



NEW HAVEN PUBLIC SCHOOLS

Gail Sharry, Executive Director
NHPS Food Service
P: (475) 220-1610
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To: New Haven Board of Education Finance and Operations Committee
From: Thomas Lamb, Chief Operating Officer
Gail Sharry, Executive Director

CC: Michael Gormany, City Budget Director
Date: Monday, June 21, 2023
Re: Fiscal year 2023-24, Award of Contract for NHPS Food Service for Bread and Bakery Products

Executive Summary: Approval is requested for an award of contract(s) under RFP# 2023-05-1560 for the purchase of Bread and Bakery Products for fiscal year 2023-2024 for NHPS Food Service.

NHPS Food Service utilizes these items to prepare meals for students that meet the guidelines set for The USDA National School Lunch Program, Breakfast Program, After School Snack Program, At Risk Supper Program and At-Risk snack program, as well as the SFSP Summer Program for Breakfast, Lunch and Suppers

Awarded Vendor:

Vendor Number	Vendor Name	Vendor Address	City, State, Zip	Award Amount not to Exceed	Minority or Women Owned Small Business?	Renewal or Award of Contract/Agreement
52457	B&G Restaurant Supply	45 Eagle Street.	Pittsfield, MA, 01201	\$260,000		Award

Effective Date 06/01/2023-05/31/2024
Contract or Agreement #: TBD
Funding Source & Account #: 25215200-54411

Key Questions: (Please have someone ready to discuss the details of each question during the Finance & Operations meeting or this proposal might not be advanced for consideration by the full Board of Education):

1. **How was the contractor selected? Quotes? RFP? Sealed Bid or Sole Source? Please describe the selection process including other sources considered and the rationale for selecting this method of selection**
 - a. Request for Proposal
2. **How Many Vendors Responded to this Bid/RFQ/RFP**
 - a. Four Respondents,
3. **If the vendor is not the lowest bidder or a State contract, please answer the following:**



- a. **Please explain why the vendor was chosen.**
 - i. The vendor was chosen based on the criteria set forth in the RFP.
- b. **Who were the members of the selection committee?**
 - i. Executive Director
 - ii. Food Service Staff
4. **What specific service will the contractor provide:**
 - a. The vendor(s) will provide food service equipment and its installation (i.e., ovens, steamers.) to NHPS kitchens.
5. **How was the contractor selected? Quotes? RFP? Sealed Bid or Sole Source? Please describe the selection process including other sources considered and the rationale for selecting this method of selection:**
 - a. **The vendor was selected via a request for proposal (RFP) process, based on the award criteria set forth in the solicitation.**
6. **If this is a renewal with a current vendor, has the vendor's performance been satisfactory under the existing contract or agreement?**
 - a. This is not applicable as this is a new award.
7. **If this Contract/Agreement is a Renewal has cost increased? If yes, by how much?**
 - a. This is not applicable as this is a new award.
8. **If this Contractor is New has cost for service increased from previous years? If yes, by how much?**
 - a. Vendor(s) are evaluated throughout the school year based on delivery expectations, customers service, and other criteria set at the beginning of the school year.
9. **Is this a service existing staff could provide? Why or why not?**
 - a. Staff could not perform these services as this is an RFP for kitchen equipment products.



City of New Haven

Bureau of Purchases

200 Orange Street, Room 301

New Haven, CT 06510

Tel: 203-946-8201 Fax: 203-946-8206

Honorable Justin Elicker
Mayor

Shawn J. Garris
Acting Purchasing Agent

The City of New Haven ("City") is accepting sealed
Request for Proposals (RFP) for the following:

Request for Proposals

Project Summary

RFP Title:	Bread and Bakery			
RFP #:	2023-05-1560			
Projection Description:	New Haven Public Schools Food Service is advertising a request for proposal for vendors to provide fresh bread and bakery food items for the Food Service program. Multiple vendors may be selected for this award			
Department:	NHPS -Food Service			
RFP/Advertise Date:	May 7, 2023			
Intent to Respond Due Date	May 22, 2023			
RFP Due Date:	May 23, 2023		11:00	AM
Pre-Proposal Meeting Date:	N/A	Meeting Time:		
Pre-Proposal Meeting Location:	N/A			
Contract Term:		1	year	2 Renewals Option(s) (at the sole discretion of the CONH)
Insurance Requirements:	Refer to Rider	410	(This Rider is attached)	
Local Preference:	X	YES		NO
Pricing Sheet:	Respondent Supplied			

Responses must be submitted in the form and manner specified in this request.

BACKGROUND:

The New Haven Board of Education Food and Nutrition Department is soliciting Request for Proposals (RFP) for the delivery Fresh Bakery Product(s) **(Items cannot be frozen and must be delivered fresh to central kitchen and schools)** and frozen bread products for the school and summer year meals program. There are approximately 224 service days in the program; we serve approximately 22,000 meals per day.

In soliciting request for proposals, it is the City's intent to establish a vendor (or vendors) with the primary objective to improve services, expedite deliveries, streamline paperwork, reduce administrative costs and contain food costs.

To achieve these goals it will also be necessary to maintain continuity of supply for its food service needs as changing brands could potentially introduce unnecessary hardships on our student customers thereby jeopardizing the integrity of our programs. Therefore, the successful Respondent must be both capable and willing to deliver.

The City of New Haven reserves the right to award request for proposals to a prime vendor or multiple vendors or any variation deemed to be in the best interest of the City of New Haven Food Service.

CONTRACT PERIOD

This is a one-year contract. The contract will begin July 1, 2023 and will continue through June 30, 2024. At the sole discretion of the New Haven Public Schools, Food and Nutrition Department, any award under this request for proposal can renewed for two (2) additional one-year periods.

- I. 1st Option to renew period July 1, 2024 to June 30, 2025
- II. 2ND Option to renew period July 1, 2025 to June 30, 2026

UNIT PRICING:

The New Haven Public Schools recognizes the effects COVID has had on food pricing and supply chain shortages. All pricing for items shall be firm fixed price for the duration of the contract unless there is a materially dramatic and reasonable unanticipated change in the market.

Such request for proposal shall contain costs for each product contained in bid specifications and a maximum percentage markup to cover freight of products and include a fee that covers their warehousing, financing, delivery, sales costs, fuel, and any charges for NHPS

The New Haven Board of Education, Food and Nutrition Department may entertain a request for a price change (increase or decrease) upon a written request submitted together with details of reasoning and accompanied by supporting documentation to substantiate the request. If the New Haven Board of Education, Food and Nutrition Department agrees to a price change.

If the parties cannot agree on the amount of the change that is in dispute, the price may then be negotiated with the New Haven Board of Education, Food and Nutrition Department with input from the Purchasing Agent. Respondents will be monitored and evaluated to the level of satisfaction during their performance and quality.

QUANTITIES:

All quantities are estimated and the BOE reserves the right to award separate items to different vendors. Total quantities and cases per delivery are estimated amounts only. The District reserves the right to increase or decrease quantities as need dictates.

MINIMUM ORDERING

There will be no minimum orders required. The selected vendor(s) shall have products available. The ordering schedule shall be mutually agreed by the vendor(s) and Food Service Executive Director.

PRODUCT AVAILABILITY

Proposer must agree that there will be no cancellation of products to be delivered without an equal and acceptable replacement of product(s). Should a manufacturer or processor discontinue a product that is regularly ordered by a City/Boe, such notification must be communicated, in writing, to the City/Boe at least thirty (30) business days in advance of such discontinuation. During the notice period, the Contractor agrees to work with the City/Boe to identify and implement alternative options that maintain and or reduce costs associated with any replacement product. In addition, samples for testing any suggested alternative may be required by the City/Boe to ascertain suggested alternative product quality and acceptability before final approval for use.

PRODUCT REQUIREMENTS:

Exhibit A, Calculation Sheet contains a listing of NHPS required produce. Please provide a detailed list of each item that you bid on complete with Producer's name, item number and description of the item. **Styrofoam items are prohibited in New Haven. Please fill out in detail all columns highlighted in Blue.**

SUBSTITUTIONS

During the term of the contract, the proposer shall not make any substitutions, unless the proposer has successfully contacted the Food Service Director and has received approval for substituting the contract product for another product. If a substitution is to be made due to the contractor or manufacturer(s) error or shortage, the City/Boe shall not have to pay an increase or any adverse delivery charge(s) for the substitution.

ADDITIONAL CATELOG OFFERINGS (SUPPLIMENTAL SUBMISSION SHEET)

The New Haven Board of Education Food and Nutrition Department is also encouraging respondents to offer products that are within the USDA guidelines for Food and Nutrition programs. A separate excel sheet has been provided to accommodate vendors in offering items that may of be interest to The New Haven Board of Education Food and Nutrition Department. Vendors should fill out all aspects of the excel sheet. The New Haven Board of Education Food and Nutrition Department is under no obligation to order any of the additional items listed The Responder shall submit a child nutrition label product specification sheet, Product Formulations Statement, Nutrition Facts, ingredient lists, sample, and/or other pertinent product information as deemed by the Nutrition Services for approval prior to further shipment at the request of the Executive Director or designee.

PRODUCT SUBSTITUTION/MANUFACTURER’S BRAND CHANGE/PRODUCT REFORMULATION:

The Responder(s) shall state the brand name and product number on the RFP. The successful Responder may not make substitutions, brand changes, or reformulations of products without the written authorization by the Nutrition Services Department. If during the course of the contract there is a manufacturer’s brand change or reformulation of the product, the Responder shall not automatically substitute the product. The Responder shall submit a child nutrition label product specification sheet, Product Formulations Statement, Nutrition Facts, ingredient lists, sample, and/or other pertinent product information as deemed by the Nutrition Services for approval prior to further shipment.

QUALITY GUIDE:

The successful Respondent must ensure that the condition, quality and quantity of products sold to the BOE complies with the product specification. Failure of the supplier to provide products meeting the standards will result in the return of the product, for full refund and termination of any existing contracts with the supplier.

DELIVERY:

Time and manner of delivery are essential factors in proper performance under the contract. **Delivery will be directly to Schools and Central Kitchen.** The delivery day and time shall be established by mutual agreement between the provider service vendor and the executive director or designee.

New Haven Public Schools prefers Option 1 as the delivery schedule. Vendors should choose the option based on delivery to schools and central kitchen.

- Option 1 - Twice a Week on Monday and Thursday (Tuesday if Monday is a holiday)
- Option 2 – Once a week On Monday (Tuesday if Monday is a holiday)
- Option 3 - Daily Delivery

Vendor responding on this solicitation should indicate which option they are choosing on the bid sheet by Providing the option letter (1, 2, or 3)

Deliveries must be made inside the facility at the mutually agreed area. Delivery should be made inside the building through the loading docks – the actual final placement will be left to both parties mutually agreed upon. Delivery day and times (drop off times- Between 7:00am and 1:00pm). Certain items may require daily delivery.

If the material is not received within the time specified for delivery, it will be received at the discretion of the District. Should it be necessary to refuse delivery of any material contained in the RFP/Bid document, the Vendor shall be responsible for all associated costs.

As the actual final placement will be left to both parties to mutually be agreed upon, each delivery ticket must be signed by a City/BOE food service employee to ensure delivery was received.

AWARD CRITERIA:

Proposals that are submitted timely and are not subject to disqualification will be reviewed in accordance with the evaluation criteria set forth below in this solicitation. In addition, the New Haven Board of Education, Food and Nutrition Department may conduct a pre-award audit. The District intends to award to the responsible Proposer whose proposal is most

advantageous to the District’s program(s) with price and other factors considered.

Criteria	Maximum Points
Pricing	30 Points
Method of Approach and Implementation	30 Points
Service and Capabilities (Quality Assurance)	20 Points
Responder’s Experience, Expertise, & Reliability	20 Points

The following information, in addition to the requirements, terms and conditions identified throughout this document, will be considered as part of the selection process, **and are not listed in order of relative importance.**

A. Cost/Value

- a. All pricing for items shall be firm fixed price
- b. The City reserves the right to visit the vendor to audit the awarded vendor’s books with a reasonable notice. Vendor must respond to the audit request within requested deadline.
- c. The successful respondent will be expected to supply all items as specified on the attached market basket.

B. Method of Approach and Implementation

- a. Food and Packaging (Appearance, Quality, Taste and Acceptance)
- b. Utilization of USDA Foods
- c. Geographic preference – use locally grown or raised foods to maximum extent possible (Responder must submit certification of percentage of locally grown or raised foods to be supplied. SFA reserves the right to audit the

C. Service and Capability

Quality Assurance Programs and ability to provide breadth and depth of contract list items (i.e., licenses, IPM, HACCP, audits, controls, recalls, product availability, fill rates, requested brands, etc.) **(Submit with response: Label Supplement #1)**

- a. **All food products are to be processed and manufactured in the United States: (Buy American)** (Section 104(d) of the William F. Goodling Child Nutrition Reauthorization Act of 1998 (Public Law 105-336) added a new provision, Section 12(n) of the NSLA (42 USC 1760(n)) Domestic products must be proposed and supplied. Non-domestic products may be proposed and supplied only when domestic products are unavailable.
- b. Ability to partner with and provide data with MWBE. The NHPS Food Service is actively involved in a program of diverse purchasing. A portion of this program is dedicated to enlisting the participation of City contractors to partner with "Minority and Women Owned Businesses" (MWBE's) to provide a growing percentage of the value of the contract without additional cost to the City. The Program will work to create an environment which supports this effort and actively acknowledges and values diversity. An MWBE is a business which is at least fifty-one percent (51%) owned and operated by a woman or a minority. We invite you to be creative in your plan. Your MWBE plan may provide detail, including naming the MWBE's with which you intend to partner, a description of how you will partner with these organizations, the work or product which the

MWBE's will supply, and the dollar value of participation (if available) which you anticipate reporting to the City.

- D. Responder's Experience, Expertise, & Reliability (Submit with response: Label Supplement #2)**
- a. Knowledge of USDA, District requirements
 - b. Customer Service (responsiveness in communication, proven track record, adept at fixing issues promptly)
 - c. Business/Financial Stability Account staff team qualifications, training, and customer service experience with large scale entities
 - d. Environmentally Preferable Product (EPP) Efforts

PAYMENTS AND INVOICING

Net terms for invoice payment are normally between 30-60 day depending on the payment schedule for the City/BOE.

The City, through E-Invoicing, **may** accommodate ACH payment options to vendors. Vendors must provide all banking information necessary at the time of award.

Electronic Invoicing

The City of New Haven processes invoices using the information provided on the Purchase Order. The Purchase Order is a legally binding agreement between 3rd party vendors and the City of New Haven.

Please visit the following link for full details;

https://www.newhavenct.gov/gov/depts/purchasing_division/e_invoicing_policy.htm

If vendors are not able to meet the requirements of E-Invoicing, Invoices shall be submitted, as provided for herein, with the Contract Number, Work Order Number and location(s) of the school(s) where work was performed clearly identified. Should an invoice not contain the required information as described below, it will be returned unpaid to the Contractor.

Minimum invoice information includes:

1. Complete description of the work performed.
2. Clear summary of labor hours and costs, with extensions.
3. Clear summary of materials used, and costs, with extensions
4. Grand total.
5. In addition, the following must be attached to the invoice:
 - Service Ticket signed on-site by NHBOE representative displaying hours on site (arrival and departure times).
 - All material delivery receipts.
 - Completed Work Order.

The preferable method for submitting invoices is email on a weekly or Bi-Weekly basis. Invoice can also be mailed or delivered as well. The contact for invoicing:

Email:

Gail Sharry – Executive Director; GAIL.CAIRNS.SHARRY@new-haven.k12.ct.us

Michael Gormany – Budget Director; mgormany@newhavenct.gov

Jennifer Punzo – Account Clerk; Jennifer.Punzo@new-haven.k12.ct.us

Melanie Gibson – Account Clerk; Melanie.Gibson@new-haven.k12.ct.us

Mail.

NHPS Central Kitchen
75 Barnes Avenue
New Haven CT, 06513
ATTN: Jennifer Punzo

A monthly statement (In Excel Format is Preferable to reconcile in a timely manner) of New Haven Public Schools – Food Service should also be emailed to:

Gail Sharry – Executive Director; GAIL.CAIRNS.SHARRY@new-haven.k12.ct.us
Michael Gormany – Budget Director; mgormany@newhavenct.gov
Jennifer Punzo – Account Clerk; Jennifer.Punzo@new-haven.k12.ct.us
Melanie Gibson – Account Clerk; Melanie.Gibson@new-haven.k12.ct.us

The Buy American Provision

Vendors bidding on this solicitation have to abide by the USDA Buy American Provision. This is required by the USDA and State of Connecticut. Attached as separate document is a memorandum dated May 02, 2016, from Kevin W. Concannon, Under Secretary Food, Nutrition and Consumer Services, USDA.

The Buy American provision was added to the National School Lunch Act (NSLA) by Section 104(d) of the William F. Goodling Child Nutrition Reauthorization Act of 1998 (Public Law 105-336). Section 12(n) to the NSLA (42 USC 1760(n)), requiring school food authorities (SFAs) to purchase, to the maximum extent practicable, domestic commodity or product.

“Domestic Commodity or Product” are defined as an agricultural commodity that is produced in the United States and a food product that is processed in the United States using substantial agricultural commodities that are produced in the United States.

“Substantial” means that over 51 percent of the final processed product consists of agricultural commodities that were grown domestically.

Products from Guam, American Samoa, Virgin Islands, Puerto Rico, and the Northern Mariana Islands are allowed under this provision as territories of the United States.

The Buy American provision (7 CFR Part 210.21(d)) is one of the procurement standards SFAs must comply with when purchasing commercial food products served in the school meals programs.

Procurement Code of conducts

Vendors bidding on this solicitation have to abide by the USDA Procurement Code of conduct. Please see the attached NHPS policy

NUTRITIONAL ANALYSIS:

Nutritional analysis must be signed and dated by the manufacturer's/processor's representative, signifying the information provided is current and accurate and must include the following information:

- Product label listing ingredients
- Grams of fat, carbohydrate and protein per serving or unit of product
- Grams of saturated fat per serving or unit of product
- Iron, Calcium, Vitamin A & C content per serving or unit of product
- Calories per portion or unit of product
- Sodium in grams/mg
- Statement to verify enrichment when applicable
- Statement to verify absence of trans-fats when applicable, all food products and ingredients must contain zero grams of added trans-fats per serving (less than 0.5 grams per serving as identified by the FDA) according to the nutritional labeling or manufacturer's specifications
- Additional information to verify product meets specifications when applicable
- Product analysis must also accompany nutritional analysis
- CN label or CN statement for protein & grains must be received for each product

PRODUCT SAMPLES AND SENSORY/QUALITY EVALUATION:

The District shall be the sole judge of whether a product meets or exceeds product specifications.

Samples shall be furnished free of cost to the District, and when requested by the District in the RFP form, shall be submitted as noted in the RFP. The District reserves the right to reject the RFP of any Responder failing to submit samples as requested. Samples should be plainly marked with name of Responder, RFP number, date of RFP opening, and description of the product sample. Samples of successful Responder(s) may be retained for comparison with deliveries. Responder(s) (or their agent) hereby assume all risks of loss or damage to samples whatever the cause.

Samples are to be submitted by 12:00 PM, on the closing date of the solicitation, for a sensory/quality evaluation (taste testing). Samples are to meet RFP specifications.

One package, at no cost to Food service, of each product marked with an X shall be provided and sent to:

NHPS – Food Service Division
75 Barnes Avenue
New Haven CT 06519
Attn: Gail Sharry

Ten samples of the following should be supplied.

The following should be sent Fresh and not frozen.

Item/Description	Item Specification
WG Wheat Kaiser Roll Sandwich Roll	Whole grain 2 oz eq grain
Whole Grain Hamburger Bun Sliced	Whole grain 2 oz eq grain
Whole Grain Hamburger Bun Sliced	Whole grain 1.75 oz eq grain
Whole Grain Mini Sub Roll	Whole grain 2 oz eq grain
Whole Grain Hard Roll	Whole grain 2 oz eq grain
Whole Grain Multi Grain Roll	Whole Grain Multi Grain Roll, 2 oz equals 2.75 Grain, Chabaso 32455 or equal