola | RCs) with allowanced ance: Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 \$0.01 \$0.01 \$0.01 \$0.24 \$0.48 \$0.10 \$0.38 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.24 \$0.48 \$0.10 \$0.38 | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 B3 B4 B5 B6 B7 B8 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF NG: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance (Itemize by Country): Afghanistan Albania Algeria Amer Somoa Andorra | RCs) with allowanced ance: Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 \$0.01 \$0.01 \$0.01 \$0.77 \$0.31 \$0.24 \$0.48 \$0.48 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 \$0.01 \$0.01 \$0.01 \$0.24 \$0.48 \$0.48 | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 B3 B4 B5 B6 B7 B8 B9 B10 B11 B12 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF NG: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance International Long Distance (Itemize by Country): Afghanistan Albania Algeria Amer Somoa Andorra Angola Antarctica Casey Antarctica Norfolk Island Antarctica Scott | RCs) with allowanced ance: Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.01 \$0.97 \$0.97 \$0.97 \$0.97 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 \$0.024 \$0.04 \$0.048 \$0.01 \$0.038 \$0.048 \$0.010 \$0.038 \$0.010 \$0.038 \$0.010 \$0.038 \$0.010 \$0.038 \$0.010 \$0.038 \$0.010 \$0.038 \$0.010 \$0.038 \$0.010 \$0.038 \$0.010 \$0.038 \$0.038 \$0.038 \$0.038 \$0.037 \$0.038 \$0.038 \$0.0397 \$0.037 \$0.038 \$0.0397 \$0.038 \$0.0397 \$0.038 \$0.0397 \$0.038 \$0.0397 \$0.038 \$0.0397 \$0.038 \$0.0397 \$0.0397 \$0.038 \$0.0397 \$0.038 \$0.0397 \$0.038 \$0.0397 \$0.038 \$0.0397 \$0.0397 \$0.038 \$0.0397 \$0.0397 \$0.038 \$0.0397 \$0.0397 \$0.0397 \$0.0397 \$0.0397 \$0.0387 \$0.0397 \$0.0397 \$0.0397 \$0.0397 \$0.0397 \$0.0397 \$0.0397 \$0.0397 \$0.0397 \$0.0397 \$0.0397 \$0.0397 \$0.0397 \$0.0397 \$0.0397 \$0.0397 | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 B3 B4 B5 B6 B7 B8 B9 B10 B11 B12 B13 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF NG: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance International Long Distance (Itemize by Country): Afghanistan Albania Algeria Amer Somoa Andorra Andorra Andorra Angola Antarctica Casey Antarctica Norfolk Island Antarctica Scott Argentina | RCs) with allowanced ance: Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 \$0.02 \$0.03 \$0.04 \$0.097 \$0.06 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 \$0.024 \$0.04 \$0.048 \$0.048 \$0.01 \$0.038 \$0.048 \$0.010 \$0.038 \$0.048 \$0.010 \$0.038 \$0.048 \$0.010 \$0.038 \$0.048 \$0.010 \$0.038 \$0.048 \$0.010 \$0.038 \$0.048 \$0.049 \$0.038 \$0.048 \$0.049 \$0.048 \$0.049 \$0.049 \$0.048 \$0.049 \$0.048 \$0.049 \$0.048 \$0.049 \$0.048 \$0.049 \$0.048 \$0.049 \$0.048 \$0.049 \$0.049 \$0.048 \$0.049 \$0.049 \$0.048 \$0.049 | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 B3 B4 B5 B6 B7 B8 B9 B10 B11 B12 B13 B14 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF NG: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance International Long Distance (Itemize by Country): Afghanistan Albania Algeria Amer Somoa Andorra Andorra Andorra Angola Antarctica Casey Antarctica Norfolk Island Antarctica Scott Argentina Buenos Aires | RCs) with allowanced ance: Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 \$0.02 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 \$0.024 \$0.048 \$0.01 \$0.038 \$0.048 \$0.01 \$0.038 \$0.048 \$0.010 \$0.038 \$0.048 \$0.010 \$0.038 \$0.048 \$0.048 \$0.010 \$0.038 \$0.048 \$0.010 \$0.038 \$0.048 \$0.010 \$0.038 \$0.048 \$0.010 \$0.038 \$0.048 \$0.049 \$0.048 \$0.048 \$0.049 \$0.048 \$0.048 \$0.049 \$0.048 \$0.049 \$0.048 \$0.049 \$0.048 \$0.049 \$0.048 \$0.049 \$0.048 \$0.049 \$0.049 \$0.048 \$0.048 \$0.049 | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 B3 B4 B5 B6 B7 B8 B9 B10 B11 B12 B13 B14 B15 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF NG: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance International Long Distance (Itemize by Country): Afghanistan Albania Algeria Amer Somoa Andorra Andorra Andorra Andorra Antarctica Casey Antarctica Norfolk Island Antarctica Scott Argentina Buenos Aires Armenia | RCs) with allowanced ance: Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 \$0.02 \$0.02 \$0.02 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 B3 B4 B5 B6 B7 B8 B9 B10 B11 B12 B13 B14 B15 B16 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF ING: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance International Long Distance (Itemize by Country): Afghanistan Albania Algeria Amer Somoa Andorra Angola Antarctica Casey Antarctica Norfolk Island Antarctica Scott Argentina Argentina Buenos Aires Armenia Armenia Yerevan | RCs) with allowanced ance: Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 \$0.02 \$0.22 \$0.22 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 \$0.22 \$0.22 | Toll-Free To Windstream DID on a PRI |
| A8 * Monthly credi UNIT PRICI Item Number B1 B1a Item Number B1b B2 B3 B4 B5 B6 B7 B8 B9 B10 B11 B12 B13 B14 B15 | (Applies to Move/Add/Change on existing account) it of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MF NG: Intrastate, Interstate, International Long Dist Description Toll-Free Access (per toll free number) Credit for Toll-Free Access Description Inbound 800 Long Distance to Windstream PRI DID Intrastate Long Distance Interstate Long Distance International Long Distance (Itemize by Country): Afghanistan Albania Algeria Armer Somoa Andorra Andorra Andorra Andorra Antarctica Casey Antarctica Norfolk Island Antarctica Scott Argentina Buenos Aires Armenia | RCs) with allowanced ance: Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Monthly Recurring Cost \$4.95 -\$0.35 Dedicated to Dedicated Per Minute Cost \$0.01 \$0.02 \$0.02 \$0.02 | (.15) Non- Recurring Cost Dedicated to Switched Per Minute Cost \$0.01 \$0.02 \$0.02 \$0.02 \$0.02 \$0.02 | Toll-Free To Windstream DID on a PRI |

| B20 | Austria | per minute | \$0.06 | \$0.06 | |
|------------|---|------------|--------|--------|--|
| B20 B21 | | | \$0.05 | \$0.05 | |
| | Austria Vienna | per minute | | | |
| B22 | Azerbaijan | per minute | \$0.39 | \$0.39 | |
| B23 | Bahrain | per minute | \$0.38 | \$0.38 | |
| B24 | Bangladesh | per minute | \$0.31 | \$0.31 | |
| B25 | Bangladesh Chittagong | per minute | \$0.31 | \$0.31 | |
| B26 | Bangladesh Dhaka | per minute | \$0.11 | \$0.11 | |
| B27 | Belarus | per minute | \$0.45 | \$0.45 | |
| B28 | Belgium | per minute | \$0.03 | \$0.03 | |
| B29 | Belize | per minute | \$0.47 | \$0.47 | |
| B30 | Benin | per minute | \$0.35 | \$0.35 | |
| B31 | Bhutan | per minute | \$0.31 | \$0.31 | |
| B32 | Bolivia | per minute | \$0.28 | \$0.28 | |
| B33 | | | | | |
| | Bolivia La Paz | per minute | \$0.16 | \$0.16 | |
| B34 | Bosnia / Herzegovina | per minute | \$0.29 | \$0.29 | |
| B35 | Botswana | per minute | \$0.22 | \$0.22 | |
| B36 | Brazil | per minute | \$0.08 | \$0.08 | |
| B37 | Brazil, Belo Horizonte | per minute | \$0.04 | \$0.04 | |
| B38 | Brazil, Rio | per minute | \$0.04 | \$0.04 | |
| B39 | Brazil, Sao Paulo | per minute | \$0.04 | \$0.04 | |
| B40 | Brunei | per minute | \$0.15 | \$0.15 | |
| B41 | Bulgaria | per minute | \$0.16 | \$0.16 | |
| B42 | Burkino Faso | per minute | \$0.44 | \$0.44 | |
| B43 | Burma/Myanmar | per minute | \$0.72 | \$0.72 | |
| | | | | | |
| B44 | Burundi | per minute | \$0.34 | \$0.34 | |
| B45 | Cambodia | per minute | \$0.57 | \$0.57 | |
| B46 | Cameroon | per minute | \$0.46 | \$0.46 | |
| B47 | Cameroon, Douala | per minute | \$0.46 | \$0.46 | |
| B48 | Cape Verde | per minute | \$0.57 | \$0.57 | |
| B49 | Central Africa | per minute | \$0.81 | \$0.81 | |
| B50 | Chad | per minute | \$0.68 | \$0.68 | |
| B51 | Chile | per minute | \$0.25 | \$0.25 | |
| B52 | Chile, Santiago | per minute | \$0.08 | \$0.08 | |
| B53 | China Prc | per minute | \$0.03 | \$0.03 | |
| | | | | | |
| B54 | China Prc, Prc-Beijing | per minute | \$0.02 | \$0.02 | |
| B55 | China Prc, Prc-Shanghai | per minute | \$0.03 | \$0.03 | |
| B56 | China, Canton | per minute | \$0.04 | \$0.04 | |
| B57 | China, Fuzhou | per minute | \$0.05 | \$0.05 | |
| B58 | Christmas Island | per minute | \$0.73 | \$0.73 | |
| B59 | Cocos/Kellilng Island | per minute | \$0.07 | \$0.07 | |
| B60 | Colombia | per minute | \$0.16 | \$0.16 | |
| B61 | Colombia, Baranquilla | per minute | \$0.09 | \$0.09 | |
| B62 | Colombia, Bogota | per minute | \$0.06 | \$0.06 | |
| B63 | Colombia, Cali | per minute | \$0.09 | \$0.09 | |
| B64 | Colombia, Medellin | | \$0.14 | \$0.14 | |
| | | per minute | | \$0.14 | |
| B65 | Colombia, Pereira | per minute | \$0.16 | | |
| B66 | Comoros | per minute | \$0.68 | \$0.68 | |
| B67 | Comoros, Mayotte | per minute | \$0.68 | \$0.68 | |
| B68 | Congo | per minute | \$0.88 | \$0.88 | |
| B69 | Cook Island | per minute | \$1.42 | \$1.42 | |
| B70 | Costa Rica | per minute | \$0.11 | \$0.11 | |
| B71 | Croatia | per minute | \$0.11 | \$0.11 | |
| B72 | Cuba | per minute | \$1.88 | \$1.88 | |
| B73 | Cuba, Guantanamo Bay | per minute | \$1.53 | \$1.53 | |
| B73 B74 | Cyprus | per minute | \$0.14 | \$0.14 | |
| B74 B75 | Czech | | \$0.14 | \$0.07 | |
| | | per minute | | | |
| B76 | Czech Republic, Prague | per minute | \$0.05 | \$0.05 | |
| B77 | Denmark | per minute | \$0.03 | \$0.03 | |
| B78 | Diego Garcia | per minute | \$2.48 | \$2.48 | |
| B79 | Djibouti | per minute | \$0.76 | \$0.76 | |
| B80 | Ecuador | per minute | \$0.29 | \$0.29 | |
| B81 | Ecuador, Cuenca | per minute | \$0.25 | \$0.25 | |
| B82 | Ecuador, Guayaquil | per minute | \$0.25 | \$0.25 | |
| B83 | Ecuador, Quito | per minute | \$0.28 | \$0.28 | |
| B84 | Egypt | per minute | \$0.31 | \$0.31 | |
| DUT | I SAN A S | perminute | φυ.51 | φυ.5Τ | |

| ets Eprint Standard per minute Standard Standard B80 Estimation per minute Standard Standard B81 Fairance Mandard per minute Standard Standard B82 Estimation per minute Standard Standard B83 Filial bands per minute Standard Standard B84 Finande Pantes per minute Standard Standard B85 Finande Pantes per minute Standard Standard B96 Finand Pantes per minute Standard Standard B910 Globoh per minute Standard Standard B910 Globoh per minute Standard Standard B910 Globoh Standard | D 0 - | | | * • • • • | * • • • • | |
|--|---------------------|---------------------------------------|------------|------------------|------------------|---|
| Bay Equatorial curves Sperimula Spore B88 Entrea per mutue Spore B89 Estonia per mutue Spore B81 Farene lands per mutue Spore B81 Farene lands per mutue Spore B82 Failand Istands per mutue Spore B83 Frince Spore Spore B84 Frince per mutue Spore B86 Frince per mutue Spore B87 Frince per mutue Spore B88 Frince per mutue Spore B88 Frince Spore Spore B89 Frince/ Pore Spore Spore B90 Frince/ Pore Spore Spore B101 Cameba per mutue Spore B102 Georaja per mutue Spore B103 Germany per mutue Spore B104 Some Spore </td <td>B85</td> <td>Egypt, Cairo</td> <td>per minute</td> <td>\$0.31</td> <td>\$0.31</td> <td></td> | B85 | Egypt, Cairo | per minute | \$0.31 | \$0.31 | |
| B88 Einrae per mute \$0.67 B99 Einrapia per mute \$0.67 B90 Einrapia per mute \$0.67 B91 Factore latards per mute \$0.67 B92 Falkland Islands per mute \$1.55 B92 Falkland Islands per mute \$0.63 B93 Frictand per mute \$0.00 B94 France Paria per mute \$0.00 B96 France Paria per mute \$0.01 \$0.02 B97 Franch Cultura per mute \$0.47 \$0.507 B98 Franch Cultura per mute \$0.47 \$0.507 B90 Gabon per mute \$0.44 \$0.41 B101 Gabon per mute \$0.33 \$0.03 B102 Gernapi, Frandurt per mute \$0.44 \$0.44 B103 Gatard per mute \$0.37 \$0.507 B104 Gerenapi, Frandurt per mute \$0.37 | B86 | El Salvador | per minute | \$0.40 | | |
| 889. Elstone per minute \$50.05 \$0.06 800. Elsiopal per minute \$50.67 \$50.67 801 Fatero Islands per minute \$50.65 \$51.55 803 Fili klands \$50.67 \$51.55 \$51.55 803 Fili klands \$50.67 \$50.69 \$50.69 804 Filinand \$per minute \$50.09 \$50.09 805 Finace Paris \$per minute \$50.02 \$50.02 806 Finace Paris \$per minute \$50.12 \$50.02 807 Finace Paris \$per minute \$50.12 \$50.02 808 Fencel, Suman \$per minute \$50.12 \$50.22 806 Gabon \$per minute \$50.13 \$50.32 8101 Gambia \$per minute \$50.33 \$50.33 8104 Germany \$per minute \$50.33 \$50.37 8105 Ghana \$per minute \$50.03 \$50.03 8106 | B87 | Equatorial Guinea | per minute | \$0.56 | \$0.56 | |
| 889. Elstone per minute \$50.05 \$0.06 800. Elsiopal per minute \$50.67 \$50.67 801 Fatero Islands per minute \$50.65 \$51.55 803 Fili klands \$50.67 \$51.55 \$51.55 803 Fili klands \$50.67 \$50.69 \$50.69 804 Filinand \$per minute \$50.09 \$50.09 805 Finace Paris \$per minute \$50.02 \$50.02 806 Finace Paris \$per minute \$50.12 \$50.02 807 Finace Paris \$per minute \$50.12 \$50.02 808 Fencel, Suman \$per minute \$50.12 \$50.22 806 Gabon \$per minute \$50.13 \$50.32 8101 Gambia \$per minute \$50.33 \$50.33 8104 Germany \$per minute \$50.33 \$50.37 8105 Ghana \$per minute \$50.03 \$50.03 8106 | B88 | Eritrea | per minute | \$0.67 | | |
| 9901 Floridola per minute 50.67 90.67 901 Factoro Islands per minute \$51.55 \$51.55 983 Fij Ielands per minute \$50.53 \$50.53 894 Finland per minute \$50.03 \$50.33 894 Finland per minute \$50.03 \$50.03 896 France Arafis per minute \$50.03 \$50.03 896 France Arafis per minute \$50.02 \$0.02 897 Franch Arafis per minute \$50.47 \$50.47 \$50.47 898 Franch Polymeia per minute \$50.47 \$50.47 \$50.47 8100 Gabon per minute \$50.47 \$50.47 \$50.47 8101 Gabon per minute \$50.47 \$50.47 \$50.47 8100 Gabon per minute \$50.47 \$50.47 \$50.47 8103 Georgia per minute \$50.47 \$50.47 8101 Georgia | | | | | | |
| B012 Falarob Islands per minute \$0.26 B012 Falakand Islands per minute \$0.55 \$1.55 B03 Filiklands per minute \$0.08 \$0.09 B04 Finand per minute \$0.08 \$0.03 B05 France Paris per minute \$0.02 \$0.02 B07 France Paris per minute \$0.02 \$0.02 B08 French Guana per minute \$0.02 \$0.27 B08 French Guana per minute \$0.03 \$0.32 B010 Gabon per minute \$0.32 \$0.32 B103 Garmain per minute \$0.33 \$0.33 B104 Garmary, Frankfurt per minute \$0.33 \$0.33 B105 Ghana per minute \$0.34 \$0.31 B106 Ghana per minute \$0.31 \$0.31 B107 Gianda per minute \$0.31 \$0.31 B108 Guane Basau <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td></t<> | | | | | | |
| B02 Flaktand Islands per minute \$1.55 B03 Fij Islands per minute \$30.33 \$5.53 B04 Finance per minute \$30.03 \$50.33 B05 Finance per minute \$30.03 \$50.33 B06 Finance Amount per minute \$50.03 \$50.33 B07 French Amiles per minute \$50.19 \$50.27 B08 Financh Polynesia per minute \$50.27 \$50.27 B100 Gabon per minute \$50.47 \$50.47 B101 Gabola per minute \$50.47 \$50.47 B103 Greenand/Kribais per minute \$50.49 \$0.04 B104 Greenand per minute \$50.49 \$0.04 B111 Guadelot | | | | | | |
| 803 Fill Islands per minute \$0.03 \$0.09 804 Finace per minute \$0.00 \$0.03 806 Finace Paris per minute \$0.02 \$0.02 807 Finace Paris per minute \$0.02 \$0.02 807 Finace Paris per minute \$0.17 \$0.27 808 Finach Austan per minute \$0.32 \$0.32 8010 Gabon per minute \$0.73 \$0.32 8101 Garnola per minute \$0.71 \$0.71 8102 Garnola per minute \$0.03 \$0.03 8103 Garmary, Frankfurt per minute \$0.03 \$0.03 8106 Ghana per minute \$0.04 \$0.04 8106 Grantar per minute \$0.05 \$0.06 8106 Grantar per minute \$0.06 \$0.04 8106 Grantar per minute \$0.05 \$0.06 8106 Grantar | | | | | | |
| B94 Finance per minute \$0.03 \$0.03 B95 France Paris per minute \$0.03 \$0.03 B96 France Paris per minute \$0.02 \$0.02 B97 French Antiles per minute \$0.27 \$0.27 B98 French Polynesia per minute \$0.47 \$0.47 B100 Gabon per minute \$0.32 \$0.32 B101 Gambia per minute \$0.71 \$0.03 \$0.03 B103 Germary per minute \$0.33 \$0.03 \$0.03 B104 Germary, Frankfurt per minute \$0.37 \$0.03 \$0.03 B106 Ghana per minute \$0.37 \$0.03 \$0.03 B106 Greece per minute \$0.37 \$0.37 \$0.37 B107 Gitter IstandKribatia per minute \$0.41 \$0.14 \$0.14 B107 Gitter IstandKribatia per minute \$0.41 \$0.17 \$0.17 | B92 | Falkland Islands | per minute | \$1.55 | \$1.55 | |
| B94 Finance per minute \$0.03 \$0.03 B95 France Paris per minute \$0.03 \$0.03 B96 France Paris per minute \$0.02 \$0.02 B97 French Antiles per minute \$0.27 \$0.27 B98 French Polynesia per minute \$0.47 \$0.47 B100 Gabon per minute \$0.32 \$0.32 B101 Gambia per minute \$0.71 \$0.03 \$0.03 B103 Germary per minute \$0.33 \$0.03 \$0.03 B104 Germary, Frankfurt per minute \$0.37 \$0.03 \$0.03 B106 Ghana per minute \$0.37 \$0.03 \$0.03 B106 Greece per minute \$0.37 \$0.37 \$0.37 B107 Gitter IstandKribatia per minute \$0.41 \$0.14 \$0.14 B107 Gitter IstandKribatia per minute \$0.41 \$0.17 \$0.17 | B93 | Fiji Islands | per minute | \$0.53 | \$0.53 | |
| B95 France Paris per minute 90.02 \$0.02 B96 France Paris per minute \$0.02 \$0.02 B97 French Guiana per minute \$0.27 \$0.27 B98 French Guiana per minute \$0.37 \$0.47 B99 French Ophynesia per minute \$0.32 \$0.32 B101 Gambia per minute \$0.31 \$0.31 B102 Georgia per minute \$0.31 \$0.03 \$0.03 B103 Germany, Frankurt per minute \$0.37 \$0.37 \$0.37 B104 Germany, Frankurt per minute \$0.37 \$0.33 \$0.03 B106 Greece per minute \$0.31 \$0.14 \$0.06 B106 Greece per minute \$0.04 \$0.04 \$0.04 B111 Guadenala per minute \$0.31 \$0.31 B113 Guadenala per minute \$0.37 \$0.37 B113 Guadenala | B94 | Finland | per minute | | | - |
| B86 France Paris per minute \$0.02 \$0.02 B87 French Antilles per minute \$0.19 \$0.19 B88 French Rolynesia per minute \$0.27 \$0.27 B100 Gabon per minute \$0.32 \$0.32 B101 Gambia per minute \$0.31 \$0.03 B103 Garmary per minute \$0.31 \$0.03 B104 Germary, Frankfurt per minute \$0.03 \$0.03 B105 Chana \$0.01 \$0.03 \$0.03 B106 Giberal Int per minute \$0.31 \$0.01 B107 Giberal Int per minute \$0.31 \$0.01 B108 Greeca, Athens per minute \$0.31 \$0.01 B108 Greeca, Athens per minute \$0.31 \$0.01 B113 Guidenalia per minute \$0.31 \$0.31 B113 Guidenalia per minute \$0.36 \$0.66 B114 | | | | | | |
| B07 French Aulana per minute \$0.19 \$0.19 B08 French Guana per minute \$0.27 \$0.27 B09 French Guana per minute \$0.32 \$0.32 B101 Ganba per minute \$0.32 \$0.32 B101 Gamba per minute \$0.41 \$0.31 B102 Georgia per minute \$0.32 \$0.33 B103 Germany, Frankurt per minute \$0.33 \$0.03 B106 Giberaltsand/Kribati per minute \$0.37 \$0.37 B106 Greece per minute \$0.06 \$0.06 B100 Greece per minute \$0.01 \$0.01 B111 Guadeloupe per minute \$0.31 \$0.31 B113 Guinea Bissau per minute \$0.31 \$0.31 B114 Guinea Bissau per minute \$0.47 \$0.57 B114 Guinea Bissau per minute \$0.45 \$0.50 B114 | | | | | | - |
| B98 Franch Dolynesia per minute S0.27 S0.27 B100 Gabon per minute S0.47 S0.47 B101 Gambia per minute S0.71 S0.71 B102 Gernga per minute S0.71 S0.71 B103 Gernga per minute S0.14 S0.14 B104 Gernga per minute S0.03 S0.03 B105 Gernga per minute S0.13 S0.03 B106 Chana per minute S0.14 S0.14 B107 Gilbent Island/Kibbaii per minute S1.10 S1.20 B108 Greece per minute S0.14 S0.04 B110 Geneele per minute S0.17 S0.17 B113 Gundeiopp per minute S0.16 S0.41 B114 Gundeiopp per minute S0.15 S0.17 B113 Gundeiopp per minute S0.16 S0.16 B114 Gundeiopp | | | | | | - |
| B99 Franch Polynesia per minute S0.47 S0.47 B100 Gambia per minute S0.32 S0.33 B101 Gambia per minute S0.14 S0.71 S0.71 B102 Gerorgia per minute S0.14 S0.14 S0.14 B103 Germany, Franklut per minute S0.03 S0.03 B106 Ginana per minute S0.04 S0.03 B106 Gineana per minute S0.14 S0.14 B106 Ginece S1.30 S1.30 S1.30 B106 Ginece per minute S0.14 S0.14 B107 Ginece Altens per minute S0.14 S0.14 B108 Greece, Altens per minute S0.10 S0.17 S0.17 B111 Guadehoupe per minute S0.17 S0.17 S0.17 B113 Guinea per minute S0.26 S0.26 S0.27 B114 Guadehoupe < | B97 | | per minute | \$0.19 | \$0.19 | |
| B100 Gabon per minute S0.32 S0.32 B101 Gambia per minute S0.71 S0.71 B102 Gergia per minute S0.14 S0.14 B103 Germany, Franklut per minute S0.03 S0.03 B106 Ghana per minute S0.04 S0.03 B106 Gharlar per minute S0.03 S0.37 B106 Gheralar per minute S0.04 S0.14 B107 Giteet Island/Kirbati per minute S0.04 S0.04 B108 Greece, Altens per minute S0.01 S0.04 B110 Greenland per minute S0.01 S0.01 B111 Guatemala per minute S0.03 S0.31 B113 Guatemala per minute S0.04 S0.04 B114 Guatemala per minute S0.05 S0.05 B113 Guatemala per minute S0.04 S0.04 B114 Guate | B98 | French Guiana | per minute | \$0.27 | \$0.27 | |
| B100 Gabon per minute S0.32 S0.32 B101 Gambia per minute S0.71 S0.71 B102 Gergia per minute S0.14 S0.14 B103 Germany, Franklut per minute S0.03 S0.03 B106 Ghana per minute S0.04 S0.03 B106 Gharlar per minute S0.03 S0.37 B106 Gheralar per minute S0.04 S0.14 B107 Giteet Island/Kirbati per minute S0.04 S0.04 B108 Greece, Altens per minute S0.01 S0.04 B110 Greenland per minute S0.01 S0.01 B111 Guatemala per minute S0.03 S0.31 B113 Guatemala per minute S0.04 S0.04 B114 Guatemala per minute S0.05 S0.05 B113 Guatemala per minute S0.04 S0.04 B114 Guate | B99 | French Polynesia | per minute | \$0.47 | \$0.47 | |
| Bit1 Gambia per minute S0.71 S0.71 B102 Georgia per minute S0.14 S0.14 B103 Germany, Franklurt per minute S0.03 S0.03 B106 Gibraltar per minute S0.03 S0.03 B106 Gibraltar per minute S0.14 S0.14 S107 Gibraltar per minute S0.04 S0.07 B108 Greece Per minute S0.04 S0.04 B100 Greece, Ahenis per minute S0.04 S0.04 B110 Guadeoope per minute S0.04 S0.04 B111 Guadeoope per minute S0.07 S0.07 B113 Guadeoope per minute S0.03 S0.03 B114 Guadeoope per minute S0.04 S0.04 B113 Guadeoope S0.07 S0.07 S0.07 B114 Guadeoope Per minute S0.04 S0.04 B115 Guavaa | | | | | | |
| B102 Georgia per minute 9.0.14 9.0.14 B103 Germany per minute \$0.03 \$0.03 B104 Germany, Franklurt per minute \$0.03 \$0.03 B106 Gibratar per minute \$0.14 \$0.14 B107 Gibratar per minute \$0.14 \$0.14 B106 Greece, Athens per minute \$0.06 \$0.06 B100 Greece, Athens per minute \$0.01 \$1.01 B111 Guadeloupe per minute \$0.01 \$1.01 B112 Guatemala per minute \$0.03 \$0.03 B113 Guinea Bissau per minute \$0.15 \$1.16 B114 Guinea Bissau per minute \$0.05 \$0.06 B114 Guinea Bissau per minute \$0.05 \$0.06 B114 Hodinas per minute \$0.04 \$0.04 B114 Hodinas per minute \$0.05 \$0.06 B114 | | | | | | |
| B103 Germany, Franklurt per minute \$0.03 \$0.03 B104 Germany, Franklurt per minute \$0.37 \$0.37 B106 Gibrattar per minute \$0.37 \$0.37 B106 Gibrattar per minute \$0.14 \$0.14 B107 Gibbert Island/Kinbati per minute \$1.03 \$1.30 B108 Greece, Ahens per minute \$0.04 \$0.04 B110 Greece, Ahens per minute \$0.17 \$0.17 B112 Guadeloupe per minute \$0.13 \$0.31 B111 Guadeloupe per minute \$0.76 \$0.77 B112 Guinea per minute \$0.06 \$0.06 B114 Guinea per minute \$0.05 \$0.06 B115 Guyana per minute \$0.05 \$0.06 B116 Hali per minute \$0.06 \$0.06 B117 Honduras per minute \$0.02 \$0.02 B118 | | | | | | |
| Biol Gernany, Franklurt per minute S0.33 S0.03 Biol6 Gibratar per minute S0.37 S0.37 Biol6 Gibratar per minute S0.14 S0.14 Biol7 Gibrat Island/Kirbati per minute S0.06 S0.06 Biol8 Greece, Athens per minute S0.06 S0.06 Biol9 Greece, Athens per minute S0.01 S0.01 Bi10 Greece, Athens per minute S0.13 S0.31 Bi112 Guateonala per minute S0.15 S0.17 Bi112 Guateonala per minute S0.15 S0.17 Bi113 Guinea Bissau per minute S0.16 S0.06 Bi114 Guinea Bissau per minute S0.05 S0.07 Bi114 Hodinas per minute S0.06 S0.06 Bi114 Hodinas per minute S0.07 S0.07 Bi114 Hodina Songalore per minute S0.06 S0.06 <td></td> <td>•</td> <td></td> <td></td> <td></td> <td></td> | | • | | | | |
| B106 Ghana S0.37 \$0.37 B106 Gibbaltar per minute \$0.41 \$0.14 B107 Gibbaltar per minute \$1.30 \$1.30 B108 Greece per minute \$0.04 \$0.04 B109 Greece, Athens per minute \$0.04 \$0.04 B110 Greece, Athens per minute \$0.04 \$0.04 B110 Greenland per minute \$0.04 \$0.04 B111 Guadeloupe per minute \$0.04 \$0.04 B113 Guadeloupe per minute \$0.07 \$0.76 B114 Guadea Bissau per minute \$0.06 \$0.60 B115 Guyana per minute \$0.05 \$0.45 B114 Honduras per minute \$0.06 \$0.06 B119 Hongary per minute \$0.03 \$0.03 B119 Honduras per minute \$0.06 \$0.09 B120 India Amedabad per min | B103 | Germany | per minute | \$0.03 | \$0.03 | |
| B106 Ghana S0.37 \$0.37 B106 Gibbaltar per minute \$0.41 \$0.14 B107 Gibbaltar per minute \$1.30 \$1.30 B108 Greece per minute \$0.04 \$0.04 B109 Greece, Athens per minute \$0.04 \$0.04 B110 Greece, Athens per minute \$0.04 \$0.04 B110 Greenland per minute \$0.04 \$0.04 B111 Guadeloupe per minute \$0.04 \$0.04 B113 Guadeloupe per minute \$0.07 \$0.76 B114 Guadea Bissau per minute \$0.06 \$0.60 B115 Guyana per minute \$0.05 \$0.45 B114 Honduras per minute \$0.06 \$0.06 B119 Hongary per minute \$0.03 \$0.03 B119 Honduras per minute \$0.06 \$0.09 B120 India Amedabad per min | B104 | Germany, Frankfurt | per minute | \$0.03 | \$0.03 | |
| B106 Globaltar Spart \$1.4 \$0.14 B107 Gibbart Island/Kirbaii per minute \$1.00 \$1.00 B108 Greece, Athens per minute \$0.04 \$0.06 B109 Greece, Athens per minute \$0.04 \$0.04 B110 Greenland per minute \$0.01 \$1.01 B111 Guadeoupe per minute \$0.17 \$0.17 B112 Guatemala per minute \$0.76 \$0.76 B114 Guinea Bissau per minute \$0.60 \$0.60 B114 Guinea Bissau per minute \$0.60 \$0.60 B116 Hait per minute \$0.03 \$0.03 B118 Hong Kong per minute \$0.04 \$0.09 B120 Iceland per minute \$0.02 \$0.09 B121 India Amedabad per minute \$0.24 \$0.24 B122 India Amedabad per minute \$0.24 \$0.24 B124 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | |
| B107 Gilbert Island/Kinbait per minute \$1.30 \$1.30 B108 Greece, Athens per minute \$0.06 \$0.06 B109 Greece, Athens per minute \$0.04 \$0.04 B110 Greece, Athens per minute \$0.04 \$0.04 B110 Greece, Athens per minute \$0.04 \$0.04 B111 Guadeloupe per minute \$1.01 \$1.01 B112 Guadeloupe per minute \$0.05 \$0.06 B113 Guinea per minute \$0.06 \$0.06 B114 Guinea Bissau per minute \$0.07 \$0.057 B115 Guyana per minute \$0.03 \$0.03 B114 Honduras per minute \$0.03 \$0.03 B120 Iceland per minute \$0.04 \$0.24 B121 India Amedabd per minute \$0.24 \$0.24 B122 India Bangalore per minute \$0.24 \$0.24 | | | | | | |
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| Bitto Greenland per minute \$1.01 Bitti Guadeloupe per minute \$0.17 Bitta Guatemala per minute \$0.31 Bitta Guinea per minute \$0.76 Bitta Guinea per minute \$0.60 Bitta Hain per minute \$0.65 Bitta Honduras per minute \$0.05 Bitta Hong Kong per minute \$0.09 Bitta Hong Kong per minute \$0.09 Bitta India Ahmedabad per minute \$0.04 Bitta India Bangalore per minute \$0.24 Bitta India Bangalore per minute \$0.24 Bitta India Bangalore per minute \$0.24 Bitta India Bandata per minute \$0.24 </td <td>B108</td> <td>Greece</td> <td>per minute</td> <td>\$0.06</td> <td></td> <td></td> | B108 | Greece | per minute | \$0.06 | | |
| Bitto Greenland per minute \$1.01 Bitti Guadeloupe per minute \$0.17 Bitta Guatemala per minute \$0.31 Bitta Guinea per minute \$0.76 Bitta Guinea per minute \$0.60 Bitta Hain per minute \$0.65 Bitta Honduras per minute \$0.05 Bitta Hong Kong per minute \$0.09 Bitta Hong Kong per minute \$0.09 Bitta India Ahmedabad per minute \$0.04 Bitta India Bangalore per minute \$0.24 Bitta India Bangalore per minute \$0.24 Bitta India Bangalore per minute \$0.24 Bitta India Bandata per minute \$0.24 </td <td>B109</td> <td>Greece, Athens</td> <td>per minute</td> <td>\$0.04</td> <td>\$0.04</td> <td></td> | B109 | Greece, Athens | per minute | \$0.04 | \$0.04 | |
| Bit1 Guadeoupe per minute \$0.17 \$0.17 Bit12 Guademala per minute \$0.31 \$0.31 Bit13 Guinea per minute \$0.76 \$0.76 Bit14 Guinea Bissau per minute \$1.15 \$1.15 Bit14 Guinea Dissau per minute \$0.60 \$0.60 Bit16 Haii per minute \$0.45 \$0.45 Bit18 Hong Kong per minute \$0.03 \$0.03 Bit19 Hungary per minute \$0.04 \$0.09 Bit20 Leeland per minute \$0.24 \$0.24 Bit21 India Ammedabad per minute \$0.24 \$0.24 Bit22 India Baroda per minute \$0.24 \$0.24 Bit23 India Baroda per minute \$0.24 \$0.24 Bit24 India Adaras per minute \$0.24 \$0.24 Bit25 India Adaras per minute \$0.24 \$0.24 Bit26 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | |
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| B116 Haiti per minute \$0.45 \$0.45 B117 Honduras per minute \$0.57 \$0.57 B118 Hong Kong per minute \$0.03 \$0.03 B119 Hungary. per minute \$0.04 \$0.09 B120 Iceland per minute \$0.06 \$0.06 B121 India Annedabad per minute \$0.24 \$0.24 B123 India Bangalore per minute \$0.24 \$0.24 \$0.24 B124 India Bangalore per minute \$0.24 \$0.24 \$0.24 B125 India Bangalore per minute \$0.24 \$0.24 \$0.24 B126 India Nyderabad per minute \$0.24 \$0.24 \$0.24 B128 India Madras per minute \$0.24 \$0.24 \$0.24 B129 India Madras per minute \$0.08 \$0.08 \$0.08 B131 Indonesia Jakata per minute \$0.04 \$0.04 \$0.04< | B114 | Guinea Bissau | per minute | \$1.15 | \$1.15 | |
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| B118 Hong Kong per minute \$0.03 \$0.03 B119 Hungary per minute \$0.06 \$0.06 B120 Iceland per minute \$0.19 \$0.19 B121 India Ahmedabad per minute \$0.24 \$0.24 B122 India Bangalore per minute \$0.24 \$0.24 B123 India Bangalore per minute \$0.24 \$0.24 B124 India Bangalore per minute \$0.24 \$0.24 B125 India Calcutta per minute \$0.24 \$0.24 B126 India Calcutta per minute \$0.24 \$0.24 B127 India Marbas per minute \$0.24 \$0.24 B128 India Marbas per minute \$0.24 \$0.24 B129 India New Delhi per minute \$0.24 \$0.24 B130 Indonesia Jakata per minute \$0.08 \$0.08 B132 Indianesia (IOR) per minute \$1.013 \$1.13 | | | | | | |
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| B120 Iceland per minute \$0.06 \$0.06 B121 India per minute \$0.19 \$0.19 B122 India Anmedabad per minute \$0.24 \$0.24 B123 India Bangalore per minute \$0.24 \$0.24 B124 India Borda per minute \$0.24 \$0.24 B125 India Calcutta per minute \$0.24 \$0.24 B126 India Calcutta per minute \$0.24 \$0.24 B127 India New Delhi per minute \$0.24 \$0.24 B128 India New Delhi per minute \$0.24 \$0.24 B129 India New Delhi per minute \$0.24 \$0.24 B130 Indonesia Jakarta per minute \$0.08 \$0.08 B132 Indonesia Surabaya per minute \$0.08 \$0.08 B133 Inmarsat (OR) per minute \$1.013 \$1.013 B134 Inmarsat (VAT) per minute \$0.22 \$0.22 | | | per minute | | | |
| B121 India per minute \$0.19 \$0.19 B122 India Ahmedabad per minute \$0.24 \$0.24 B123 India Bangalore per minute \$0.24 \$0.24 B124 India Bangalore per minute \$0.24 \$0.24 B125 India Calcutta per minute \$0.24 \$0.24 B126 India Adatas per minute \$0.24 \$0.24 B127 India Matras per minute \$0.24 \$0.24 B128 India Matras per minute \$0.24 \$0.24 B129 India Matras per minute \$0.24 \$0.24 B120 Indonesia per minute \$0.24 \$0.24 B130 Indonesia per minute \$0.24 \$0.24 B131 Indonesia Surabaya per minute \$0.06 \$0.08 B132 Inmarsat (IOR) per minute \$7.32 \$7.32 B134 Inmarsat (IOR) per minute \$0.71 \$7.17 <t< td=""><td>B119</td><td>Hungary</td><td>per minute</td><td>\$0.09</td><td>\$0.09</td><td></td></t<> | B119 | Hungary | per minute | \$0.09 | \$0.09 | |
| B121 India per minute \$0.19 \$0.19 B122 India Ahmedabad per minute \$0.24 \$0.24 B123 India Bangalore per minute \$0.24 \$0.24 B124 India Bangalore per minute \$0.24 \$0.24 B125 India Calcutta per minute \$0.24 \$0.24 B126 India Adatas per minute \$0.24 \$0.24 B127 India Matras per minute \$0.24 \$0.24 B128 India Matras per minute \$0.24 \$0.24 B129 India Matras per minute \$0.24 \$0.24 B120 Indonesia per minute \$0.24 \$0.24 B130 Indonesia per minute \$0.24 \$0.24 B131 Indonesia Surabaya per minute \$0.06 \$0.08 B132 Inmarsat (IOR) per minute \$7.32 \$7.32 B134 Inmarsat (IOR) per minute \$0.71 \$7.17 <t< td=""><td>B120</td><td>Iceland</td><td>per minute</td><td>\$0.06</td><td>\$0.06</td><td></td></t<> | B120 | Iceland | per minute | \$0.06 | \$0.06 | |
| B122 India Ahmedabad per minute \$0.24 \$0.24 B123 India Bangalore per minute \$0.24 \$0.24 B124 India Boroda per minute \$0.24 \$0.24 B125 India Boroda per minute \$0.19 \$0.19 B126 India Calcutta per minute \$0.24 \$0.24 B127 India Madras per minute \$0.24 \$0.24 B128 India Madras per minute \$0.24 \$0.24 B128 India New Delhi per minute \$0.24 \$0.24 B130 Indonesia Jakarta per minute \$0.08 \$0.08 B132 Indonesia Jakarta per minute \$0.08 \$0.08 B133 Inmarsat (AOR) per minute \$1.013 \$1.013 B134 Inmarsat (VAT) per minute \$1.35 \$1.335 B137 Iran per minute \$0.22 \$0.22 B138 Inmarsat (WAT) per minute \$0.70 | | | | | | - |
| B123 India Bangalore per minute \$0.24 \$0.24 B124 India Baroda per minute \$0.24 \$0.24 B125 India Bombay per minute \$0.19 \$0.19 B126 India Calcutta per minute \$0.24 \$0.24 B127 India Hyderabad per minute \$0.24 \$0.24 B128 India Madras per minute \$0.24 \$0.24 B129 India Madras per minute \$0.24 \$0.24 B130 Indonesia \$0.16 \$0.16 \$0.16 B131 Indonesia Surabaya per minute \$0.08 \$0.08 B132 Indensia UARN per minute \$1.03 \$1.03 B133 Inmarsat (AOR) per minute \$7.32 \$7.32 B134 Inmarsat (POR) per minute \$1.35 \$13.35 B135 Inmarsat (WAT) per minute \$1.35 \$13.35 B136 India YAT \$7.17 \$7.17 B137 | | | | | | |
| B124 India Baroda per minute \$0.24 \$0.24 B125 India Bombay per minute \$0.19 \$0.19 B126 India Calcutta per minute \$0.24 \$0.24 B127 India Hyderabad per minute \$0.24 \$0.24 B128 India Madras per minute \$0.24 \$0.24 B129 India New Delhi per minute \$0.24 \$0.24 B130 Indonesia per minute \$0.16 \$0.16 B131 Indonesia Jakarta per minute \$0.08 \$0.08 B132 Indonesia Surabaya per minute \$1.02 \$7.32 B134 Inmarsat (AOR) per minute \$1.013 \$10.13 B135 Inmarsat (VAR) per minute \$1.35 \$1.35 B136 Inmarsat (WAT) per minute \$0.22 \$0.22 B138 Iraq per minute \$0.03 \$0.03 B140 Ireland, Dublin per minute \$0.03 \$0.03 < | | | | | | |
| B125 India Bombay per minute \$0.19 \$0.19 B126 India Calcutta per minute \$0.24 \$0.24 B127 India Madras per minute \$0.24 \$0.24 B128 India Madras per minute \$0.24 \$0.24 B129 India New Delhi per minute \$0.24 \$0.24 B130 Indonesia per minute \$0.16 \$0.16 B131 Indonesia Jakata per minute \$0.08 \$0.08 B132 Indonesia Surabaya per minute \$0.08 \$0.08 B133 Inmarsat (AOR) per minute \$7.32 \$7.32 B134 Inmarsat (POR) per minute \$10.13 \$10.13 B135 Inmarsat (POR) per minute \$0.22 \$0.22 B138 Iraq per minute \$0.03 \$0.04 B140 Ireland per minute \$0.03 \$0.03 B141 Irdium per minute \$0.03 \$0.03 | | | | | | |
| B126 India Calcutta per minute \$0.24 \$0.24 B127 India Myderabad per minute \$0.24 \$0.24 B128 India Madras per minute \$0.24 \$0.24 B129 India New Delhi per minute \$0.24 \$0.24 B130 Indonesia per minute \$0.24 \$0.24 B131 Indonesia Jakarta per minute \$0.08 \$0.08 B132 Indonesia Jakarta per minute \$0.08 \$0.08 B133 Inmarsat (AOR) per minute \$10.13 \$11.13 B134 Inmarsat (IOR) per minute \$10.13 \$11.13 B135 Inmarsat (POR) per minute \$13.35 \$13.35 B137 Iran per minute \$0.70 \$0.70 B136 Inmarsat (WAT) per minute \$0.04 \$0.04 B139 Ireland per minute \$0.03 \$0.03 B140 Ireland, Dublin per minute \$0.03 \$0.03 < | | India Baroda | per minute | \$0.24 | \$0.24 | |
| B126 India Calcutta per minute \$0.24 \$0.24 B127 India Hyderabad per minute \$0.24 \$0.24 B128 India Madras per minute \$0.24 \$0.24 B129 India New Delhi per minute \$0.24 \$0.24 B130 Indonesia per minute \$0.24 \$0.24 B131 Indonesia Jakarta per minute \$0.08 \$0.08 B132 Indonesia Surabaya per minute \$0.08 \$0.08 B133 Inmarsat (AOR) per minute \$10.13 \$11.13 B134 Inmarsat (IOR) per minute \$10.13 \$11.13 B135 Inmarsat (POR) per minute \$13.35 \$13.35 B137 Iran per minute \$0.22 \$0.22 B138 Inmarsat (WAT) per minute \$0.70 \$0.70 B139 Ireland per minute \$0.03 \$0.03 B140 Ireland, Dublin per minute \$0.03 \$0.03 | B125 | India Bombay | per minute | \$0.19 | \$0.19 | |
| B127 India Hyderabad per minute \$0.24 \$0.24 B128 India Madras per minute \$0.24 \$0.24 B129 India New Delhi per minute \$0.24 \$0.24 B130 Indonesia per minute \$0.24 \$0.24 B131 Indonesia Jakarta per minute \$0.06 \$0.08 B132 Indonesia Surabaya per minute \$0.08 \$0.08 B133 Inmarsat (AOR) per minute \$10.13 \$11.13 B134 Inmarsat (IOR) per minute \$10.13 \$11.13 B135 Inmarsat (POR) per minute \$17.17 \$7.17 B136 Inmarsat (WAT) per minute \$0.22 \$0.22 B138 Iraq per minute \$0.04 \$0.04 B139 Iral per minute \$0.03 \$0.03 B136 Inmarsat (POR) per minute \$0.04 \$0.04 B139 Iraq per minute \$0.03 \$0.03 | B126 | India Calcutta | per minute | \$0.24 | | |
| B128 India Madras per minute \$0.24 \$0.24 B129 India New Delhi per minute \$0.24 \$0.24 B130 Indonesia per minute \$0.16 \$0.16 B131 Indonesia Jakarta per minute \$0.08 \$0.08 B132 Indonesia Surabaya per minute \$0.08 \$0.08 B133 Inmarsat (AOR) per minute \$1.32 \$7.32 B134 Inmarsat (IOR) per minute \$10.13 \$10.13 B135 Inmarsat (POR) per minute \$17.17 \$7.17 B136 Inmarsat (WAT) per minute \$1.3.35 \$13.35 B137 Iran per minute \$0.22 \$0.22 B138 Iraq per minute \$0.03 \$0.03 B140 Ireland per minute \$0.03 \$0.03 B141 Iridium per minute \$0.03 \$0.03 B142 Israel per minute \$0.03 \$0.03 | | | | | | |
| B129 India New Delhi per minute \$0.24 \$0.24 B130 Indonesia per minute \$0.16 \$0.16 B131 Indonesia Jakarta per minute \$0.08 \$0.08 B132 Indonesia Surabaya per minute \$0.08 \$0.08 B133 Inmarsat (AOR) per minute \$7.32 \$7.32 B134 Inmarsat (IOR) per minute \$10.13 \$10.13 B135 Inmarsat (POR) per minute \$7.17 \$7.17 B136 Inmarsat (WAT) per minute \$10.35 \$13.35 B137 Iran per minute \$0.22 \$0.22 B138 Iraq per minute \$0.70 \$0.70 B139 Ireland per minute \$0.03 \$0.03 B140 Ireland, Dublin per minute \$0.03 \$0.03 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 | | | | | • • | |
| B130 Indonesia per minute \$0.16 \$0.16 B131 Indonesia Jakarta per minute \$0.08 \$0.08 B132 Indonesia Surabaya per minute \$0.08 \$0.08 B133 Inmarsat (AOR) per minute \$7.32 \$7.32 B134 Inmarsat (IOR) per minute \$10.13 \$10.13 B135 Inmarsat (POR) per minute \$17.17 \$7.17 B136 Inmarsat (WAT) per minute \$13.35 \$13.35 B137 Iran per minute \$0.02 \$0.22 B138 Iraq per minute \$0.03 \$0.03 B140 Ireland per minute \$0.04 \$0.04 B140 Ireland, Dublin per minute \$0.03 \$0.03 B141 Iridium per minute \$0.03 \$0.03 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td></t<> | | | | | | |
| B131 Indonesia Jakarta per minute \$0.08 \$0.08 B132 Indonesia Surabaya per minute \$0.08 \$0.08 B133 Inmarsat (AOR) per minute \$7.32 \$7.32 B134 Inmarsat (IOR) per minute \$10.13 \$10.13 B135 Inmarsat (POR) per minute \$17.17 \$7.17 B136 Inmarsat (WAT) per minute \$0.22 \$0.22 B138 Iraq per minute \$0.03 \$0.04 B140 Ireland per minute \$0.03 \$0.03 B141 Iridium per minute \$0.03 \$0.03 B142 Israel per minute \$0.03 \$0.03 B141 Iridium per minute \$0.03 \$0.03 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy Milan per minute \$0.03 \$0.03 B145 | | India New Delhi | per minute | | | |
| B131 Indonesia Jakarta per minute \$0.08 \$0.08 B132 Indonesia Surabaya per minute \$0.08 \$0.08 B133 Inmarsat (AOR) per minute \$7.32 \$7.32 B134 Inmarsat (IOR) per minute \$10.13 \$10.13 B135 Inmarsat (POR) per minute \$17.17 \$7.17 B136 Inmarsat (WAT) per minute \$0.22 \$0.22 B138 Iraq per minute \$0.03 \$0.04 B140 Ireland per minute \$0.03 \$0.03 B141 Iridium per minute \$0.03 \$0.03 B142 Israel per minute \$0.03 \$0.03 B141 Iridium per minute \$0.03 \$0.03 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy Milan per minute \$0.03 \$0.03 B145 | B130 | Indonesia | per minute | \$0.16 | \$0.16 | |
| B132 Indonesia Surabaya per minute \$0.08 \$0.08 B133 Inmarsat (AOR) per minute \$7.32 \$7.32 B134 Inmarsat (IOR) per minute \$10.13 \$10.13 B135 Inmarsat (POR) per minute \$7.17 \$7.17 B136 Inmarsat (WAT) per minute \$13.35 \$113.35 B137 Iran per minute \$0.22 \$0.22 B138 Iraq per minute \$0.04 \$0.04 B140 Ireland per minute \$0.03 \$0.03 B141 Iridium per minute \$0.03 \$0.03 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy Milan per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Rome per minute \$0.03 \$0.03 B146 <td>B131</td> <td>Indonesia Jakarta</td> <td>per minute</td> <td></td> <td></td> <td></td> | B131 | Indonesia Jakarta | per minute | | | |
| B133 Inmarsat (AOR) per minute \$7.32 \$7.32 B134 Inmarsat (IOR) per minute \$10.13 \$10.13 B135 Inmarsat (POR) per minute \$7.17 \$7.17 B136 Inmarsat (WAT) per minute \$13.35 \$13.35 B137 Iran per minute \$0.22 \$0.22 B138 Iraq per minute \$0.70 \$0.70 B139 Ireland per minute \$0.03 \$0.03 B140 Ireland, Dublin per minute \$0.03 \$0.03 B141 Iridium per minute \$0.03 \$0.03 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Nome per minute \$0.03 \$0.03 B147 | | | | | | |
| B134 Inmarsat (IOR) per minute \$10.13 \$10.13 B135 Inmarsat (POR) per minute \$7.17 \$7.17 B136 Inmarsat (WAT) per minute \$13.35 \$13.35 B137 Iran per minute \$0.22 \$0.22 B138 Iraq per minute \$0.70 \$0.70 B139 Ireland per minute \$0.04 \$0.04 B140 Ireland, Dublin per minute \$0.03 \$0.03 B141 Iridium per minute \$0.03 \$0.03 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Vatican City per minute \$0.03 \$0.03 B148 Ivory Coast per minute \$0.45 \$0.45 | | | | | | |
| B135 Inmarsat (POR) per minute \$7.17 \$7.17 B136 Inmarsat (WAT) per minute \$13.35 \$13.35 B137 Iran per minute \$0.22 \$0.22 B138 Iraq per minute \$0.70 \$0.70 B139 Ireland per minute \$0.04 \$0.04 B140 Ireland, Dublin per minute \$0.03 \$0.03 B141 Iridium per minute \$0.03 \$0.03 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Rome per minute \$0.03 \$0.03 B147 Italy Vatican City per minute \$0.11 \$0.11 B148 Ivory Coast per minute \$0.45 \$0.45 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | |
| B136 Inmarsat (WAT) per minute \$13.35 \$13.35 B137 Iran per minute \$0.22 \$0.22 B138 Iraq per minute \$0.70 \$0.70 B139 Ireland per minute \$0.04 \$0.04 B140 Ireland, Dublin per minute \$0.03 \$0.03 B141 Iridium per minute \$0.03 \$0.03 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Rome per minute \$0.03 \$0.03 B147 Italy Vatican City per minute \$0.45 \$0.45 | | | | | | |
| B136 Inmarsat (WAT) per minute \$13.35 \$13.35 B137 Iran per minute \$0.22 \$0.22 B138 Iraq per minute \$0.70 \$0.70 B139 Ireland per minute \$0.04 \$0.04 B140 Ireland, Dublin per minute \$0.03 \$0.03 B141 Iridium per minute \$0.03 \$0.03 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Rome per minute \$0.03 \$0.03 B147 Italy Vatican City per minute \$0.11 \$0.11 B148 Ivory Coast per minute \$0.45 \$0.45 | B135 | Inmarsat (POR) | per minute | \$7.17 | \$7.17 | |
| B137 Iran per minute \$0.22 \$0.22 B138 Iraq per minute \$0.70 \$0.70 B139 Ireland per minute \$0.04 \$0.04 B140 Ireland, Dublin per minute \$0.03 \$0.03 B141 Iridium per minute \$0.03 \$0.03 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Rome per minute \$0.03 \$0.03 B147 Italy Vatican City per minute \$0.11 \$0.11 B148 Ivory Coast per minute \$0.45 \$0.45 | | | per minute | | \$13.35 | |
| B138 Iraq per minute \$0.70 \$0.70 B139 Ireland per minute \$0.04 \$0.04 B140 Ireland, Dublin per minute \$0.03 \$0.03 B141 Iridium per minute \$6.63 \$6.63 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Rome per minute \$0.03 \$0.03 B147 Italy Vatican City per minute \$0.11 \$0.11 B148 Ivory Coast per minute \$0.45 \$0.45 | | | | | | |
| B139 Ireland per minute \$0.04 \$0.04 B140 Ireland, Dublin per minute \$0.03 \$0.03 B141 Iridium per minute \$6.63 \$6.63 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Rome per minute \$0.03 \$0.03 B147 Italy Vatican City per minute \$0.11 \$0.11 B148 Ivory Coast per minute \$0.45 \$0.45 | | | | | | |
| B140 Ireland, Dublin per minute \$0.03 \$0.03 B141 Iridium per minute \$6.63 \$6.63 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Rome per minute \$0.03 \$0.03 B147 Italy Vatican City per minute \$0.11 \$0.11 B148 Ivory Coast \$0.45 \$0.45 \$0.45 | | | | | | |
| B141 Iridium per minute \$6.63 \$6.63 B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Rome per minute \$0.03 \$0.03 B147 Italy Vatican City per minute \$0.11 \$0.11 B148 Ivory Coast \$0.45 \$0.45 \$0.45 | | | | | | |
| B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Rome per minute \$0.03 \$0.03 B147 Italy Vatican City per minute \$0.11 \$0.11 B148 Ivory Coast per minute \$0.45 \$0.45 | B140 | Ireland, Dublin | per minute | \$0.03 | \$0.03 | |
| B142 Israel per minute \$0.03 \$0.03 B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Rome per minute \$0.03 \$0.03 B147 Italy Vatican City per minute \$0.11 \$0.11 B148 Ivory Coast per minute \$0.45 \$0.45 | B141 | Iridium | per minute | \$6.63 | \$6.63 | |
| B143 Israel Tel Aviv per minute \$0.03 \$0.03 B144 Italy per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Rome per minute \$0.03 \$0.03 B147 Italy Vatican City per minute \$0.11 \$0.11 B148 Ivory Coast per minute \$0.45 \$0.45 | | | | | | |
| B144 Italy per minute \$0.03 \$0.03 B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Rome per minute \$0.03 \$0.03 B147 Italy Vatican City per minute \$0.11 \$0.11 B148 Ivory Coast per minute \$0.45 \$0.45 | | | | | | |
| B145 Italy Milan per minute \$0.03 \$0.03 B146 Italy Rome per minute \$0.03 \$0.03 B147 Italy Vatican City per minute \$0.11 \$0.11 B148 Ivory Coast per minute \$0.45 \$0.45 | | | | | | |
| B146Italy Romeper minute\$0.03\$0.03B147Italy Vatican Cityper minute\$0.11\$0.11B148Ivory Coastper minute\$0.45\$0.45 | | | | | | |
| B147 Italy Vatican City per minute \$0.11 \$0.11 B148 Ivory Coast per minute \$0.45 \$0.45 | | Italy Milan | per minute | \$0.03 | \$0.03 | |
| B147 Italy Vatican City per minute \$0.11 \$0.11 B148 Ivory Coast per minute \$0.45 \$0.45 | B146 | Italy Rome | per minute | \$0.03 | \$0.03 | |
| B148 Ivory Coast per minute \$0.45 \$0.45 | | | | | | |
| | | | | | | |
| B149 Japan per minute \$0.05 \$0.05 | | | | | | |
| | В149 | Japan | per minute | \$0.05 | \$0.05 | |

| B150 | Jopon Militon | per minute | \$0.05 | \$0.05 |
|--------------|-----------------------|------------|--------|--------|
| | Japan Military | | | 1 |
| B151 | Japan Nagoya | per minute | \$0.05 | \$0.05 |
| B152 | Japan Osaka | per minute | \$0.05 | \$0.05 |
| B153 | Japan Sapporo | per minute | \$0.05 | \$0.05 |
| B154 | Japan Tokyo | per minute | \$0.05 | \$0.05 |
| B155 | Jordan | per minute | \$0.33 | \$0.33 |
| B156 | Kazakhstan | per minute | \$0.31 | \$0.31 |
| B157 | Kenya | per minute | \$0.48 | \$0.48 |
| B158 | Korea (North) | per minute | \$1.15 | \$1.15 |
| B159 | Korea (South) | per minute | \$0.03 | \$0.03 |
| B160 | Korea (South) Mobile | per minute | \$0.09 | \$0.09 |
| B161 | Korea (South) Seoul | per minute | \$0.04 | \$0.04 |
| B162 | Kuwait | per minute | \$0.19 | \$0.19 |
| B163 | Kygyzstan | per minute | \$0.28 | \$0.28 |
| B164 | Laos | per minute | \$0.35 | \$0.35 |
| B165 | Latvia | per minute | \$0.28 | \$0.28 |
| B166 | | | | \$0.20 |
| | Lebanon | per minute | \$0.20 | |
| B167 | Lesotho | per minute | \$0.35 | \$0.35 |
| B168 | Liberia | per minute | \$0.61 | \$0.61 |
| B169 | Libya | per minute | \$0.50 | \$0.50 |
| B170 | Liechtenstein | per minute | \$0.13 | \$0.13 |
| B171 | Lithuania | per minute | \$0.18 | \$0.18 |
| B172 | Luxembourg | per minute | \$0.05 | \$0.05 |
| B173 | Масао | per minute | \$0.11 | \$0.11 |
| B174 | Macedonia | per minute | \$0.34 | \$0.34 |
| B175 | Madagascar | per minute | \$0.75 | \$0.75 |
| B176 | Malawi | per minute | \$0.20 | \$0.20 |
| B177 | Malaysia | per minute | \$0.05 | \$0.05 |
| B178 | Malaysia Kuala Lumpar | per minute | \$0.05 | \$0.05 |
| B179 | Maldives | per minute | \$0.99 | \$0.99 |
| B180 | Mali Republic | per minute | \$0.48 | \$0.48 |
| | Malta | | | \$0.48 |
| B181 | | per minute | \$0.31 | |
| B182 | Marshall Islands | per minute | \$0.58 | \$0.58 |
| B183 | Mauritania | per minute | \$0.57 | \$0.57 |
| B184 | Mauritius | per minute | \$0.45 | \$0.45 |
| B185 | Mayotte | per minute | \$0.68 | \$0.68 |
| B186 | Mexico | per minute | \$0.12 | \$0.12 |
| B187 | Mexico, Guadalajara | per minute | \$0.03 | \$0.03 |
| B188 | Mexico, Mexico City | per minute | \$0.02 | \$0.02 |
| B189 | Mexico, Monterrey | per minute | \$0.02 | \$0.02 |
| B190 | Mexico, On-Net EA | per minute | \$0.07 | \$0.07 |
| B191 | Micronesia | per minute | \$0.57 | \$0.57 |
| B192 | Moldova | per minute | \$0.28 | \$0.28 |
| B193 | Monaco | per minute | \$0.09 | \$0.09 |
| B194 | Monaco France | per minute | \$0.09 | \$0.09 |
| B195 | Mongolia | per minute | \$0.28 | \$0.28 |
| B196 | Morocco | per minute | \$0.51 | \$0.51 |
| B190 | Mozambique | per minute | \$0.24 | \$0.24 |
| | | | | |
| B198 | Nahodka | per minute | \$2.44 | \$2.44 |
| B199 | Namibia | per minute | \$0.22 | \$0.22 |
| B200 | Nauru | per minute | \$2.25 | \$2.25 |
| B201 | Nepal | per minute | \$0.40 | \$0.40 |
| B202 | Netherlands | per minute | \$0.04 | \$0.04 |
| B203 | Netherlands Amsterdam | per minute | \$0.04 | \$0.04 |
| B204 | Netherlands Antilles | per minute | \$0.28 | \$0.28 |
| B205 | New Caledonia | per minute | \$0.63 | \$0.63 |
| B206 | New Zealand | per minute | \$0.03 | \$0.03 |
| B207 | Nicaragua | per minute | \$0.34 | \$0.34 |
| B208 | Niger Republic | per minute | \$0.34 | \$0.34 |
| B209 | Nigeria | per minute | \$0.22 | \$0.22 |
| B210 | Nigeria Lagos | per minute | \$0.21 | \$0.21 |
| B211 | Nigeria Lagos | per minute | \$1.92 | \$1.92 |
| B212 | Norway | per minute | \$0.03 | \$0.03 |
| B212 B213 | Oman | per minute | \$0.03 | \$0.03 |
| B213 B214 | | | | |
| ID/14 | Pakistan | per minute | \$0.43 | \$0.43 |

| B215 | Pakistan Karachi | per minute | \$0.43 | \$0.43 | |
|--------------|---------------------------|------------|--------|--------|--|
| B216 | Palau Republic | per minute | \$0.64 | \$0.64 | |
| B210 B217 | Palestine | per minute | \$0.40 | \$0.40 | |
| B218 | Panama | | \$0.40 | \$0.40 | |
| B210 B219 | Papua New Guinea | per minute | \$1.27 | \$1.27 | |
| | | per minute | | \$0.26 | |
| B220 | Paraguay | per minute | \$0.26 | | |
| B221 | Paraguay Ascuncion | per minute | \$0.26 | \$0.26 | |
| B222 | Peru | per minute | \$0.12 | \$0.12 | |
| B223 | Peru, Lima | per minute | \$0.05 | \$0.05 | |
| B224 | Philippines | per minute | \$0.30 | \$0.30 | |
| B225 | Philippines Manila | per minute | \$0.30 | \$0.30 | |
| B226 | Philippines Spec. Svcs | per minute | \$0.30 | \$0.30 | |
| B227 | Poland | per minute | \$0.05 | \$0.05 | |
| B228 | Poland Warsaw | per minute | \$0.05 | \$0.05 | |
| B229 | Portugal | per minute | \$0.05 | \$0.05 | |
| B230 | Portugal Lisbon | per minute | \$0.05 | \$0.05 | |
| B231 | Portugal Madeira | per minute | \$0.05 | \$0.05 | |
| B232 | Qatar | per minute | \$0.56 | \$0.56 | |
| B233 | Reunion Island | per minute | \$0.22 | \$0.22 | |
| B234 | Romania | per minute | \$0.21 | \$0.21 | |
| B235 | Romania Buckharest | per minute | \$0.15 | \$0.15 | |
| B236 | Russia | per minute | \$0.10 | \$0.10 | |
| B237 | Russia Moscow | per minute | \$0.03 | \$0.03 | |
| B238 | Russia Overlay | per minute | \$0.12 | \$0.12 | |
| B239 | Russia St. Petersburg | per minute | \$0.03 | \$0.03 | |
| B240 | Rwanda | per minute | \$0.29 | \$0.29 | |
| B241 | San Marino | per minute | \$0.06 | \$0.06 | |
| B242 | Sao Tome | per minute | \$0.38 | \$0.38 | |
| B243 | Saudi Arabia | per minute | \$0.41 | \$0.41 | |
| B244 | Saudi Arabia Dharan | per minute | \$0.38 | \$0.38 | |
| B245 | Saudi Arabia Jeddah | per minute | \$0.38 | \$0.38 | |
| B246 | Saudi Arabia Ryadh | per minute | \$0.38 | \$0.38 | |
| B247 | Senegal | per minute | \$0.49 | \$0.49 | |
| B248 | Seychelles Island | per minute | \$0.40 | \$0.40 | |
| B249 | Sierra Leone | per minute | \$0.86 | \$0.86 | |
| B249 B250 | | | \$0.02 | \$0.02 | |
| B250 B251 | Singapore Slovakia | per minute | \$0.02 | \$0.02 | |
| B251 B252 | Slovenia | per minute | \$0.11 | \$0.11 | |
| | Solomon Islands | per minute | | \$1.93 | |
| B253 | | per minute | \$1.93 | | |
| B254 | Somalia South Africa | per minute | \$1.10 | \$1.10 | |
| B255 | | per minute | \$0.09 | \$0.09 | |
| B256 | South Africa Johannesburg | per minute | \$0.08 | \$0.08 | |
| B257 | Spain | per minute | \$0.03 | \$0.03 | |
| B258 | Spain Barcelona | per minute | \$0.02 | \$0.02 | |
| B259 | Spain Madrid | per minute | \$0.04 | \$0.04 | |
| B260 | Sri Lanka | per minute | \$0.37 | \$0.37 | |
| B261 | St Helena | per minute | \$2.87 | \$2.87 | |
| B262 | St Pierre/Miquelon | per minute | \$0.42 | \$0.42 | |
| B263 | Sudan | per minute | \$0.44 | \$0.44 | |
| B264 | Suriname | per minute | \$0.57 | \$0.57 | |
| B265 | Swaziland | per minute | \$0.23 | \$0.23 | |
| B266 | Sweden | per minute | \$0.02 | \$0.02 | |
| B267 | Switzerland | per minute | \$0.03 | \$0.03 | |
| B268 | Syria | per minute | \$0.54 | \$0.54 | |
| B269 | Taiwan | per minute | \$0.04 | \$0.04 | |
| B270 | Taiwan Kaohsiung | per minute | \$0.04 | \$0.04 | |
| B271 | Taiwan Taipei | per minute | \$0.03 | \$0.03 | |
| B272 | Taiwan, Tainan | per minute | \$0.04 | \$0.04 | |
| B273 | Tajikistan | per minute | \$0.49 | \$0.49 | |
| B274 | Tanzania | per minute | \$0.48 | \$0.48 | |
| B275 | Tanzania Zanzibar | per minute | \$2.37 | \$2.37 | |
| B276 | Thailand | per minute | \$0.17 | \$0.17 | |
| B277 | Thailand Bankok | per minute | \$0.11 | \$0.11 | |
| B278 | Togo | per minute | \$0.78 | \$0.78 | |
| B279 | Tokelau | per minute | \$1.35 | \$1.35 | |
| 5210 | TOROIDU | por minuto | ψ1.00 | ψ1.00 | |

| | | per minute | \$0.80 | \$0.80 |
|--|---|--|---|-----------------------------|
| B280 | Tonga | perminute | φ0.00 | φ0.00 |
| B281 | Tunisia | per minute | \$0.53 | \$0.53 |
| B282 | Turkey | per minute | \$0.27 | \$0.27 |
| 3283 | Turkey Istanbul | per minute | \$0.18 | \$0.18 |
| 3284 | Turkmenistan | per minute | \$0.34 | \$0.34 |
| 3285 | Tuvalu | per minute | \$1.44 | \$1.44 |
| 3286 | Uganda | per minute | \$0.25 | \$0.25 |
| 3287 | Ukraine | per minute | \$0.23 | \$0.23 |
| 3288 | United Arab Emirates | per minute | \$0.33 | \$0.33 |
| 3289 | United Kingdom | per minute | \$0.02 | \$0.02 |
| 3290 | United Kingdom London | per minute | \$0.02 | \$0.02 |
| 3291 | Uruguay | per minute | \$0.20 | \$0.20 |
| 3292 | Uzbekistan | per minute | \$0.20 | \$0.20 |
| 3292 3293 | Vanuatu/New Hebridi | | \$1.44 | \$1.44 |
| 3293 3294 | | per minute | | |
| | Vatican City | per minute | \$0.11 | \$0.11 |
| 3295 | Venezuela | per minute | \$0.11 | \$0.11 |
| 3296 | Venezuela Caracas | per minute | \$0.08 | \$0.08 |
| 3297 | Vietnam | per minute | \$0.60 | \$0.60 |
| 3298 | Vietnam Ho Chi Minh | per minute | \$0.60 | \$0.60 |
| 3299 | Vietnam Hanoi | per minute | \$0.60 | \$0.60 |
| 3300 | Wallis/Futuna | per minute | \$1.60 | \$1.60 |
| 3301 | Western Samao | per minute | \$0.60 | \$0.60 |
| 3302 | Yemen Arab | per minute | \$0.39 | \$0.39 |
| 3303 | Yugoslavia/Serbia | per minute | \$0.22 | \$0.22 |
| 3304 | Zaire | per minute | \$0.58 | \$0.58 |
| 3305 | Zambia | per minute | \$0.19 | \$0.19 |
| 3306 | Zimbabwe | per minute | \$0.20 | \$0.20 |
| | | | | |
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| | | | | |
| Unit Pricin | g: Directory Assistance | | | |
| | g: Directory Assistance | | Monthly | |
| | g: Directory Assistance | | Monthly Recurring | |
| | g: Directory Assistance | Unit | | |
| Item Number | | Unit 1 | Recurring | |
| item Number | Description | | Recurring Cost | |
| Item Number | Description | 1 | Recurring Cost \$1.99 | |
| Item Number C1 C2 | Description Intrastate Directory Assistance Interstate Directory Assistance | 1 | Recurring Cost \$1.99 | |
| Item Number C1 C2 | Description | 1 | Recurring Cost \$1.99 \$1.99 | |
| item Number | Description Intrastate Directory Assistance Interstate Directory Assistance | 1 | Recurring Cost \$1.99 \$1.99 Monthly | |
| tem Number 21 22 Jnit Pricing | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings | 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring | |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description | 1 | Recurring Cost \$1.99 \$1.99 Monthly | |
| tem Number 21 22 Jnit Pricing tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings | 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring | |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) | 1 1 Unit | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost | |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description | 1 1 Unit 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 | |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing | 1 1 Unit 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 | |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing | 1 1 Unit 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 | |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing | 1 1 Unit 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 | |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing | 1 1 Unit 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly | |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing ING: Overtime Costs | 1 1 Unit 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring | |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing ING: Overtime Costs | 1 1 Unit 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly | |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing NG: Overtime Costs | 1 1 Unit 1 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring | |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing ING: Overtime Costs Description | 1 1 Unit 1 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring | |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing ING: Overtime Costs Description | 1 1 Unit 1 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring | |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing ING: Overtime Costs Description | 1 1 Unit 1 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring | |
| tem Number 21 22 Jnit Pricing tem Number 21 22 33 JNIT PRIC tem Number 11 22 33 | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing ING: Overtime Costs Description N/A | 1 1 Unit 1 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring | |
| tem Number 21 22 Jnit Pricing tem Number 21 22 33 JNIT PRIC tem Number 1 22 33 | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing ING: Overtime Costs Description | 1 1 Unit 1 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring Cost | |
| tem Number 21 22 Jnit Pricing tem Number 21 22 33 JNIT PRIC tem Number 1 22 33 | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing ING: Overtime Costs Description N/A | 1 1 Unit 1 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring | Non- |
| tem Number 21 22 Jnit Pricing tem Number 21 22 33 JNIT PRIC tem Number 1 22 33 | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing ING: Overtime Costs Description N/A | 1 1 Unit 1 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring Cost | Non-Recurring |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing ING: Overtime Costs Description N/A ING: Surcharges and Fees | 1 1 Unit 1 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring Cost | |
| tem Number | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing ING: Overtime Costs Description N/A ING: Surcharges and Fees Description | 1 1 1 Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Recurring Cost \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring Cost | Recurring Cost |
| tem Number 21 22 Jnit Pricing tem Number 21 22 33 JNIT PRIC 1 22 33 JNIT PRIC 1 22 33 JNIT PRIC 1 22 33 | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing NG: Overtime Costs Description N/A ING: Surcharges and Fees Description Federal Subscriber Line Charge * | 1 1 1 Unit 1 1 1 1 1 1 | Recurring Cost \$1.99 \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Monthly State Monthly Recurring Cost Monthly Recurring Cost | Recurring Cost \$0.00 |
| tem Number 21 22 Jnit Pricing tem Number 21 22 33 JNIT PRIC 3 JNIT PRIC 3 JNIT PRIC | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing ING: Overtime Costs Description N/A ING: Surcharges and Fees Description | 1 1 1 Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Recurring Cost \$1.99 \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost | Recurring Cost |
| tem Number 21 22 Jnit Pricing tem Number 21 22 33 JNIT PRIC 3 JNIT PRIC 3 JNIT PRIC | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing NG: Overtime Costs Description N/A ING: Surcharges and Fees Description Federal Subscriber Line Charge * | 1 1 1 Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Recurring Cost \$1.99 \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost | Recurring Cost \$0.00 |
| tem Number 21 22 Jnit Pricing tem Number 21 22 33 JNIT PRIC 3 JNIT PRIC 3 JNIT PRIC | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing NG: Overtime Costs Description N/A ING: Surcharges and Fees Description Federal Subscriber Line Charge * | 1 1 1 Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Recurring Cost \$1.99 \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Not to exceed 50% of MRC, | Recurring Cost \$0.00 |
| tem Number 21 22 Jnit Pricing tem Number 21 22 33 JNIT PRIC 1 22 33 JNIT PRIC 1 22 33 JNIT PRIC 1 22 33 | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing NG: Overtime Costs Description N/A ING: Surcharges and Fees Description Federal Subscriber Line Charge * | 1 1 1 Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Recurring Cost \$1.99 \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Not to exceed 50% of MRC, FSLC and | Recurring Cost \$0.00 |
| tem Number 21 22 Jnit Pricing tem Number 21 22 33 JNIT PRIC tem Number 21 22 33 | Description Intrastate Directory Assistance Interstate Directory Assistance g: Directory Listings Description Initial Directory Listing (per sub-account) Additional Directory Listing Foreign Directory Listing NG: Overtime Costs Description N/A ING: Surcharges and Fees Description Federal Subscriber Line Charge * | 1 1 1 Unit 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Recurring Cost \$1.99 \$1.99 \$1.99 Monthly Recurring Cost \$0.00 \$1.65 \$5.50 Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Monthly Recurring Cost Not to exceed 50% of MRC, | Recurring Cost \$0.00 |

| F4 | 911 | | | | |
|----------------|--|--------------------|------------------------------|----------------------|--------|
| | # of Lines | | | | |
| | 1 | per PRI | \$0.57 | \$0.00 | |
| | 2 | per PRI | \$0.43 | \$0.00 | |
| | 3 | per PRI | \$0.38 | \$0.00 | |
| | 4-5 | per PRI | \$0.34 | \$0.00 | |
| | 6-10 | per PRI | \$0.29 | \$0.00 | |
| | 11-25 | per PRI | \$0.23 | \$0.00 | |
| | 26-50 | per PRI | \$0.19 | \$0.00 | |
| | 51-99 | per PRI | \$0.14 | \$0.00 | |
| | 100 + | per PRI | \$0.11 | \$0.00 | |
| | | | Not to exceed | | |
| | | | 50% of MRC | | |
| | | | and Usage | | |
| 5 | State/County/Local Surcharges (Usage Based Fee)* & **** | | Charges | \$0.00 | |
| 6 | Access Recovery ***** | 1 | \$0.00 | \$0.00 | |
| Monthly | credit of \$65.00 covers these items: FSLC (\$46.00), ASF (7% of all MR | Cs) with allowance | ed for DID blocks (.15) | | |
| * 0 aluas insi | intention Complete End (ACE). The Administration Complete End is a flat | | and block and a second state | e ell secolable seco | |
| | istrative Services Fee (ASF) - The Administrative Services Fee is a flat | percentage (7%) fr | ionthly ree assessed t | o all monthly recu | irring |
| narges (I | MRCs), excluding usage-based portion of LD | | | | |

*** Universal Service Fund (USF) – The Universal Service Fund is variable percentage monthly fee assessed to Interstate services including: FSLC, ARC fee, and interstate toll.

**** State/County/Local Surcharges - Surcharges imposed by state, county, local, and municipal governments on goods and services. Percentages vary based on area, but not applicable on all invoices.

***** Access Recovery will be suppressed on monthly invoice

EXHIBIT 4 SERVICE SUPPORT AND SERVICE LEVEL AGREEMENTS (SLAs)

Installation

- (1) Contractor shall provide project management, installation supervision and customer service coordination in order to facilitate all activity of the installation from inception through acceptance.
- (2) Contractor shall be responsible for the conduct of its employees. The State reserves the right to request removal from the premises any employee or its subcontractors it believes is acting in a manner detrimental to the Department or Contractor.
- (3) For onsite installation the Contractor shall furnish all necessary cables, wire, hardware, and labor with such other items as necessary to complete the installation of their services. The Contractor's work must be performed in a professional manner so as to provide minimal interference with the State's operations.

Installation Intervals

Contractor shall provide installation intervals and escalation interval(s), both in calendar days, for the following:

• PRI(s) at a site where the Contractor does not have service (at a maximum of 60 Calendar days);

• Additional PRI(s) at a site where Contractor does have service (at a maximum of 60 Calendar days);

- Porting of telephone numbers onto an existing PRI(s) (at a maximum of 45 Calendar days);
- Moving existing PRI(s) to a new site (at a maximum of 60 Calendar days).

Trouble Reporting/Escalation

Guaranteed Response Time: The Contractor shall respond to an emergency trouble in less than 30 minutes and a routine trouble within an hour of when the trouble was initially reported to the Contractor. Contractor shall provide their guaranteed response time for services in Exhibit 4 System Support, Service Level and Escalation.

Guaranteed Time To Repair: The Contractor shall agree to repair for an emergency trouble of less than 2 hours and a routine trouble within 4 hours of when the trouble was initially reported to the successful Contractor.

Repair Work/Trouble Reporting

Contractor shall provide reports which includes but not limited to:

- •24 hour per day, 365 days per year reporting and dispatching capability.
- •Cleared trouble sign-off (completion procedure).
- •Monthly reports on number, location and the nature of troubles.

Escalation Procedure

EXHIBIT 4 SERVICE SUPPORT AND SERVICE LEVEL AGREEMENTS (SLAs)

Contractor shall provide an escalation procedure that will be invoked in the event that first level maintenance personnel are unable to remedy the Department's Network Service request within the Departments defined intervals.

Portal Access and Outages

Contractor shall provide online portal access by the Department including the procedures for service outage notifications and automatic escalation procedures.

Service Level Agreement

Contractor shall provide a detailed Service Level Agreement schedule when required by the Department.

| | Supplier Name | Core Contract Number | Core Supplier ID |
|---|--|-------------------------|---------------------|
| 1 | Frontier Communications of Connecticut | 17PSX0072AA | 0000010055 |
| 2 | Verizon | 17PSX0072AB | 0000010652 |
| 3 | Windstream | 17PSX0072AC | 0000185655 |